

At a regular meeting of the Orange County Community Policy and Management Team (CPMT) held on Tuesday, April 24, 2018 beginning at 12:00 p.m., in the Meeting Room of the Sedwick Building, 146 Madison Road, Orange, Virginia. Present: Marc Moore, Letitia Douthit, Crystal Hale, Alisha Vines, Dr. Wade Kartchner, Susan Aylor, and Dr. Joseph Nagel. Also present: Glenda Bradley – Assistant County Administrator for Management Services and Annette Larkin – Office of Children’s Services Program Auditor

Mr. Moore called the meeting to order at 12:07 p.m.

RE: PUBLIC APPEARANCES

Ms. Larkin was present to provide an entrance meeting for the Orange County CSA on-site audit that will be held March 17th – 19th. She provided a scope of the audit to include, but not limited to, CPMT/FAPT minutes, ICC, UM/UR, fiscal practices, data security, safeguarding data, and statues & policy procedures. She stated she will be interviewing some of the team members as well as sending out a fraud survey a week or two before the actual audit. Additionally, the case review selection would consist of an approximate 10% case sample.

Ms. Larkin also requested questions and concerns from our team. Mrs. Hale spoke about our concerns about the lack of information on the Families Fist Act and Mrs. Aylor spoke on how CSA funds are used, especially regarding pilot programs. A brief discussion was held on both topics.

RE: NEW BUSINESS

RE: CLOSED SESSION

Dr. Nagel moved at 12:45 p.m. that we enter closed session pursuant to Virginia Code Section 2.1-344, Mrs. Vines seconded, all were in favor. At this time, cases regarding the youth on the case agenda were reviewed and discussed.

Dr. Nagel then moved to exit closed session at 1:43 p.m., all were in favor.

RE: FUNDING FOR AGENDA CASES

Mrs. Vines made a motion to approve all funding for the cases that were discussed and approved during closed session at 1:43 p.m., seconded by Mrs. Aylor, all were in favor.

RE: READING AND APPROVAL OF PREVIOUS MINUTES

RE: JANUARY 28, 2020

Mrs. Aylor moved to approve the minutes from the January 28th, 2020 CPMT meeting, seconded by Mrs. Hale, all were in favor.

RE: REPORT OF AGENCIES

RE: CSA COORDINATOR

Mrs. Douthit reported that the Orange CSA office staff is gearing up for the upcoming on-site audit.

RE: GOVERNMENT REPRESENTATIVE

Mrs. Vines reported that Health Connect America will be opening a satellite office in the Town of Orange in the very near future. A brief discussion was held on location and the impact on our cases. She also reported that the budget process is still going on and that at this time, if CPMT would like to have the stipends included in the FY2021 budget, documentation of other localities doing this and strong support will be needed to present to the Board of Supervisors to convince them to include it in the budgets moving forward. Members of the team stated they would help get supporting information to try to put

together for the Board of Supervisors. Lastly, Mrs. Vines reported that a Decision Points class should be starting up in the near future for Orange County youth. More information will be provided as plans are solidified.

RE: DEPARTMENT OF SOCIAL SERVICES

Mrs. Hale reported that Aubrey Driggers, a Level 3 worker, will be leaving Orange DSS and moving to Rappahannock DSS. Her department has also hired three new service workers and the April Child Abuse prevention pinwheels will be coming soon.

RE: HEALTH DEPARTMENT

Dr. Kartchner reported that there were no cases of Coronavirus in Virginia at this time, however, there was an active adult Tuberculosis case in Orange County. Culpeper worked very hard to track down all those thought to be exposed.

RE: DEPARTMENT OF JUVENILE JUSTICE

Mr. Moore reported that he and Mrs. Vines were working on a grant proposal that would help fund training for Thinking for a Change and Restorative Justice Facilitators for Orange youth. A brief discussion was held on the youth that could be included in these services. E also reported that the annual VJCCA evaluation report was being completed and will be submitted mid-March.

RE: COMMUNITY SERVICES BOARD

Absent due to CSB Board meeting

RE: ORANGE COUNTY PUBLIC SCHOOLS

Mrs. Aylor reported that Nora Coleman has been hired by the schools as the Special Education Coordinator for the County. A discussion was held on the different positions and what they entail.

RE: PRIVATE PROVIDER

Dr. Nagel had nothing to report at this time. The members of the team all thanked him for his many years of service on CPMT as this is his last meeting.

RE: PARENT REPRESENTATIVE

Vacant at this time

RE: COMMITTEES

RE: FINANCE

Mrs. Vines told the membership she would email out the last Board of Supervisors report with the draft minutes.

RE: PROJECT LINK

It was reported that the program will be successfully discharging two of the original families the program started with. Additionally, a presentation was given to OAR on Project Link.

RE: UNFINISHED BUSINESS

RE: NEW MEMBER ORIENTATION

All members agreed the new draft ready to be utilized for new members joining our CSA program.

RE: PARENT REPRESENTATIVE APPLICATIONS/INTEREST

Mrs. Vines reported on the status of the Parent Representative application for FAPT placement. At this time, we are waiting on the reference checks to be returned.

RE: ANNUAL BY-LAW REVIEW

After a brief discussion, Mrs. Hale made a motion to approve the proposed document, seconded by Dr. Kartchner, all were in favor.

RE: ANNUAL POLICY & PROCEDURE MANUAL REVIEW

After a brief discussion, Dr. Kartchner made a motion to approve policies C1, C2, C4, C9, C10, C11, C12, C13, C14, C15, C17, C18, F1, F4, F6, F7, F8, F12, F15, F16, F17, and F18 as proposed, seconded by Mrs. Hale. All were in favor.

Mrs. Vines also proposed changes to Policy C3, C5, C6, C7, C8, C16, F2, F3, F5, F9, F10, F11, F13, and F14. These will lay on the table for consideration and will be voted upon at the March CPMT meeting.

RE: ANNUAL STRATEGIC PLAN REVIEW

After a brief discussion, Mrs. Aylor made a motion to accept with recommended changes, seconded by Dr. Kartchner. All were in favor.

RE: PREVIOUS AUDIT FINDINGS

Mrs. Vines reviewed the audit findings and what had been completed and what still needed attention including the absences of CPMT members over the past two years. She will work on updating the QIP's, so they are ready to send to the program auditor

RE: INFORMATION ITEMS

RE: SUCCESS STORIES

It was reiterated that two of our original Project Link families will be discharging as successful.

RE: ADJOURNMENT

There being no further business to discuss, the meeting was adjourned at 2:30 p.m. after a motion from Mrs. Vines, a second by Dr. Kartchner, and all were in favor.

Respectfully Submitted
Alisha Vines
03/13/2020

ORANGE COUNTY, VIRGINIA

OFFICE ON YOUTH

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ORANGE, VA 22960

To: Orange County Board of Supervisors

From: Alisha Vines, Office on Youth Director *AV*

Through: Glenda Bradley, Asst. Co. Administrator for Management Services

Date: February 14, 2020

Subject: CSA Monthly Report

Please find attached the CSA report through January 2020 (expenses through December 2019). As we stated in the last several reports, we are currently under our FY20 budgeted expenditures, however, this may change as the year continues to progress and cases open. Additionally, as we reported last month, we have served more youth and families so far this year compared to the same reporting period in 2018. We will continue to monitor the budget and keep you apprised of any concerns we may have as the year continues to progress.

Last month, I informed the Board that our staff is busy preparing for our on-site CSA audit. We recently received news that it will take place March 17th – 19th. Annette Larkin with the Office of Children's Services will attend our February CPMT meeting on February 25th for our "Audit Entrance Conference". We will keep the Board up to date on any further news that arises as the audit approaches.

Additionally, I am happy to share that we do have a Parent Representative candidate for FAPT. CPMT has appointed this individual pending a clear background check and reference checks. As the Board knows, we have been struggling to fill this position for both FAPT and CPMT and are excited that we will potentially have one of the vacancies filled very shortly. We continue to search for candidates for the still vacant seats, however, and encourage anyone who is interested to reach out to my office.

As always, we thank you for your continued support and please let Letitia or I know if you have any questions after reading the attached report.

Cc: Letitia Douthit
File

February 13, 2020

CHILDRENS SERVICES ACT FOR AT-RISK YOUTH AND FAMILIES
ORANGE COUNTY COMMUNITY POLICY & MANAGEMENT TEAM
ORANGE COUNTY FAMILY ASSESSMENT & PLANNING TEAM

Letitia Douthit

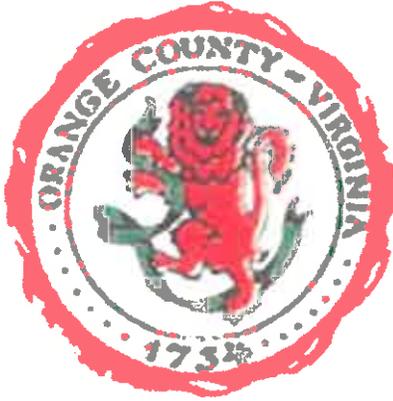
146 Madison Road, Suite 205

Orange, Virginia 22960

PH: 540-661-5459

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Orange County Children's Services Act Program Report

Thank-you for your continued support in serving our At- Risk Youth and families. As of January 31, 2020, CSA expenses are holding as projected under the budget by \$ 434,812.00. We have provided multiple services to 106 At -Risk Youth/Families compared to approximately 89 Youth/Families in 2019. Our Parental Agreements for RTC placement and our Priv Day placements continue to be a concern. Also, in March, our CSA program will go thru an onsite program audit by the State. Going forward into FY20, we will do our best to stay within our budget while continuing to provide the much-needed services to our At-Risk families and Youth of Orange County.

FY 20 County Budget: Original \$3,00,133

FY 20 YTD Expenses as of 01/31/2020 (which are expenses thru Jul. 2019 – Dec. 2019)

		YTD Expenses	Projections	Total Projected	FY20 Budget
43270	Residential Congregate Care	103,991.22	30,288.78	134,280.00	300,000
43275	Foster Care	144,417.13	139,790.87	284,208.00	600,000
43276	Congregate Care ED Services	117,758.61	66,777.39	184,536.00	350,000
43277	SpEd (IBP) Priv Day Placement	535,643.47	819,960.53	1,355,604.00	1,200,000
43280	Community Based Services	278,870.12	277,689.88	556,560.00	500,000
43285	Special ED Wrap - CBS	11,585.75	10,270.25	21,856.00	21,856
43290	Non-Mandated - CBS	12,194.52	16,082.48	28,277.00	28,277
		\$1,204,460.82	\$1,360,860.18	\$2,565,321.00	3,000,133

Respectfully Submitted,

Orange County CSA Coordinator

Children's Services Act



New Member Orientation Orange County, Virginia

February 2020

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Section I: What is the Children’s Services Act (CSA)?

The Children’s Services Act for At-Risk Youth and Families (CSA) is a law enacted in 1993 that establishes a single state pool of funds to purchase services for at- risk youth and their families. The state funds, combined with local community funds, are managed by local interagency teams who plan and oversee services to youth.

Mission Statement

The mission of the CSA is to create a collaborative system of services and funding that is child-centered, family-focused and community-based when addressing the strengths and needs of troubled and at-risk youth and their families in the Commonwealth.

Administration of the CSA

The State Executive Council (SEC) is the supervisory body responsible for the establishment of programmatic and fiscal policies that support the purposes of the CSA. The Office of Children’s Services (OCS) is the administrative entity responsible for implementation of the decisions of the SEC.

Vision Statement

OCS envisions CSA as a national model in providing effective and innovative systems of care statewide for at-risk youth and families. We strive for CSA to be highly regarded as a leader in: improving outcomes for children and their families; facilitating the highest quality technical assistance and training to strengthen the capacity of communities to implement CSA; maintaining high standards for sound fiscal accountability and responsible use of taxpayer funds; and partnering with families and all CSA stakeholders to implement best practices and technology to continually improve the performance of CSA. OCS strives to maintain an enthusiastic, creative and knowledgeable staff empowered to work with CSA stakeholders to sustain the highest quality system of care for Virginia’s youth and their families.

***Information for this page taken from the Virginia CSA webpage at <http://www.csa.virginia.gov/>.*

CSA Eligible Population

In general, in order to be eligible for the funding of services through the State Pool of Funds, a youth or family with a child shall meet the following criteria:

- ❖ The child or youth has emotional or behavior problems that:
 - ✓ Have persisted over a significant period of time or, though only in evidence for a short period of time, are of such a critical nature that intervention is warranted;
 - ✓ Are significantly disabling and are present in several community settings such as at home, in school or with peers; and
 - ✓ Require services or resources that are unavailable or inaccessible or that are beyond normal agency services or routine collaborative processes across agencies or require coordinated interventions by at least two agencies.
- ❖ The child or youth has emotional or behavior problems, or both, and currently is in, or is at imminent risk of entering, purchased residential care. In addition, the child or youth requires services or resources that are beyond normal agency services or routine collaborative processes across agencies and requires coordinated services by at least two agencies.
- ❖ The child or youth requires placement for purposes of special education in approved private school educational programs.
- ❖ The child or youth has been placed in foster care through a parental agreement between a local social services agency or public agency designated by the CPMT team and his parents or guardians, entrusted to a local social services agency by his parents or guardian or has been committed to the agency by a court of competent jurisdiction for the purposes of placement as authorized by § 63.2-900 VA Code Ann

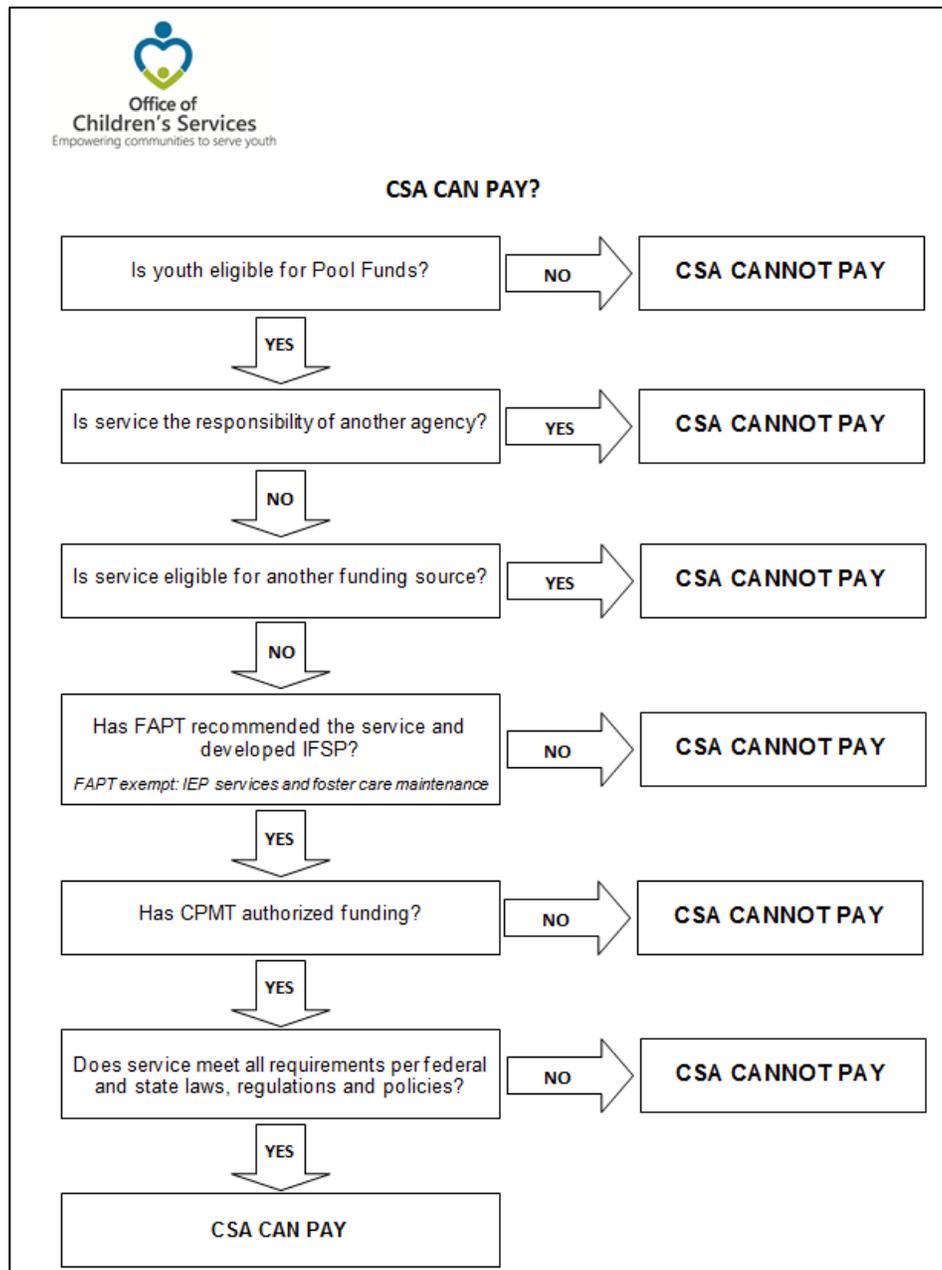
***For a more detailed description, please read the Orange County Community Policy and Management Team Policy and Procedure Manual, Policy C4 or Family Assessment and Planning Team Policy and Procedure Manual, Policy F7.*

Access to CSA Pool Funds

A child or youth in need of services or anticipated in need of services requiring pool funds must be assessed by the FAPT in order to be considered eligible.

Foster Care – Maintenance Only

Notwithstanding the above provision, youth in the custody of the Department of Social Services and placed in family foster care who require payments only for maintenance services including childcare shall not be referred to the FAPT but are required to complete a CANS assessment annually. These children and youths will access pool funds directly.



Section II: Community Policy and Management Team (CPMT)

Who is the Community Policy and Management Team?

The eight (8) person team shall create, maintain and manage a collaborative system of services and funding that is youth centered, family focused and community based when addressing the strengths and needs of troubled and at-risk youth and their families, pursuant to the Virginia Children’s Services Act for At-Risk Youth and Families (“CSA”) (§ 2.2-5200 *et seq.* VA Code Ann.).

This team is appointed yearly by the Orange County Board of Supervisors and meets the requirements of § 2.2-5205 VA Code Ann. This state law requires a minimum of one elected official or appointed official from the governing body of the locality that is a member of the team and the local agency heads, or their designees, who have authority to approve funds from the following community agencies:

- ❖ Community Services Board established pursuant to § 37.2-5205 VA Code Ann; and
- ❖ 16th District Court Service Unit; and
- ❖ Orange County Health Department; and
- ❖ Orange County Department of Social Services; and
- ❖ Orange County Public School System.

In addition to the above, the team shall also include a representative of a private organization or association of providers for youth and family services. This person shall be authorized to make policy and funding decisions for their agencies.

The CPMT shall also include one parent representative as defined in § 2.2-5205 VA Code Ann.

CPMT Duties and Responsibilities:

The duties of the Orange County CPMT include, but are not limited to:

- ❖ Develop interagency policies and procedures to govern the provision of services to children and families in its community;
- ❖ Develop interagency fiscal policies governing access to the State pool of funds by the eligible populations including immediate access to funds for emergency services and shelter care;
- ❖ Establish policies to assess the ability of parents or legal guardians to contribute financially to the cost of services to be provided where allowed
- ❖ Coordinate long-range, community-wide planning that ensures the development of resources and services needed by children and families in its community

- ❖ Establish policies governing referrals and reviews of children and families to the family assessment and planning teams
- ❖ Establish quality assurance and accountability procedures for program utilization and funds management;
- ❖ Establish procedures for obtaining bids on the development of new services;
- ❖ Manage funds in the interagency budget allocated to the community from the state pool of funds
- ❖ Authorize and monitor the expenditure of funds by each family assessment and planning team
- ❖ Serve as its community's liaison to the Office of Children's Services for At-Risk Youth and Families
- ❖ Personally attend each monthly meeting but no less than 75% of scheduled meetings

***For a more detailed description, please read the Orange County Community Policy and Management Team Policy and Procedure Manual, Policy C1.*

Orange County CPMT Code of Ethics:

Ethic - rules of behavior based on ideas about what is morally good and bad

(Merriam-Webster online dictionary, retrieved January 9, 2014)

Excellence: Orange County CPMT is committed to the highest standard of services and makes every effort to ensure the most effective use of our resources on behalf of the children and families we serve.

Integrity: Orange County CPMT brings honesty, professionalism and ethics to our work environment.

Accountability: Orange County CPMT is committed to shared responsibility for our actions and for achieving community outcomes.

Collaboration: Orange County CPMT values teamwork and strive to reach our goals by building partnerships with core agencies, families, and private vendors.

Fiscal Responsibility: Orange County CPMT is committed to the efficient use of our fiscal and community resources to achieve better outcomes for the children and families of Orange County.

Transparency: Orange County CPMT promotes open access to information, participation and decision making amongst CPMT members.

Diversity: Orange County CPMT embraces diversity and treats all people with fairness and compassion.

Section III: Family Assessment and Planning Team (FAPT)

Who is the Family Assessment and Planning Team?

The Orange County FAPT assesses the strengths and needs of troubled children, youths, and families who are approved for referral to the team and identify and determine the compliment of services required to meet these unique needs.

The Orange County FAPT membership shall be reviewed in January of each year by the Orange County CPMT and appointments for vacancies shall be filled as needed.

The membership of the Orange County FAPT shall include a representative from the following organizations:

- ❖ Rappahannock-Rapidan Community Services Board; and
- ❖ 16th District Court Service Unit; and
- ❖ Orange County Department of Social Services; and
- ❖ Orange County Public School System; and
- ❖ Parent Representative; and
- ❖ The FAPT may include a representative of the Department of Health at the request of the chair of the local CPMT; and
- ❖ The FAPT shall include a representative of a private organization or association of providers for children's or family services and of other public agencies; and
- ❖ The FAPT Coordinator shall serve as a non-voting, ex-officio member of the FAPT.

***The terms for FAPT members, other than those listed as lead agencies above; extend for a period of one (1) year. Terms may be held consecutively with no limit on terms served.*

FAPT Duties and Responsibilities:

The responsibilities of the Orange County FAPT include, but are not limited to:

- ❖ Team members will attend and participate in the FAPT meetings
- ❖ Team members will serve as a liaison to facilitate the exchange of information between the FAPT and his/her agency
- ❖ All team members are responsible for keeping any information exchanged at a FAPT meeting confidential

The responsibilities of the Orange County FAPT include, but are not limited to:

- ❖ Review referrals of children, youths and families referred to the team
- ❖ Encourage family participation in all aspects of assessment, planning and implementation of services
- ❖ Review the IFSP which has been submitted by the Case Manager prior to staffing and develop outcomes for the child, or youth, and family
- ❖ Recommend to the CPMT expenditures from the State pool of funds
- ❖ Designate Team member and alternate to take notes of all FAPT meetings

*** For a more detailed description, please read the Orange County Family Assessment and Planning Team Policy and Procedure Manual, Policy F4.*

Orange County FAPT Code of Ethics and Team Characteristics:

The Orange County FAPT will abide by the same Code of Ethics listed under the CPMT section; however, they shall demonstrate the following characteristics:

- ❖ Commitment to the philosophy of the CSA;
- ❖ Respect for the beliefs and traditions of individuals coming from a wide variety of cultural, religious and ethnic heritages;
- ❖ Experience in coordination and provision of services across agencies;
- ❖ Knowledge about services offered within their agencies and authority from their agencies to access those services;
- ❖ Willingness to participate in training and skill development programs as required;
- ❖ Flexibility in their work schedule in order to accommodate needs of families; and
- ❖ Willingness to maintain the ethics of confidentiality.

Section IV: Team Roles

Department of Social Services (DSS):

Represents the Department of Social Services and provides an overview of DSS services in both FAPT and CPMT. Knowledge base must include court orders, best interest of the child, child safety, protective orders, foster care system & issues, CPS, treatment plan development, and community resources. Knowledge also includes awareness of funds available within DSS for families receiving services within their department to include eligibility funding for Medicaid, IVE, housing, TANF, daycare, employment, etc. Representatives also have working knowledge of DSS technology (Oasis and Harmony) with expertise to input information in both systems. *DSS representative appointed to CPMT has authority to approve funding on behalf of their agency.

Court Services Unit (CSU):

Represents the Court Services Unit in both FAPT and CPMT which includes providing information about court related issues and programs and knowledge of the legal system. Representatives must be knowledgeable about the CSU, the court system, parole, probation, and issues related to juvenile justice. Knowledge must include expertise in resources and services available through the court system and have experience working with youth and families in Orange County. Make recommendations of least restrictive consequences to ensure community safety and rehabilitation of youth. This includes reviewing complaints received by police, DSS, schools, and individual agencies in the community, while making decisions as to how and if those matters will proceed in the court system. *CSU representative appointed to CPMT has authority to approve funding on behalf of their agency.

Community Services Board (CSB):

Represents the Community Services Board in both FAPT and CPMT. This includes having knowledge about CSB mental health intakes, home-based services, medications, prevention, substance abuse services, all mental health services, and all services offered through the CSB. The CSB representative is to discuss/educate client and team on mental health/substance abuse issues as well as treatment/therapy & its effectiveness. Knowledgeable about emotional and behavioral concerns and options for treatment, knowledgeable of services that the CSB offers that include the referral process and has the ability to assist parents /guardians with linking services for youth. *CSB representative appointed to CPMT has authority to approve funding on behalf of their agency.

Orange County Public Schools (OCPS):

Represents the Public School system in both FAPT and CPMT and have knowledge of the general and specialized resources available through the public schools. This includes knowledge about federal and state special education regulations and how to access support services through OCPS including child study's, eligibility for special education, SOL's, the IEP process, etc. Expertise is provided relative to the limits and resources that the school can provide during meetings, future education goals/options for youth, school related prevention (bullying, drop out, etc.), school attendance and tardy issues, and behaviors issues in school. Representatives also assist the team in ensuring all educational needs are met when services are put in place. *OCPS representative appointed to CPMT has authority to approve funding on behalf of their agency.

Private Provider:

Represents the Private Provider sector of the community in both FAPT and CPMT and have knowledge of a wide range of diagnosis and the treatment needed to provide support to the youth with said diagnosis. Provides the teams with information on new treatment options and techniques as they are developed. Works with team to ensure each child's plan is meeting their needs in the least restrictive environment. *Private Provider representative appointed to CPMT has the authority to vote on funding approval for any case that is not a conflict of interest for them or their agency.

Health Department (VDH):

Represents the Health Department in CPMT. Provides knowledge of programs and initiatives offered to local citizens by the local health departments, including immunizations, family planning, sexually transmitted illness diagnosis and treatment, environmental health services, WIC, and health education. Also has knowledge of current trends/needs regarding communicable diseases and possible outbreaks, population trends, etc. *VDH representative appointed to CPMT has authority to approve funding on behalf of their agency.

Government Representative:

Represents the local governing body and their interests. Provides knowledge of current issues related to local government administration. Responsible for ensuring timelines for CSA related activities are followed (e.g., team appointments, policy & procedure updates, etc.). Responsible for reporting CPMT related items to the Board of Supervisors at least quarterly. Is also responsible for requesting funds during the County budget process each year after an agreement is made in CPMT on funds needed based on the current cases, expenditures, and projections. *Government representative appointed to CPMT has authority to approve funding on behalf of their agency.

Parent Representative:

Provides a parent perspective when addressing and assessing the strengths and needs of troubled and at-risk youth and families who are approved for referral to that team. Provides support to the families before, during, and after the FAPT meetings in order to ensure the compliment of services required to meet their specific needs. Knowledgeable of the CSA process (e.g., received services previously from a public child serving agency, etc.) and what services are available within the community. Acts as an advocate for the child and family when they are possibly not able to advocate for themselves. *Parent Representative appointed to CPMT has authority to approve funding on behalf of their agency.

Section V: CSA Coordinator

The Orange County CSA Coordinator works under the supervision, and reports to, of the Orange County Office on Youth Director and has many duties and responsibilities.

Duties and Responsibilities of the CSA Coordinator:

The duties include, but are not limited, to:

- ❖ Maintain pertinent records for each case
- ❖ Attend all CPMT meetings and FAPT meetings in the absence of the FAPT Coordinator
- ❖ Coordinate an orientation for all new FAPT and CPMT members
- ❖ Maintain such records as are necessary to document that all expenditures from CSA funds have been made on behalf of a specific child or youth
- ❖ Identify and coordinate ongoing training as necessary
- ❖ Provide at least a quarterly update to the Orange County Board of Supervisors

***For a more detailed description, please read the Family Assessment and Planning Team Policy and Procedure Manual, Policy F3 and/or the position job description.*

Section VI: FAPT Coordinator

The Orange County FAPT Coordinator works under the supervision of the CSA Coordinator and reports to the Orange County Office on Youth Director and has many duties and responsibilities.

Duties and Responsibilities of the FAPT Coordinator:

The duties include, but are not limited, to:

- ❖ Schedule referrals for review by the FAPT
- ❖ Provide FAPT members, in a timely manner, a schedule of cases to be reviewed
- ❖ Verify that all person's present have signed a current Confidentiality Agreement
- ❖ Record all FAPT recommendations on the IFSP and will confirm that all participants have signed the IFSP
- ❖ Maintain pertinent records for each case
- ❖ Attend all FAPT meetings and CPMT meetings in the absence of the CSA Coordinator
- ❖ Identify and coordinate ongoing training as necessary

***For a more detailed description, please read the Family Assessment and Planning Team Policy and Procedure Manual, Policy F3 and/or the position job description.*

Section VII: Case Managers

The Case Managers are a vital function to our CSA Program. They are the advocates assisting the families in navigating the CSA process successfully.

Duties and Responsibilities of the Case Managers:

The duties and responsibilities for Case Managers include, but are not limited to:

- ❖ Monitoring the progress being made on the IFSP
- ❖ Attend all FAPT meetings at which their case is scheduled for review and providing a progress report at the meeting
- ❖ Reviewing the service plan with the parents/guardians of the child or youth
- ❖ Reporting to the FAPT any concerns the parents/guardians may have with the plan
- ❖ Contacting the CSA Coordinator to schedule a review of the case if one is not scheduled or if a change in circumstances requires an earlier review date
- ❖ Notify CSA Coordinator when services end prior to the original ending date so that billing can be adjusted
- ❖ Following the FAPT meeting, the Case Manager will continue to have periodic meetings and/or consultations with the parent(s) and vendors to review progress on the IFSP

***For a more detailed description, please read the Family Assessment and Planning Team Policy and Procedure Manual, Policy F5.*

Section VIII: General Information

Meetings:

- ❖ The FAPT Team generally meets three times per month
 - ✓ The 1st, 2nd, and 3rd Wednesday of each month and last 3-4 hours
 - ✓ Meetings may be moved due to holidays or unforeseen circumstances such as inclement weather
- ❖ The CPMT generally meets once per month to review cases and approve funding
 - ✓ The 4th Tuesday of each month
 - ✓ Meetings may be moved due to holidays or unforeseen circumstances such as inclement weather
- ❖ Meeting Procedures:
 - ✓ Meetings will be held on a day and at a time to be determined by the team and CSA Coordinator
 - ✓ The Chairperson, or designee, will be responsible for facilitating the meetings
 - ✓ The Chairperson and Vice-Chairperson will serve a one-year term beginning July 1 of each year
 - ✓ 50% of the CPMT members shall constitute a quorum for all CPMT meetings
 - ✓ 50% of the FAPT members shall constitute a quorum for all FAPT meetings
 - ✓ The CPMT, FAPT and other staff from agencies involved in team deliberations shall strictly abide by all applicable confidentiality requirements and shall be required to sign a confidentiality form at least annually. All information about specific youth and families obtained by CPMT and FAPT members in the discharge of their responsibilities shall be confidential under all applicable laws, mandates, and licensing requirements

FAPT Inclement Weather:

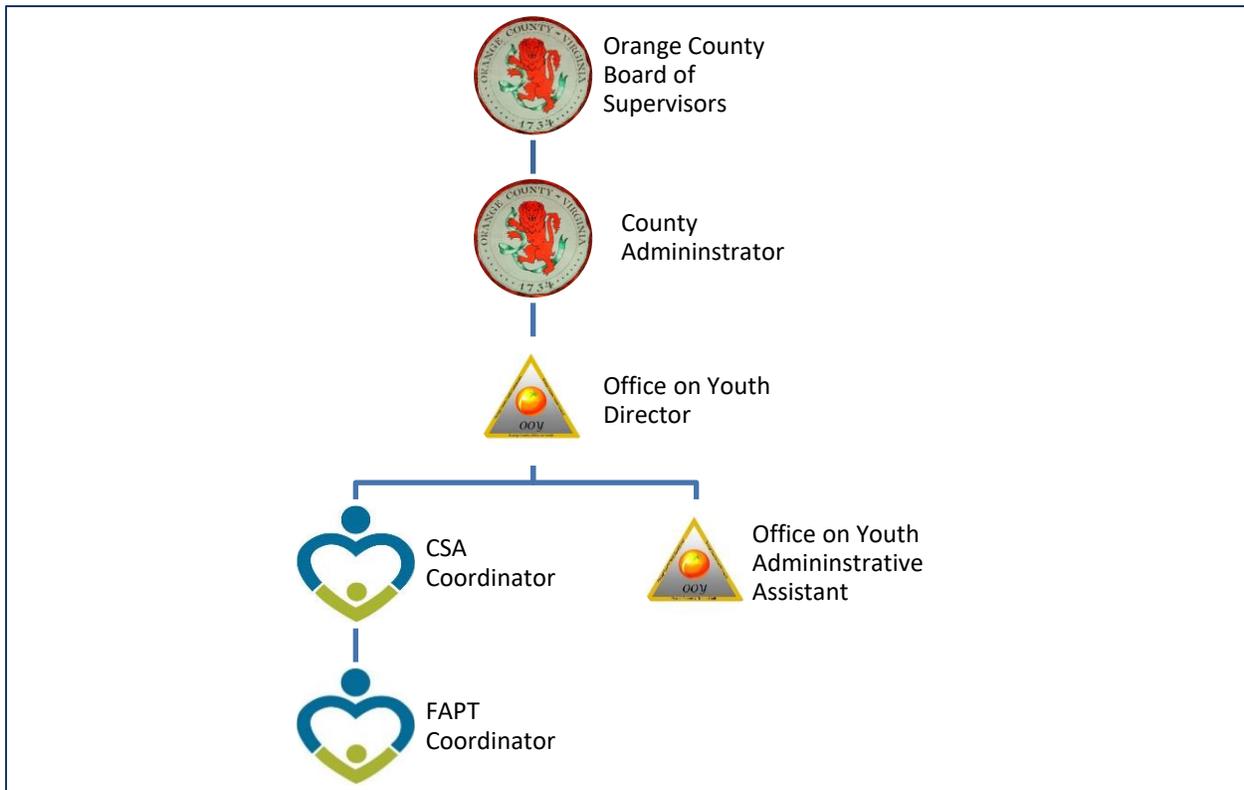
In the event of inclement weather, scheduled FAPT meetings are automatically canceled and rescheduled under the following circumstances:

- ❖ In the event Orange County School are on a delay (one or two hour), the FAPT meeting will be delayed by the same amount of time.
 - ✓ Ex: Orange County schools are on a one-hour delay – FAPT will begin an hour later than originally scheduled.
- ❖ In the event that Orange County Schools are closed due to weather or unforeseen circumstances, FAPT will be postponed to the next day that school is in session.
 - ✓ Ex: FAPT is scheduled for Wednesday and school is out due to snow – the children miss school on Thursday and return on Friday, FAPT will be held that Friday.

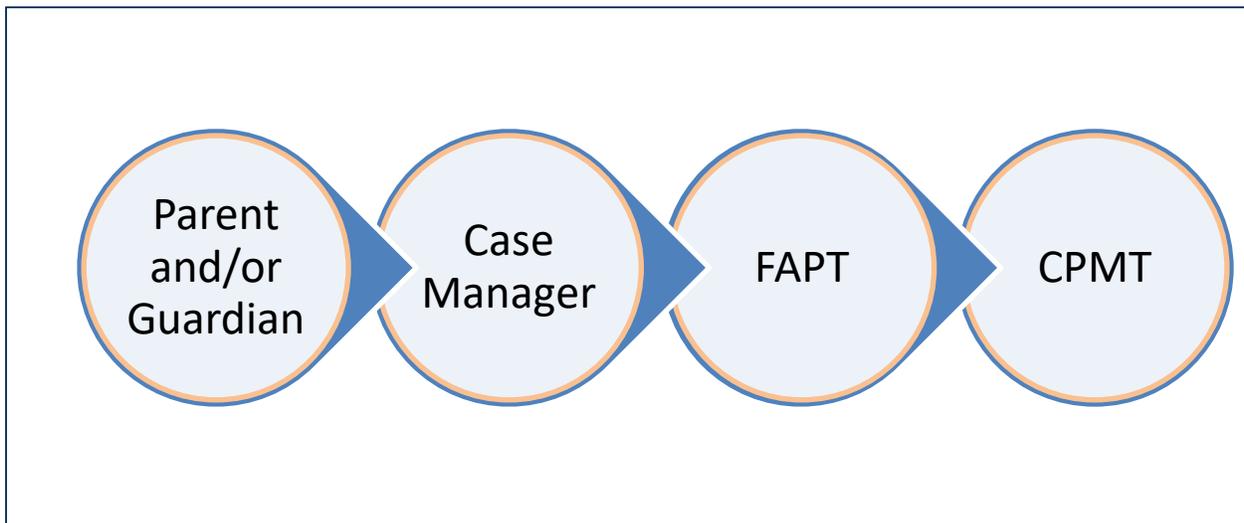
****It is the responsibility of the Case Manager to inform families of this weather policy.**

Section IX: Organizational Charts

Orange County CSA Administration:



CSA Flow Chart:



Case Managers will work with the CSA Coordinator and Vendors/Providers to ensure services are being provided. Final approval for payment and arrangements for families will be provided to the Vendors/Providers from the CSA Coordinator.

Section X: Commonly Used Acronyms

ABA	Applied Behavior Analysis	GH	Group Home
ADA	Americans with Disabilities Act	HIPAA	Health Insurance Portability and Accountability Act
ADD	Attention Deficit Disorder	HUD	Department of Housing and Urban Development
ADHD	Attention Deficit Hyperactivity Disorder	ICM	Intensive Case Manager
APA	American Psychiatric Association	ID	Intellectual Disability
APA	American Psychological Association	IDEA	Individuals with Disabilities Education Act
APS	Adult Protective Services	IEP	Individualized Education Plan
ASD	Autism Spectrum Disorder	IFSP	individualized Family Service Plan
ASL	American Sign Language	IQ	Intelligence Quotient
BCABA	Board Certified Assistant Behavior Analyst	ISP	Individualized Service Plan
BCBA	Board Certified Behavior Analyst	JCC	Juvenile Correctional Center
BMI	Body Mass Index	LCSW	Licensed Clinical Social Worker
BPD	Bipolar Disorder	LPC	Licensed Professional Counselor
BPD	Borderline Personality Disorder	LSAP	Licensed Substance Abuse Provider
BT	Behavioral Therapy	MH	Mental Health
CASA	Court Appointed Special Advocate	MSW	Master of Social Work
CBT	Cognitive Behavioral Therapy	OCD	Obsessive Compulsive Disorder
CCS	Certified Clinical Supervisor	ODD	Oppositional Defiant Disorder
CDC	Centers for Disease Control and Prevention	OT	Occupational Therapy
CHINS	Child in Need of Services	PBD	Pediatric Bipolar Disorder
CHINSup	Child in Need of Supervision	PCP	Primary Care Provider
CI	Crisis Intervention	PDD	Pervasive Development Disorder
CM	Case Management	POS	Point of Service
CM	Case Manager	PT	Physical Therapy
CMHC	Clinical Mental Health Counselor	PTSD	Post-Traumatic Stress Disorder
CON	Certificate of Need	RAD	Reactive Attachment Disorder of Infancy or Early Childhood
CPMT	Community Policy and Management Team	RCF	Residential Care Center
CPS	Child Protective Services	RTC	Residential Treatment Center
CRS	Congregate Residential Services	SA	Substance Abuse
CSA	Children's Services Act for At-Risk Youth and Families	SAD	Separation Anxiety Disorder
CSAC	Certified Substance Abuse Counselor	SI	Self-Injury
CSB	Community Services Board	SI	Sensory Integration
CSU	Court Services Unit	SLP	Speech Language Pathologist

Section X: Commonly Used Acronyms (Continued)

DBHDS	Virginia Dept. of Behavioral Health and Development Services	SNAP	Supplemental Nutrition Assistance Program
DCJS	Virginia Dept. of Criminal Justice Services	SOC	Systems of Care
DCSE	Virginia Dept. Of Child Support Enforcement	SOLs	Standard of Learning
DJJ	Virginia Dept. of Juvenile Justice	SPED	Special Education
DMAS	Virginia Dept. of Medical Assistance Services	SSDI	Social Security Disability Insurance
DOB	Date of Birth	SSI	Supplemental Security Income
DOC	Virginia Dept. of Corrections	ST	Speech Therapy
DOE	Virginia Dept. of Education	STD	Sexually Transmitted Disease
DSS	Virginia Dept. of Social Services	SW	Social Worker
DUI	Driving Under the Influence	TANF	Temporary Assistance for Needy Families
EAP	Employee Assistance Plan	TBI	Traumatic Brain Injury
ED	Emotional Disturbance	TD	Tic Disorder
ESL	English as a Second Language	TDO	Temporary Detention Disorder
FAMIS	Family Access and Medical Insurance Security Plan	TS	Tourette Syndrome
FAPE	Free Appropriate Public Education	UM	Utilization Management
FAPT	Family Assessment and Planning Team	UR	Utilization Review
FAS	Fetal Alcohol Syndrome	VDH	Virginia Dept. of Health
FBA	Functional Behavior Assessment	VICAP	Virginia Insurance Counseling and Assistance Program
FC	Foster Care	VIEW	Virginia Initiative for Work not Welfare
FDA	Food and Drug Administration	VJCCA	Virginia Juvenile Community Crime Control Act
FFT	Functional Family Therapy	WIA	Workforce Investment Act
FOIA	Freedom of Information Act	WIC	Supplemental Nutrition Program for Women, Infants, & Children
GAD	Generalized Anxiety Disorder		

**Orange County Children's Services
Community Policy and Management Team**

BY-LAWS

Article I - NAME

The name of this group shall be the Orange Community Policy and Management Team, hereinafter referred to as the "CPMT".

Article II – PURPOSE

The purpose of the CPMT shall be to create, maintain and manage a collaborative system of services and funding that is youth centered, family focused and community based when addressing the strengths and needs of troubled and at-risk youth and their families.

Article III – Membership

The eight (8) person membership of the CPMT shall meet the requirements of § 2.2-5205 VA Code Ann. and is appointed by the Board of Supervisors of Orange County ("Board") as provided in that section. The membership shall include, at a minimum, the local agency heads or their designees who have authority to approve funds from the following community agencies:

- One elected official or appointed official from the governing body of a locality that is a member of the team; and
 - Community Services Board established pursuant to § 37.2-501 VA Code Ann; and
 - 16th District Court Service Unit; and
 - Orange County Health Department; and
 - Orange County Department of Social Services; and
 - Orange County Public School System.
- A. The CPMT shall also include a representative of a private organization or association of providers for youth and family services if such organizations or associations are located within the locality.
- B. The CPMT shall also include one parent representative as defined in §2.2-5205 VA Code Ann.
- C. Persons representing private organizations and associations and parent representatives shall be required to file a statement of economic interest as set out in the § 2.2-3117 VA Code Ann. of the "State and Local Government Conflict of Interests Act". ("COIA" § 2.2 – 3100 *et seq.*)
- Persons representing private organizations or associations shall abstain from voting on cases where there is a conflict of interest.

- Private agencies shall not be allowed to occupy a seat on both FAPT and CPMT in order to allow a broader representation of private providers on our teams.
- D. Parent representatives shall abstain from decision-making involving individual cases or agencies in which they have either a “personal interest”, as defined § 2.2-3101 of COIA, or a “fiduciary interest”.
 - E. Other appointed public or governmental agency CPMT members shall serve at the pleasure of the Board.
 - F. Parent and private provider representatives shall be appointed by the Orange County Board of Supervisors to serve a one (1) year term that will begin on January 1st expire on December 31st . Terms may be held consecutively with no limit on terms served.
 - G. Vacancies shall be filled for the unexpired terms in the same manner as the original appointment.
 - H. A member of the CPMT who fails to personally attend to at least seventy-five (75%) of the regular meetings within any calendar year shall be reported to the Orange County Board of Supervisors.
 - I. The CPMT may solicit advisory personnel to assist in achieving its objectives in accordance with its approved programs and mandates.

Article IV – Duties and Responsibilities

The CPMT shall have the general powers, duties and responsibilities of a policy and management team as outlined in § 2.2-5206 VA Code Ann.

Article V – Family Assessment and Planning Team

Section I:

The CPMT shall appointment the members of the Family Assessment and Planning Team hereinafter referred to as the “FAPT”. The CPMT shall ensure that the FAPT is composed of representatives as specified in the Children’s Services Act.

Section II:

FAPT members, and their designee (*designees should not be a member sitting on the CPMT*) representing the agencies as specified in § 2.2-5207 VA Code Ann. shall serve at the pleasure of the CPMT. Terms may be held consecutively with no limit on terms served. The FAPT membership shall be reviewed and appointed annually by the CPMT.

Section III:

The FAPT shall provide input on policies and procedures in accordance with § 2.2-5208 VA Code Ann., which shall be submitted to the CPMT. All policies and procedures must be approved by the CPMT.

Article VI – Officers of the CPMT and their Duties

Section I:

The officers of the CPMT shall consist of a Chair and Co-Chair who shall be elected by the CPMT in the July meeting and serve at the pleasure of the CPMT.

The term of office shall be for one (1) year. No member may serve more than two (2) consecutive terms in the same office. The election shall be a ballot if there is more than one nominee for the same office. A quorum must be present and voting in order to constitute an election.

Any member desiring to serve in the seat of an officer must be present at the July meeting when elections are held.

Any vacancy occurring among officers shall be filled to serve the remainder of the unexpired term.

Section II:

The Children’s Services Act, (“CSA”), Coordinator shall serve as the Secretary for the cases presented during closed session. A member of the CPMT shall act as secretary for the open meeting.

Section III:

The Orange County Treasurer shall serve as Fiscal Agent for the Orange County CSA Program. The duties if the Fiscal Agent include, but are not limited to, approving the submission of the CSA Pool Reimbursement and Supplemental allocations.

Section IV:

The elected officers, secretary, and County appointed official shall serve as the Executive Committee. The Executive Committee shall be authorized to conduct the necessary business between meetings of the CPMT. All action of the Executive Committee is to be ratified at the next regular business meeting of the CPMT.

Section IV:

Duties of the Chair:

- a. Preside at meetings of the CPMT.
- b. Appoint committees necessary for the operation of the CPMT.
- c. Work closely with the Chair of FAPT.
- d. Perform any other duties determined by the CPMT.

Section V:

Duties of the Vice-Chair:

- a. The Co-Chair shall, in the absence of the Chair, perform the duties of the Chair and any other duties as assigned by the CPMT.

Article VII – Meeting

Section I:

Regular meetings shall be held at a time to be determined by the CPMT.

Section II:

Special meetings of the CPMT may be called by any member of the Executive Committee or upon written request of three (3) members.

Section III:

The quorum for all CPMT meetings shall be 50% of its members, including one member of the Executive Committee.

Article VIII – Rules of Order

Meetings will generally be conducted informally with decisions reached by consensus. Should consensus not be achieved, the most recent version of *Robert's Rules of Order* will be invoked. Any voting member may also request *Robert's Rules of Order* be used in conjunction of business of the CPMT.

Article IX – Confidentiality

All information about specific youth and families obtained by CPMT and FAPT members in the discharge of their responsibilities shall be confidential under all applicable laws, mandates, and licensing requirements.

Article X – Amendments

Proposed changes to the CPMT By-Laws shall be provided in writing to all members at least two (2) weeks prior to the next scheduled meeting, at which time, they may be voted upon.

These By-Laws were adopted at a regular meeting of the Orange County Community Policy and Management Team held on Tuesday, December 19, 2017, by a vote of in favor, and not in favor.

Official Vote - ___ In favor, ___ Not in Favor

Members present:

Orange County Administration

CSA Coordinator

Orange County Department of Social Services

Community Service Board

Orange County Health Department

Orange County Public Schools

Virginia Department of Juvenile Justice

Community Representative

CPMT Chair

Date

**Community Policy and Management Team
Policy and Procedures**

Purpose & Duties

Policy No.: C1

Effective: 08/28/2012

Reviewed:

~~02/25/2020~~01/22/2019

The purpose of the Orange County Community Policy and Management Team (“CPMT”) is to exercise all those powers and duties set forth the Virginia Comprehensive Youth Services Act for At-Risk Youth and Families (the “CSA”) (§ 2.2-5200 *et seq.* VA Code Ann.), including:

- A. Develop interagency policies and procedures to govern the provision of services to children and families in its community;
- B. Develop interagency fiscal policies governing access to the State pool of funds by the eligible populations including immediate access to funds for emergency services and shelter care;
- C. Establish policies to assess the ability of parents or legal guardians to contribute financially to the cost of services to be provided and, when not specifically prohibited by federal or State law or regulation, provide for appropriate parental or legal guardian financial contribution, utilizing a standard sliding fee scale based upon ability to pay;
- D. Coordinate long-range, community-wide planning that ensures the development of resources and services needed by children and families in its community including consultation on the development of a community-based system of services established under § 16.1-309.3 VA Code Ann.;
- E. Establish policies governing referrals and reviews of children and families to the family assessment and planning teams or a collaborative, multidisciplinary team process approved by the State Executive Council for Comprehensive Services for At-Risk Youth and Families (the “Council”) and a process to review the teams' recommendations and requests for funding;
- F. Establish quality assurance and accountability procedures for program utilization and funds management;

- G. Establish procedures for obtaining bids on the development of new services;
- H. Manage funds in the interagency budget allocated to the community from the state pool of funds, the trust fund, and any other source;
- I. Authorize and monitor the expenditure of funds by each family assessment and planning team or a collaborative, multidisciplinary team process approved by the Council;
- J. Submit grant proposals that benefit its community to the State trust fund and enter into contracts for the provision or operation of services upon approval of the participating governing bodies;
- K. Serve as its community's liaison to the Office of Comprehensive Services for At-Risk Youth and Families, reporting on its programmatic and fiscal operations and on its recommendations for improving the service system, including consideration of realignment of geographical boundaries for providing human services;
- L. Collect and provide uniform data to the Council as requested by the Office of Comprehensive Services for At-Risk Youth and Families in accordance with § 2.2-2648(D)(16) VA Code Ann.;
- M. Review and analyze data in management reports provided by the Office of Comprehensive Services for At-Risk Youth and Families in accordance with § 2.2-2648(D)(18) VA Code Ann. to help evaluate child and family outcomes and public and private provider performance in the provision of services to children and families through the Comprehensive Services Act program. Every team shall also review local and statewide data provided in the management reports on the number of children served, children placed out of state, demographics, types of services provided, duration of services, service expenditures, child and family outcomes, and performance measures. Additionally, teams shall track the utilization and performance of residential placements using data and management reports to develop and implement strategies for returning children placed outside of the Commonwealth, preventing placements, and reducing lengths of stay in residential programs for children who can appropriately and effectively be served in their home, relative's homes, family-like setting, or their community;
- N. Administer funds pursuant to § 16.1-309.3 VA Code Ann.;
- O. Have authority, upon approval of the participating governing bodies, to enter into a contract with another community policy and management team to purchase coordination

services provided that funds described as the State pool of funds under § 2.2-5211 VA Code Ann. are not used;

- P. Submit to the Department of Behavioral Health and Developmental Services information on children under the age of 14 and adolescents ages 14 through 17 for whom an admission to an acute care psychiatric or residential treatment facility licensed pursuant to § 37.2-403 *et seq.* VA Code Ann., exclusive of group homes, was sought but was unable to be obtained by the reporting entities. Such information shall be gathered from the family assessment and planning team or participating community agencies authorized in § 2.2-5207 VA Code Ann. Information to be submitted shall include:
 - a. The child or adolescent's date of birth;
 - b. Date admission was attempted; and
 - c. Reason the patient could not be admitted into the hospital or facility;
- Q. Establish policies for providing intensive care coordination services for children who are at risk of entering, or are placed in, residential care through the Comprehensive Services Act program, consistent with guidelines developed pursuant to § 2.2-2648(D)(22) VA Code Ann.; and
- R. To the extent permitted by the CSA, the CPMT may delegate responsibility for the above functions.

**Community Policy and Management Team
Policy and Procedures**

CPMT's Philosophy & Code of Ethics

Policy No.: C2

Effective: 08/28/2012

Revised: 04/25/2017

Reviewed:

~~01/22/2019~~
02/25/2020

A. Philosophy

The Orange County CPMT believes that all children and communities deserve to be safe. We believe in family, child, and youth-driven practices. We believe that children do best when raised in families. We believe that all children and youth need and deserve a permanent family. We believe in partnering with others to support child and family success in a system that is family focused, child-centered, and community-based. (See also Appendix C2 *Virginia Children Services Practice Model*)

B. Code of Ethics

***Ethic** - rules of behavior based on ideas about what is morally good and bad*
(Merriam-Webster online dictionary, retrieved January 9, 2014)

Excellence:

Orange County CPMT is committed to the highest standard of services and makes every effort to ensure the most effective use of our resources on behalf of the children and families we serve.

Integrity:

Orange County CPMT brings honesty, professionalism and ethics to our work environment.

Accountability:

Orange County CPMT is committed to shared responsibility for our actions and for achieving community outcomes.

Collaboration:

Orange County CPMT values teamwork and strive to reach our goals by building partnerships with core agencies, families, and private vendors.

Fiscal Responsibility: Orange County CPMT is committed to the efficient use of our fiscal and community resources to achieve better outcomes for the children and families of Orange County.

Transparency: Orange County CPMT promotes open access to information, participation and decision making amongst CPMT members.

Diversity: Orange County CPMT embraces diversity and treats all people with fairness and compassion.

**FAPT and CPMT members will be asked to review the Code of Ethics each year and sign a form to affirm they have read and understand what is expected of Orange County CSA team members. It is the intention of CPMT to have this completed in January when the annual Policy and Procedure review is done.

C. Risk Assessments

It is the intention of the Orange County CSA Program to perform regular risk assessments. The assessment tool will be decided upon by the CPMT members and distributed to members of both FAPT and CPMT and other stakeholders to assess the program during August. The assessment will be due back to CPMT by the regularly scheduled September CPMT meeting. Data will then be compiled and a report provided to all team members and stakeholders by the end of the calendar year.

**Community Policy and Management Team
Policy and Procedures**

Membership

Policy No.: C3

Effective: 08/28/2012

Revised: 12/19/2017

Reviewed:

~~01/22/2019~~
02/25/2020

(A) Composition and Terms of Appointment

The members of the CPMT are appointed by the Orange County Board of Supervisors in accordance with § 2.2-5205 VA Code Ann. Agency heads appointed to the CPMT shall serve as long as they hold their offices. The terms for the other members of the CPMT shall extend for a period of ~~two~~one years. Terms may be held consecutively with no limit on terms served.

(B) Powers and Responsibilities

Pursuant to § 2.2-5200 *et seq.* VA Code Ann., members of the CPMT are authorized to make policy and funding decisions for the CPMT. All members of the CPMT shall be considered full voting members.

(C) Immunity

Pursuant to § 2.2-5205 VA Code Ann., members of the CPMT are immune from any civil liability for decisions made about appropriate services for a family or the proper placement or treatment of a child or youth who comes before the CPMT, unless it is proven that such person acted with malicious intent.

(D) Meetings, Rules and Officers

The CPMT shall elect from its membership a Chair and a Co-Chair who shall serve annual terms. The CPMT shall have authority to establish its own rules of procedure and by-laws. Regular meetings shall be held at least monthly, at a date, time, and place determined by the CPMT.

(E) Quorum

Provided that at least one member of the Executive Committee is present, 50% of the CPMT's members shall constitute a quorum for all CPMT meetings.

(F) **Attendance**

Attendance is expected at all CPMT meetings. CPMT members *are required* to personally attend at least 75% of the regularly scheduled meetings held within a calendar year. Attendance reports will be provided to the Orange County Board of Supervisors at least quarterly during the Office on Youth Director's quarterly reports.

(G) **Vacancies**

Vacancies on the CPMT shall be filled by appointment by the Orange County Board of Supervisors.

**Community Policy and Management Team
Policy and Procedures**

Eligible Population

Policy No.: C4

Effective: 08/28/2012

Reviewed:

02/25/2020~~01/22/2019~~

A. Eligible Population

Pursuant to § 2.2-5212(A) VA Code Ann., in order to be eligible for funding for services through the State pool of funds, a youth, or family with a child, shall meet one or more of the criteria specified in subdivisions 1 through 4 of this subsection, and shall be determined through the use of a uniform assessment instrument and process and by policies of the CPMT to have access to these funds.

1. The child or youth has emotional or behavior problems that:
 - a. Have persisted over a significant period of time or, though only in evidence for a short period of time, are of such a critical nature that intervention is warranted;
 - b. Are significantly disabling and are present in several community settings such as at home, in school or with peers; and
 - c. Require services or resources that are unavailable or inaccessible or that are beyond normal agency services or routine collaborative processes across agencies or require coordinated interventions by at least two agencies.
2. The child or youth has emotional or behavior problems, or both, and currently is in, or is at imminent risk of entering, purchased residential care. In addition, the child or youth requires services or resources that are beyond normal agency services or routine collaborative processes across agencies, and requires coordinated services by at least two agencies.
3. The child or youth requires placement for purposes of special education in approved private school educational programs.
4. The child or youth has been placed in foster care through a parental agreement between a local social services agency or public agency designated by the CPMT team and his parents or guardians, entrusted to a local social services agency by his parents or guardian or has been committed to the agency by a court of competent jurisdiction for the purposes of placement as authorized by § 63.2-900 VA Code Ann.

Pursuant to § 2.2-5212(B) VA Code Ann., for purposes of determining eligibility for the State pool of funds, “child” or “youth” means (i) a person less than 18 years of age and (ii)

any individual through 21 years of age who is otherwise eligible for mandated services of the participating State agencies including special education and foster care services.

B. Mandatory Population

Pursuant to § 2.2-5211(B), the State pool shall consist of funds that serve the target populations identified in subdivisions 1 through 5 of this subsection in the purchase of residential and nonresidential services for children. References to funding sources and current placement authority for the targeted populations of children are for the purpose of accounting for the funds in the pool. It is not intended that children be categorized by individual funding streams in order to access services. The target population shall be the following:

1. Children placed for purposes of special education in approved private school education programs, previously funded by the Department of Education through private tuition assistance;
2. Children with disabilities placed by local social services agencies or the Department of Juvenile Justice in private residential facilities or across jurisdictional lines in private, special education day schools, if the individualized education program indicates such school is the appropriate placement while living in foster homes or child-caring facilities, previously funded by the Department of Education through the Interagency Assistance Fund for Non-educational Placements of Handicapped Children;
3. Children for whom foster care services, as defined by § 63.2-905 VA Code Ann., are being provided to prevent foster care placements, and children placed through parental agreements, entrusted to local social service agencies by their parents or guardians or committed to the agencies by any court of competent jurisdiction for purposes of placement in suitable family homes, child-caring institutions, residential facilities or independent living arrangements, as authorized by § 63.2-900 VA Code Ann.; *(Please also see Appendix C4 - Final Interagency Guidelines on Foster Care Services for Specific "Children in Need of Services" Funded through the Comprehensive Services Act (CSA))*
4. Children placed by a juvenile and domestic relations district court, in accordance with the provisions of § 16.1-286 VA Code Ann., in a private or locally operated public facility or nonresidential program; or in a community or facility-based treatment program in accordance with the provisions of subsections B or C of § 16.1-284.1 VA Code Ann.;
5. Children committed to the Department of Juvenile Justice and placed by it in a private home or in a public or private facility in accordance § 66-14 VA Code Ann.

C. Non-Mandatory Population

In addition to the mandated target population described in Section B, the non-mandated target population includes, but may not be limited to, children meeting both the criteria set out in Section A and any of the following:

1. School Truancy;
2. Mental health services transition plans for incarcerated juvenile; and

3. Child in need of Supervision.

**Community Policy and Management Team
Policy and Procedures**

Purchase of Service

Policy No.: C5

Effective: 08/28/2012

Revised: 01/28/2014

Reviewed:

~~01/22/2019~~
02/25/2020

A. General Principles

1. All at-risk youth and families must go through the Family Assessment and Planning Team (FAPT) process for referral and assessment.
2. Any services to be purchased under the CSA shall be recommended by the FAPT and approved by the CPMT.
3. Services purchased by the CPMT will use one or more of the following:
 - a. Contract;
 - b. Purchase of Service (POS) module;
 - c. Individual Family Service Plan (IFSP);
 - d. A written agreement (Letter of Intent for Funding) process.

B. Procedures

1. Case Manager submits a request to the ~~CSA-FAPT~~ Coordinator for review of case. (Form C5) Case Manager develops a services assessment, Child and Adolescent Needs and Strengths (CANS) assessment and a proposed service plan for FAPT consideration.
2. The FAPT reviews case materials and meets with the Case Manager and family to jointly develop an IFSP which identifies the goals and various services to be provided to the family as well as the available vendors, costs and hours of service.
3. The FAPT IFSP recommendations are forwarded by the CSA Coordinator to the CPMT for approval.

C. Foster Care – Maintenance Only

Notwithstanding the above provisions, youth in the custody of the Department of Social Services and placed in family foster care who require payments only for maintenance services including childcare shall not be referred to the FAPT, but are required to complete a CANS assessment annually. These youths will access pool funds directly.

**Community Policy and Management Team
Policy and Procedures**

Emergency Services

Policy No.: C6

Effective: 08/28/2012

Reviewed:

02/25/202001/22/2019

“Emergencies” are defined as those crisis situations in which the Case Manager and his/her supervisor, in consultation with the family when possible, are in agreement that the child or youth is in need of immediate placement or the family is in need of immediate services in order to prevent an out-of-home placement of the child, or youth, or in the event of a Family Partnership Meeting. Emergencies shall be addressed in accordance with the following procedures:

1. When an emergency occurs, the Case Manager must contact the FAPT and CSA Coordinator, or their designee, who will initiate the emergency funding request process.
 - a. The Case Manager is responsible for providing the FAPT and CSA Coordinator, via e-mail, all of the necessary information to make an informed decision.
 - b. The CSA Coordinator will contact a member of the Executive Committee, ~~starting with the Chairman, and in the absence of the Chairman, the Vice Chairman and then the County appointed official to discuss the emergency circumstances.~~
 - c. The approval of emergency services requires at least two (2) members of the Executive Committee agreeing to requested services.
 - d. The CSA Coordinator will notify the Case Manager immediately of the Executive Committee decision.
 - e. All emergency approved cases will be placed on the next available FAPT and CPMT meeting schedule for a complete review, except that if no FAPT meeting is scheduled within 14 days of the onset of emergency services, a special meeting shall be called within 14 days to ensure that a timely FAPT review may be completed.
2. The CSA Coordinator shall have the authority to approve some services up to \$1,000 per week. The Case Manager shall send an e-mail explaining the situation to the FAPT and CSA Coordinator for informational purposes and documentation in the case file. The types of emergency placements that can be approved by the CSA Coordinator for up to 14 days include, but are not limited to:

- a. Community-based services when the service is therapeutic in nature and specifically required to prevent the immediate possibility of an out of home placement.
 - b. Residential Treatment Facility placements that are Medicaid funded that require an immediate removal from their current placement and their behaviors warrant that level of restrictive care.
 - c. New cases requiring a placement in a shelter until an appropriate placement can be determined.
3. A FAPT review must occur within 14 days following the onset of services in an emergency.
4. If the child/family does not have a Case Manager, the agency taking the emergency action assumes the role of lead agency and assigns a Case Manager until there is a FAPT review.

If the child/family has a Case Manager within another agency/department, the agency taking the emergency action shall notify that Case Manager of the emergency authorization as soon as possible.

**Community Policy and Management Team
Policy and Procedures**

Invoice Processing Procedures

Policy No.: C7

Effective: 08/28/2012

Revised: 01/28/2014

Reviewed:

~~02/25/2020~~01/22/2019

All invoices for payment shall be processed according to the following procedures:

- A. The CSA Coordinator shall review and approve all invoices for payment. Invoice amounts exceeding monthly planned IFSP amounts will not be paid without prior approval of CSA Coordinator or approval of at least two (2) members of the Executive Committee.
- B. The CSA Coordinator shall process invoices and un-encumber any funds that may have been encumbered and not expended for that month.
- C. Problems with billing shall be resolved by the CSA Coordinator and the Case Manager.
- ~~D. Monthly reconciliations shall be completed by the Office on Youth Accounting Clerk/Administrative Assistant for the Orange CSA accounts.~~

**Community Policy and Management Team
Policy and Procedures**

Fee Assessment

Policy No.: C8

Effective: 08/28/2012

Revised: 01/28/2014

Revised: 01/24/2017

Reviewed:

~~02/25/2020~~~~04/24/2018~~

To meet the requirements of the § 2.2-5206(3) VA Code Ann. and § 16.1-286 VA Code Ann., and to enhance the partnership with parents, the CPMT has approved procedures for the active involvement of parents and/or other legally responsible parties in the planning, delivery, and financing of services for their children. This legislation calls for parental participation in both the treatment aspects of services and financial responsibility for payment for certain services.

All families accessing **CSA POOL FUNDS** shall be assessed fees for services in accordance with the policies and procedures set forth in the Orange County CSA Parental Co-Pay Policy (Form C8).

When a child or youth is receiving services to be funded, in whole or in part, by CSA Pool Funds, the Case Manager assigned to the child or youth shall determine whether such services are eligible for coverage by private insurance, or by Medicaid. If a child or youth may be eligible for Medicaid, the Case Manager shall ensure that a screening process is conducted. The Case Manager shall subsequently ensure that any eligible child or youth has been enrolled into Medicaid.

(A) Co-Pay Collection Guidelines:

The following guidelines for the Orange CSA parental co-pays shall be followed:

1. Parental co-pay packet will be completed by the parent(s) of the children participating in the Orange County CSA program. The Case Manager assigned to the child or youth will be responsible for the accurate completion of the required financial forms (Form C8).
2. The CSA Coordinator will be responsible for ensuring the forms are turned in prior to or during the child or youth's initial FAPT meeting. Once the completed forms are received, the CSA Coordinator will provide a copy of the forms to the Office on Youth (OOY) ~~Accounting Clerk~~Administrative Assistant by the end of the week of the initial FAPT meeting for billing and collection purposes.

3. Upon receipt of the completed forms (Form C8), the ~~Accounting Clerk~~Administrative Assistant will send a preliminary letter to the parents of the child(ren) explaining the process for payment of monthly co-pays or meet with them after their initial FAPT meeting. The ~~Accounting Clerk~~Administrative Assistant will open a collection file for each family and will retain a copy of all written correspondence with the families in their respective files.
4. Monthly summary reports will be provided to the CSA Coordinator by the ~~Accounting Clerk~~Administrative Assistant as documentation of payment on each account.
5. In the event a family is not current on their payment plan, the OOY ~~Accounting Clerk~~Administrative Assistant will contact the person responsible for the account and advise them that the co-pay is due immediately and that continued late payments could jeopardize funding for future services. The CSA Coordinator and Case Manager shall be informed of this correspondence via email.
6. In the event an account remains delinquent (30 or more days past due), the ~~Accounting Clerk~~Administrative Assistant may begin the collection process through the Orange County Treasurer's Office ~~and services may be discontinued until the account is paid in full~~. Delinquent amounts may be referred to the Individual Set-Off Debt Collection Program administered by the Virginia Department of Taxation (which could result in Virginia Individual Income Tax refunds being used to satisfy the debt to the CPMT), and the CPMT may also pursue other legal remedies available for collection of delinquent amounts.

(B) Request for Requesting Financial Relief:

In the event a parent or legal guardian believes the monthly co-payment is unjust or inappropriate, he/she may file a Request of Financial Relief form (Form C8-R). The following guidelines will be followed for requesting financial relief:

1. The Request for Financial Relief form shall be provided to the CSA Coordinator within five (5) business days of the initial FAPT with all documentation attached.
2. Within seven (7) business days of the receipt of the Financial Relief Request, the CSA Coordinator will review the request along with accompanying documents. The CSA Coordinator will be authorized by the CPMT to enter into negotiations with the parent/guardian(s) for the purpose of resolving the request in a mutually satisfactory manner.
3. Once an agreement is made between the parent and CSA Coordinator, the request will be forwarded to the CPMT for consideration.

- a. In the event the request is approved, the amount will become due by the 5th of the succeeding month and each month thereafter until the child(ren) and family are no longer receiving services.
 - b. In the event the request is denied, the CSA Coordinator will contact the parent/guardian within five (5) business days of the CPMT meeting. At this time, additional documentation may be ~~requested~~requested, or a new co-pay amount will be negotiated and resubmitted to the CPMT for consideration.
4. Initial negotiated requests must be discussed in a regular business meeting of the CPMT for each form received. Any sub sequential requests may be voted upon and approved through e-mail in order to help resolve the issue in a timely manner.
5. Each family shall be required to pay the minimum payment allowed based on the number of children receiving services. This amount will be based on the lowest co-pay listed under the "Adjusted Annual Income Level" portion of the Parental Co-pay Policy (Form C8, page 05). This amount will be due on the 5th of each month until a regular monthly amount can be established and approved by the CPMT.
6. A Request for Relief form (Form C8-R) will not be reviewed in the event of a change in family income or family composition. Parent/Guardian(s) must complete a new co-pay packet (Form C8) and submit to the CSA Coordinator. Any changes will take effect in the succeeding month of receipt of the new co-pay packet.
7. The decisions of the CPMT will be final and will be presented to the parent/guardian(s) in writing.

**Community Policy and Management Team
Policy and Procedures**

Closed Meeting Procedures

Policy No.: C9

Effective: 08/28/2012

Reviewed:

02/25/2020~~01/22/2019~~

- A. In any motion to enter closed meeting, a member must:
1. Specify the purpose(s) for the closed meeting;
 2. Reasonably identify the substance of the matters to be discussed, and; and
 3. Specify the Code section for the exemption. (Meeting minutes must include the statute permitting the closed meeting.)
- B. No closed meeting shall begin until the CPMT votes in open session to approve the motion.
- C. The CPMT may permit non-members to attend the closed meeting if such persons are deemed “necessary” or if their presence will “reasonably aid” the CPMT in its consideration of the subject matter of the closed session.
- D. Immediately following the closed meeting, the chairperson must call for a certification from all members that, to the best of their knowledge, the CPMT discussed only matters lawfully exempted from statutory open session requirements; and only public business matters identified in the motion to convene the closed meeting.
- E. If any member of the CPMT believes that there was a departure from the standards of this statement during the closed meeting that member must so state before the roll call vote, and must indicate the substance of the departure which that member believes has occurred.
- F. A vote shall be taken in open session to approve the funding amount for cases discussed in closed session.

**Community Policy and Management Team
Policy and Procedures**

Complaint and Appeals

Policy No.: C10

Effective: 08/28/2012

Reviewed:

~~02/25/2020~~01/22/2019

The CPMT will ensure that due process for complaints and appeals are followed. In cases not before a court or subject to appeal under applicable statutes, the youth and family will have the right to appeal the decision of the FAPT to the CPMT. Appeals shall be made in writing to the Chairperson of the CPMT within 30 calendar days of the FAPT decision. The appellant shall include in the written appeal to the Chairperson all information and concerns which he or she requests that the CPMT to consider in the review of the FAPT decision, and the appellant shall not be present for such review. The CPMT shall review the FAPT decision and render a decision within 45 calendar days of receipt of the notice of appeal.

**Community Policy and Management Team
Policy and Procedures**

Non-Discrimination

Policy No.: C11

Effective: 08/28/2012

Revised: 01/24/2017

Reviewed:

02/25/2020~~01/22/2019~~

The CPMT and the FAPT shall not discriminate on the basis of race, ethnicity, sex, age, and religion, socioeconomic status, handicapping conditions or national origin.

**Community Policy and Management Team
Policy and Procedures**

Confidentiality

Policy No.: C12

Effective: 08/28/2012

Reviewed:

~~02/25/2020~~~~01/22/2019~~

- A. All federal, State and local laws relating to confidentiality shall be observed, including, but not limited to, § 2.2-5210 VA Code Ann.
- B. The CPMT, FAPT and other staff from agencies involved in team deliberations shall strictly abide by all applicable confidentiality requirements and shall be required to sign a confidentiality form annually. All information about specific youth and families obtained by CPMT and FAPT members in the discharge of their responsibilities shall be confidential under all applicable laws, mandates, and licensing requirements.
- C. Appropriate releases of information shall be completed and shall be the responsibility of the Case Manager.
- D. Pursuant to § 2.2-5210 VA Code Ann., proceedings held to consider the appropriate provision of services and funding for a particular child, or youth, or family or both who have been referred to the FAPT and whose case is being assessed by this team or reviewed by the CPMT shall be confidential and not open to the public, unless the child, or youth, and family who are the subjects of the proceeding request, in writing, that it be open. All information about specific children, youths and families obtained by the team members in the discharge of their responsibilities to the team shall be confidential.

**Community Policy and Management Team
Policy and Procedures**

Freedom of Information Act (FOIA)

Policy No.: C13

Effective: 08/28/2012

Reviewed:

~~02/25/2020~~~~01/22/2019~~

CPMT meetings are held in accordance with the Virginia Freedom of Information Act (FOIA), § 2.2-3700 et seq. VA Code Ann, subject to the confidentiality provisions of § 2.2-5210 VA Code Ann. Generally, records generated by the CPMT are subject to the provisions of FOIA, however, certain records may not be subject to disclosure due to applicable FOIA exemptions. Exempted records include, but are not limited to, medical records exempted from FOIA requirements pursuant to § 2.2-3705.5 VA Code Ann.

**Community Policy and Management Team
Policy and Procedures**

Amendments

Policy No.: C14

Effective: 08/28/2012

Revised: 04/25/2017

Reviewed:

02/25/2020~~01/22/2019~~

The terms and provisions of these policies and procedures of the CPMT may be amended at any regular meeting of the CPMT by approval of 2/3 of those present and voting; provided that notice of the proposed amendment is given at the regularly scheduled meeting of the CPMT immediately preceding the regular meeting at which the vote on the proposed amendment will take place.

Orange County CSA Policy and Procedure manuals shall be reviewed once per year by the membership. The goal of the team is to review related documents so that they may be approved at the January meeting. In the event changes are suggested from this yearly review, the proposed change(s) shall lay on the table and be voted upon at the regularly scheduled February meeting.

**Community Policy and Management Team
Policy and Procedures**

Utilization Management and Review

Policy No.: C15

Effective: 11/01/2013

Reviewed:

02/25/2020~~01/22/2019~~

The Orange County CSA Utilization Management and Review system is an integrated, multi-agency attempt to provide quality child-centered, family-focused, cost-effective services to at-risk youth and their families in the least restrictive environment.

The system addresses:

- Accountability
- Assessment of appropriate resources
- Utilization of community-based resources prior to CSA funded services
- Service to clients in the least restrictive environment
- Service to clients in the community, as appropriate
- Provision of service coordination and/or case management for all cases
- Development of case rates for appropriate, specialized services
- Development and monitoring appropriate outcome indicators for all cases

The desired outcomes of the Orange CSA system are:

- Improvement in child and family functioning
- Improvement in school performance
- Improve parental self-sufficiency
- Reduction in abuse and neglect
- Reduction in costs
- Reduction in out-of-home placements
- Reduction of out-of-community placements
- Reduction of recidivism

Orange County CSA strives to meet the individual needs of families served through our program. This means utilizing traditional and non-traditional programming as not all children and families respond to the same treatments in the same way. It is important to the teams that each family is involved in service planning and views the services to be both helpful and supportive.

The wrap list and descriptions that follow offers an incomplete guide to facilitate wrap planning. Individualizing services should creatively combine all types of resources for children and families, formal and in-formal, traditional and non-traditional.

Wrap Service List

(The list below is taken from the CSA Utilization Management Guidelines – revised June 2009, Section 8.1)

THERAPEUTIC

Early interventions
Counseling and Therapy Services
Home Based Services
Day Treatment
Therapeutic Nursery Program
Non-residential Emergency Services

INSTRUCTIONAL

Regular Classroom
Resource Room
Self-Contained Classroom
Special and Alternative School
Homebound
Related Services
Life Skills Training
Social Skills Training

HEALTH CARE

Health Promotion
Primary Care and Screening
Acute Medical Care
Chronic Medical Care
Dental Care

VOCATIONAL

Career Education
Vocational Assessment
Job Survival Skills Training
Vocational Skills Training
Work Experiences
Job Finding, Placement and Retention Services
Supported Employment
Sheltered Workshops

SUSTENANCE SERVICES

Housing
Food
Clothing Financial Services [e.g., food stamps, AFDC, Medicaid, fuel assistance, WIC, SSI]

RECREATIONAL/SOCIAL

Neighborhood Programs
After School Programs
Summer Camps
Special Recreational projects
Self-help and Support Groups
Community Service
Individual Skills Training

FAMILY

Respite Care
Parent Education and Family Support
Mediation
Family and Parent Counseling
Home Aid Services
Relatives, Friends, Spiritual Affiliations
Shelter
Therapeutic Camp

SUPERVISORY/PROTECTIVE

Diversion
Probation
Intensive Supervision Services
Outreach Detention
Post-dispositional Detention
Child Protective Services
Individual Supervisory/Support Staff
Maundering

OPERATIONAL

Assessment
Service Planning
Case Management
Advocacy
Transportation
Legal Services

**Community Policy and Management Team
Policy and Procedures**

Utilization Management and Review Process

Policy No.: C16

Effective: 11/01/2013

Reviewed:

~~02/25/2020~~~~01/22/2019~~

I. Utilization Management (UM) is a set of steps taken by purchasers of health and human services to manage the provision and cost of services purchased. It begins with the initial case assessment, and includes determining desired outcomes, identification of services required and level of need, recognizing mitigating circumstances, developing a service plan, finding a vendor, plan implementation, review of results and finally adjusting goals and services to address case changes. These steps are summarized as follows:

A. Collect Assessment Data

Assessment material may consist of completed IFSP or Foster Care Plan, an agency social history or comprehensive intake assessment and always includes the CANS. Whatever the instrument, the child's multiple life domains (behavior, school, family, peers, service history, etc.) are assessed.

Responsibility: Case Manager

B. Identify Desired Outcomes

An outcome is a measurable result within a set time frame that is specific, observable and child and family oriented. Both long and short-term outcomes need to be established and should follow logically from assessment data in Step 1.

Responsibility: Case Manager, Child, Family, FAPT

C. Identify Services Needed for Child and Family

Service needs are established by determining what types of activities can be used to achieve the outcomes identified in Step 2.

Responsibility: Case Manager, Child, Family, FAPT

D. Consider Mitigating Circumstances

Determine whether or not any unique and challenging circumstances exist which would justify selecting particular services or placements.

Responsibility: Case Manager, Child, Family, FAPT

E. Finalize the Service Plan

Use all of the collected data and make service placement decisions. An effective CSA service plan:

1. Is child-centered, family-focused, and community based;
2. Is aimed at the least restrictive, most appropriate environment;
3. Is what the family wants; and
4. Is necessary to achieve outcomes – begins step-down/transition planning.

The service plan (IFSP) is written by the FAPT.

Responsibility: Case Manager, Child, Family, FAPT

F. Negotiate Collaboratively with Vendor

Clarify with the vendor the services, needs, and expectations. Consider the situation as a partnership between purchaser, child/family and the vendor. Know what the vendor can offer and purchase the services necessary to meet the desired outcomes.

Responsibility: Case Manager, CSA Coordinator, CPMT

G. Implement Service Plan

Reach final agreement on a comprehensive treatment plan with the vendor.

Responsibility: Case Manager, FAPT Coordinator, CSA Coordinator

Pursuant to § 2.2-5208(5) VA Code Ann., oversight of the utilization management process is provided by the FAPT, subject to review by CPMT pursuant to § 2.2-5206(13) VA Code Ann.

H. Utilization Review (UR) is a formal assessment of the necessity, efficiency, and appropriateness of the services and treatment for an individual. It is used to determine how well a program is achieving the outcomes established for the case it serves.

The elements required in the Utilization Review process and frequencies are determined by the child's current placement in accordance with the state endorsed model. (Appendix F5)

Elements for children are:

1. Verification of date services initiated.
2. Verification of delivery of service(s).
3. Verification of quality of service(s).
4. Progress in meeting identified, specific short-term outcomes and goals in Individual Family Services Plan (IFSP) or the IEP as appropriate.
5. Progress in working toward identified, specific long-range outcomes.
6. Current medication status, as applicable.
7. Educational process.
8. Verification of school attendance.
9. Written materials outlining all modifications vendor has made to IFSP.
10. Current CANS and any other case related documents. (Ex. court orders, foster care plan, IEP, etc.)
11. Participation of family/legal guardian in client interventions and in other services included in the IFSP or the IEP, as appropriate.
12. Strategies to engage families if they are not currently participating.
13. Steps to be taken if progress toward meeting outcomes is not being made. (May include changing services and/or vendors or reconsidering outcomes.)
14. Steps to be taken if outcomes are being met.
 - a. Continue services necessary to meet outcomes and goals.
 - b. Develop plan and time line to transition the child to less restrictive setting.
15. Date for next utilization review.

*The review must be a combination of site visits, telephone calls, and paper reviews.

*The review worksheet (Form C16-A) will help case managers document the completion of their reviews and insure that all required elements are present and receive the required review. This worksheet must be completed quarterly.

*FAPT and CSA Coordinator will maintain a documentation inventory for all necessary paperwork in order to maintain compliance. (Form C16-B)

Responsibility: Case Manager, AFPT Coordinator, CSA Coordinator

I. Update Service Goals

Utilization review should provide information upon which to base adjustments relative to the service plan.

Adjustments may include:

1. Continue to follow the current plan;
2. Change length of time for current service(s) and objective(s);
3. Change service objective(s);
4. Change aspects of the environment;
5. Change placement or provider;
6. Change treatment modality at same level of need.

Responsibility: Case Manager, Parents, FAPT, FAPT Coordinator, and CSA Coordinator

J. CPMT Review of Cases

The Orange County CPMT will review each case on their agenda during their monthly meetings and a review sheet (Form C16-C) will be completed. In the event CPMT has suggestions or questions, a copy of the review form will be returned to the case manager for them to address the comments.

Responsibility: CPMT and CSA Coordinator

**Community Policy and Management Team
Policy and Procedures**

Procedure for Collecting Student State Testing Identifiers

Policy No.: C17

Effective: 01/24/2017

Reviewed:

~~02/25/2020~~~~01/22/2019~~

In a joint memo dated October 29, 2010, the Virginia Department of Education and the Office of Comprehensive services addressed the recording and reporting of students receiving state funded educational services by CSA. Generally, the students educational costs are reported the school division who then reports it to the Virginia Department of Education. The funds associated with the youth receiving the specific services, as listed in the memo (Form C17) and below, are then deducted from the March 31 Average Daily Membership (ADM). The documenting and reporting between agencies prevents double funding of students.

- A. The Orange County CSA Coordinator and CPMT shall follow the general procedures as outlined below:
1. Orange County Public School Referred Youth:
When the Case Manager of a student refers them to CSA, the Case Manager shall ensure that the Student Testing Identifier (STI) number is included on the “Request for FAPT Case Staffing” form.
 2. Other Agency Referred Youth:
In the event a student is referred by an agency other than the Orange County Public School system, the school representative appointed to the CPMT shall provide the students STI upon request from the CSA Coordinator.
 3. Responsibility of the Orange CSA Coordinator:
CPMT authorizes the CSA Coordinator to make available a quarterly report to the school division CPMT representative in order to aid the school division in accurately reporting their CSA funded students and to reconcile their data with the local CSA office.
 4. Coordination of Reporting:
The CSA Coordinator and the school representative on CPMT shall discuss the expenditures related to the students receiving the specific services addressed in the joint memo and below. This shall be done when the school division is ready to reconcile their Spring Student Record Collection (SRC) in order to assure accuracy of reporting information and to address any discrepancies that may be recorded by either agency.

B. Required Information & Services to be Recorded:

The CSA Coordinator shall collect and maintain a secure, confidential record of the information below in the CSA reporting software used for the Orange County CSA Program.

1. State Student Testing Identification number (STI)
2. Student Name
3. Service Placement Type (SPT)
 - a. SPT 6 for Special Education Private Day, or
 - b. SPT 17 for Congregate (Private Residential) Education Services for Medicaid funded placements, or
 - c. SPT 18 for Congregate (Private Residential) Education Services for Non-Medicaid funded placements



COMMONWEALTH *of* VIRGINIA

Patricia I. Wright, Ed.D.

DEPARTMENT OF EDUCATION

Office: (804) 225-
2023

Superintendent of Public Instruction

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DATE: October 29, 2010

TO: Division Superintendents
Comprehensive Services Act
Coordinators Community Policy
and Management Team Chairs
Family Assessment and Planning
Team Chairs

FROM: "Patricia I. Wright
(Superintendent of Public Instruction

ms. Charlotte McNulty
Executive Director, Office of Comprehensive Services

SUBJECT: Joint Memorandum Regarding the March 31 Student Record
Collection and
Reporting Students Funded through the Comprehensive
Services Act

Beginning in fiscal year 2006, the Department of Education (DOE) began identifying students funded through the Comprehensive Services Act (CSA) on the March 31 Average Daily Membership (ADM) data collection. Students for whom the state share of tuition to a private special education program was funded by CSA were deducted from the funded March 31 ADM total to avoid double funding of these students. Beginning with the March 31, 2010, Spring Student Record Collection (Spring SRC), DOE began receiving division-level data from the Office of Comprehensive Services (OCS) to compare to student data reported by school divisions on the Spring SRC. To do this, DOE received data from OCS indicating the number of students for whom private educational services (i.e., private residential or private day services) were funded by CSA in each locality through the end of the second quarter of fiscal year 2010. While this information did not provide complete data for a full school year, it did provide

good proxy data to compare with data reported on the Spring SRC in order to monitor possible double funding of students.

Based on a DOE review of the CSA data and the data reported by school divisions, a determination was made that some CSA funded students were not being reported and deducted from March 31 ADM. To reconcile the data for fiscal year 2010, DOE e-mailed the data provided by OCS and the CSA funded student data as reported by school divisions on the Spring SRC to each school division, and requested that divisions review the information and either provide explanations to DOE on the variance or resubmit their Spring SRC with corrections. Each division did provide an explanation of the remaining variances; however, school divisions and local CSA offices reported difficulty accessing the data necessary to reconcile their differences.

Department of Education and School Division Responsibilities:

In order to help school divisions accurately report their CSA funded students and to reconcile their data with local CSA offices, divisions will be required to provide additional data to OCS. Beginning with the 2010-2011 school year, the school division representative to the Community Policy and Management Team (CPMT) will be responsible for providing the student State Testing Identifier (STI) to the CPMT, which will then be responsible for maintaining a database of these STIs along with the services the student received at the time of authorization for funding of services. Also beginning with the 2010-2011 school year, DOE will add an additional page to the Spring SRC Finance verification report detailing the number of CSA private school tuition funded students reported by the school division and the number reported by CSA. School divisions will be asked to review this data and provide a written explanation for any significant variances between the two data sets.

At the point divisions are ready to reconcile their Spring SRC and CSA data, please contact your local CSA office and compare the data variances (using the STIs) between the two data sets. DOE will sponsor a webinar on this process closer to the opening of the Spring SRC. Until then, please provide the STIs as requested by your local CPMT.

Additional information is provided below from the Office of Comprehensive Services to the local CSA offices for maintaining the STIs and assisting school divisions in reconciling the requested data.

Comprehensive Services Act and Community Policy and Management Team Responsibilities:

As stated above, DOE has requested that the Student State Testing Identifier (STI) number be collected for CSA funded students receiving congregate care education services, either Medicaid or Non-Medicaid, and/or any student receiving private day education services.

Since the STI is assigned by the school system, it will be the responsibility for the school division representative to the Community Policy and Management Team (CPMT) to provide this

identification for any student whose state share of tuition is paid by CSA. The STI is to be collected for any student receiving CSA funded private day or congregate care education services for each school year, beginning with the FY 2011 program year (services beginning July 1, 2010, and ending June 30, 2011). Each individual CPMT should develop a specific procedure locally for the collection and maintenance of this information. The information is to be maintained by the CPMT and made available to the school divisions as requested.

The listing should contain the following information:

1. State Student Testing Identification number
2. Student Name
3. Service Placement Type (SPT)
 - a. SPT 6 for Special Education Private Day, or
 - b. SPT 17 for Congregate (Private Residential) Education Services for Medicaid funded placements, or
 - c. SPT 18 for Congregate (Private Residential) Education Services for Non-Medicaid funded placements

The information listed above in items one through three should be securely maintained as a confidential student record. Please note, the STI number will not be collected by OCS in the CSA data set.

Questions regarding the student record collection data elements should be directed to the DOE Education Information Management Office at (804) 225-2099 or ResultsHelp@doe.virginia.gov. Any questions regarding CSA responsibilities should be directed to Charles Savage at the Office of Comprehensive Services at (804) 662-9818, or Charles.SavaRecii,dss.virginia.gov.

PIW/CM/ce

**Community Policy and Management Team
Policy and Procedures**

Intensive Care Coordination

Policy No.: C18

Effective: 04/25/2017

Reviewed:

~~02/25/2020~~01/22/2019

It is the policy of the Orange County CSA that the need for ICC services will be identified by the Family Assessment and Planning Team.

Eligible youth include:

1. Youth placed in out-of-home care as defined in the CSA Policy Manual 6.1(b);
2. Youth at risk of placement in out-of-home care as defined in the CSA Policy Manual 6.1(b)

ICC services will be purchased from the appropriate Providers as required in the CSA Policy Manual 6.1 (c) & (d).

Family Assessment and Planning Team Policy and Procedures

Purpose and Overview

Policy No.: F1

Effective: 08/28/2012

Revised: 01/24/2017

Reviewed: ~~01/22/2019~~02/25/2020

Pursuant to § 2.2-5208 VA Code Ann., the Family Assessment and Planning Team (FAPT), in accordance with § 2.2-2648 VA Code Ann., shall assess the strengths and needs of troubled children, youths and families who are approved for referral to the team and identify and determine the complement of services required to meet these unique needs.

A. Every such FAPT, in accordance with policies developed by the CPMT, shall:

1. Review referrals of children, youths and families to the team;
2. Encourage family participation in all aspects of assessment, planning, and implementation of services;
3. Encourage participation of foster parents in the assessment, planning and implementation of services. The Case Manager shall notify the foster parents of the time and place of all assessment and planning meetings. Also, foster parents shall be given the opportunity to speak at the meeting or submit written testimony if unable to attend. The opinions of the foster parents shall be considered by the FAPT in its deliberations;
4. Develop an Individual Family Services Plan (IFSP) for youth and families reviewed by the FAPT that provides for appropriate and cost-effective services; (Forms F1-Part A,B,C)
5. Identify children or youths who are at risk of entering, or are placed in, residential care through the CSA program that can be appropriately and effectively served in their homes, relatives' homes, family-like settings, and communities. For each child or youth entering or in residential care, in accordance with the policies of the CPMT developed pursuant to § 2.2-5206(17) VA Code Ann., the FAPT or approved alternative multidisciplinary team, in collaboration with the family, shall
 - (i) Identify the strengths and needs of the child, or youth, and his¹ family through conducting or reviewing comprehensive assessments, including but not limited to information gathered through the mandatory uniform assessment instrument,
 - (ii) Identify specific services and supports necessary to meet the identified needs of the child, or youth, and his family building upon the identified strengths,
 - (iii) Implement a plan for returning the youth to his home, relative's home, family-like setting, or community at the earliest appropriate time that addresses his

¹ The term "his" is intended to include "her."

- needs, including identification of public or private community-based services to support the youth and his family during transition to community-based care, and
- (iv) Provide regular monitoring and utilization review of the services and residential placement for the child, or youth, to determine whether the services and placement continue to provide the most appropriate and effective services for the child, or youth, and his family;
6. Where parental or legal guardian financial contribution is not specifically prohibited by federal or State law or regulation, assess the ability of parents or legal guardians, utilizing a standard sliding fee scale, based upon ability to pay, to contribute financially to the cost of services to be provided and provide for appropriate financial contribution from parents or legal guardians in the individual family services plan; (Form C8)
 7. Refer the child, or youth, and family to community agencies and resources in accordance with the Individual Family Services Plan;
 8. Recommend to the CPMT expenditures from the local allocation of the State pool of funds; and
 9. Designate a person who is responsible for monitoring and reporting, as appropriate, on the progress being made in fulfilling the Individual Family Service Plan developed for each child, or youth, and family, such reports to be made to the team or the responsible local agencies.

B. Philosophy

The Orange County FAPT believes that all children, youths and communities deserve to be safe. We believe in family, child, and youth-driven practices. We believe that children do best when raised in families. We believe that all children and youth need and deserve a permanent family. We believe in partnering with others to support child and family success in a system that is family focused, child-centered, and community-based. (See also Appendix C2 *Virginia Children Services Practice Model*)

**Family Assessment and Planning Team
Policy and Procedures**

Membership

Policy No.: F2

Effective: 08/28/2012

Revised: 06/26/2018

Reviewed: ~~01/22/2019~~02/25/2020

A. Composition and Terms of Appointment

1. Composition:

Pursuant to § 2.2-5207 VA Code Ann., the Orange County FAPT shall include representatives of the following community agencies (lead agencies) who have authority to access services within their respective agencies:

- a. Rappahannock - Rapidan Community Services Board established pursuant to [§ 37.2-501](#) VA Code Ann.;
- b. 16th District Court Service Unit;
- c. Orange County Department of Social Services (DSS); and
- d. Orange County Public Schools.
- e. FAPT also shall include a parent representative.
- f. The FAPT may include a representative of the Department of Health at the request of the chair of the local CPMT.
- g. The FAPT may include a representative of a private organization or association of providers for children's or family services and of other public agencies.
- h. The ~~CSA-FAPT~~ Coordinator shall serve as a non-voting, ex-officio member of the FAPT.

2. Terms of Appointment:

The terms for FAPT members, other than those listed as lead agencies above; extend for a period of one (1) year beginning July 1st each year. Terms may be held consecutively with no limit on terms served.

FAPT members not required by § 2.2-5207 VA Code Ann, shall be given the opportunity to serve a one-year appointment as follows:

- a. Letters of interest for private providers shall go out during the first quarter of the calendar year in which the current terms expire.
- b. Interested parties shall return their letter of interest no later than April 1st to the Director of the Office on Youth.
- c. CPMT members will then review the letters of interest during their April and May meetings.

- d. Appointments for the next one-year term shall take place during the May or June CPMT meeting so terms can begin July 1st.

B. Minimum Guidelines and Qualifications

Agency team members shall serve at the discretion of the agency head. Any changes in FAPT members will be reported by the agency head to the CSA Coordinator at least 30 calendar days prior to the changes.

1. If employed by one of the agencies listed in the Membership Policy F2A, and appointed to the FAPT, the member must be an approved representative of that agency and shall have the authority to access services, depending on availability of resources, within their respective agencies.
2. The member must be prepared to serve as the Case Manager for cases referred by their agency, if necessary.
3. The member must agree to accept and follow the policies and procedures adopted by the CPMT.
4. Other members may be appointed to the FAPT at the discretion of the CPMT after consultation with FAPT.
5. Vacancies on FAPT will be filled by each individual agency. Agencies will notify the CSA Coordinator of any changes.

C. FAPT Member Characteristics

1. All those serving on a FAPT shall demonstrate the following characteristics:
 - a. Commitment to the philosophy of the CSA;
 - b. Respect for the beliefs and traditions of individuals coming from a wide variety of cultural, religious and ethnic heritages;
 - c. Experience in coordination and provision of services across agencies;
 - d. Knowledge about services offered within their agencies and authority from their agencies to access those services;
 - e. Willingness to participate in training and skill development programs as required;
 - f. Flexibility in their work schedule in order to accommodate needs of families; and
 - g. Willingness to maintain the ethics of confidentiality.
2. All mandated members, or their approved alternates, should be in attendance at regularly scheduled or emergency meetings.

D. Parent Representative

- a. Pursuant to § 2.2-5207 VA Code Ann., parent representatives who are employed by a public or private program that receives funds pursuant to this chapter or agencies represented on a FAPT may serve as parent representative provided that they do not, as a part of their employment, interact directly and on a regular basis with potentially eligible children or youths, or supervise employees who do so. Notwithstanding this provision, foster parents may serve as parent representatives.
- b. Parent representatives may not be parents of children or youths that are currently

receiving CSA funded services or have received CSA funded services within the past year.

- c. Orange County residents interested in serving as the parent representative on the FAPT shall complete the ~~Office on Youth Volunteer~~ CSA Parent Representative application and submit to the ~~CSA Coordinator~~ Office on Youth Director for presentation at the next ~~FAPT-CPMT~~ meeting.
- d. The FAPT will review the parent representative application and make its recommendation to the CPMT. All applicable reference and background checks will be completed prior to the presentation of a potential candidate to CPMT.
- e. CPMT will review the potential candidate and, if deemed appropriate, the parent representative applicant will be contacted by the CSA Coordinator.

E. Immunity

Pursuant to § 2.2-5207 VA Code Ann., members of the FAPT will be immune from any civil liability for decisions made about the appropriate services to a family or proper placement or treatment of a child or youth who comes before the team, unless it is proven that such a person acted with malicious intent.

F. Officers, Meetings and Rules

The FAPT will have a Chairperson and Vice-Chairperson that rotate between Lead Agencies each year. (See Form F2) Meetings will be held at least once per month at dates and times determined by the FAPT.

Meetings will generally be conducted informally with decisions reached by consensus. Should consensus not be achieved, the most recent version of *Robert's Rules of Order* will be invoked. Any voting member may also request *Robert's Rules of Order* be used in conjunction of business of the FAPT.

G. Quorum

Fifty-percent of the FAPT's members shall constitute a quorum for all FAPT meetings.

H. Attendance

Attendance is expected at all FAPT meetings. FAPT members **are required** to personally attend, or send an approved designee, to at least 75% of the regularly scheduled meetings held within a calendar year.

The Chairperson of the CPMT will be notified by the FAPT Chairperson or the ~~CSA-FAPT~~ Coordinator of failure on the part of any member or agency to attend or provide representation at regularly scheduled meetings and/or any consistent pattern of inadequate representation.

Family Assessment and Planning Team

Policy and Procedures

Duties and Responsibilities of the FAPT and CSA Coordinator

Policy No.: F3

Effective: 08/28/2012

Reviewed: ~~02/25/2020~~01/22/2019

A. FAPT and CSA Coordinator Responsibilities

The CSA-FAPT Coordinator will receive all referrals for FAPT reviews. Prior to scheduling the case for review, the FAPT Coordinator will verify that the parent/guardian has signed the Consent to Exchange Information. The FAPT Coordinator will, as needed, work with the person referring the case to research placement/service alternatives.

1. The CSA-FAPT Coordinator will schedule referrals for review by the FAPT.
2. The CSA-FAPT Coordinator will provide FAPT members, in a timely manner, a schedule of cases to be reviewed. The schedule will list each case, which agency referred the case, and the approximate time the case will be heard. The name of the child or youth will be provided so that team members can research agency files for pertinent information.
3. The CSA-FAPT Coordinator will verify that all ~~persons~~person's present have signed a current Confidentiality Agreement.
4. The CSA-FAPT Coordinator or FAPT Chairperson will record all FAPT recommendations on the IFSP and will confirm that all participants have signed the IFSP.
5. The FAPT and CSA Coordinator will maintain pertinent records for each case, including, but not limited to:
 - a. Original referral form;
 - b. Original consent for the release of confidential information;
 - c. Copies of any evaluations, reports, etc.;
 - d. IFSP;
 - e. FAPT approval sheets itemizing monthly expenditures for each child or youth; and
 - f. Case Notes of the meeting.
6. The CSA Coordinator will attend all CPMT meetings and will provide the CPMT with:
 - a. Written information relevant to requests for funding; and
 - b. Updates on the status of cases on which funds are being expended, and on other cases as requested.

7. The CSA Coordinator will report any CPMT action on funding requests to the FAPT Coordinator and Case Manager within 48 hours. The CSA Coordinator is then responsible for passing this information on to the vendor.
8. The FAPT -CSA and CSA Coordinator will serve as a liaison between the FAPT and CPMT and will work with the FAPT to ensure that appropriate action is taken on all CPMT decisions, concerns or requests.
9. The CSA-FAPT Coordinator will schedule active cases for review, taking into consideration:
 - a. FAPT recommendations for review dates based on current assessments;
 - b. Issues or concerns identified in monthly progress reports; and
 - c. CPMT policies based on current OCS recommendations.
10. The CSA Coordinator will attend all CPMT meetings and, as secretary to CPMT, record the minutes of the cases on the agenda and maintain copies of same.
11. The CSA Coordinator, in collaboration with FAPT and CPMT, will coordinate an orientation for all new FAPT and CPMT members. The CSA Coordinator will work with the CPMT and the FAPT to identify and coordinate ongoing training as necessary.
12. The CSA Coordinator shall maintain such records as are necessary to document that all expenditures from CSA Funds have been made on behalf of a specific child or youth. It is necessary to maintain the actual name of the child or youth in the office of the CSA Coordinator as an identifier so that expenditures can be traced to a specific child or youth during an audit.
13. The CSA Coordinator shall sign and authorize expenditure of funds for the purchase of services, service agreements, Intent for Funding letters, Rate Certificates and contracts and will, on a monthly basis, submit a request for reimbursement of the State-share of expenses from the State Fiscal Agent for the appropriate funds. Vendor contracts shall be updated annually by the Director of the Office on Youth and/or Government Representative. All other documents mentioned in this subsection will be forwarded to the vendor within five (5) business days of the CPMT approval by the CSA Coordinator.
14. ~~On a monthly basis, the~~ At least quarterly, the CSA Coordinator will generate a written report to the Orange County Board of Supervisors and CPMT detailing the year-to-date expenditures and projections.
15. Within 30 days of receipt of a written referral from a CPMT from another locality, the IFSP, and proof that the child or youth is legally residing in Orange County, the FAPT will assess the existing IFSP and adopt or amend and implement the revised plan.
16. The County Orange Treasurer shall serve as the fiscal agent for the CSA Program. Responsibility for maintaining CSA records for the County has been assigned to the CSA Coordinator.

B. General Definition of Work:

The FAPT and CSA Coordinator is designated by the CPMT to: assist case managers; assist the respective chairperson for their team in coordinating the FAPT and CPMT teams; conduct and/or coordinate training, schedule meetings, prepare agendas and other documentation, and complete other duties for FAPT and CPMT as deemed necessary.

a. Typical Tasks:

1. Coordinates and facilitates CPMT and FAPT meetings.
2. Revises forms used by FAPT and CPMT as needed to be consistent with current policy and procedures;
3. Maintains an awareness of services and providers in the area;
4. Works with CPMT to develop an annual plan that outlines service gaps and recommendations for expanding programming options;
5. Keeps timely and accurate case records;
6. Performs all financial and accounting functions related to the CSA program; and
7. Other related duties.

7.8. Specific tasks and duties can be found in the job descriptions of each respective position.

Family Assessment and Planning Team Policy and Procedures

Responsibilities, Duties, and Authority of FAPT Members or Designees

Policy No.: F4

Effective: 08/28/2012

Reviewed: ~~02/25/2020~~01/22/2019

A. FAPT Members Responsibilities

1. All team members will attend and participate in the FAPT meetings. If any team member cannot attend a regularly scheduled meeting, the approved alternate from the same agency will, if possible, attend the meeting.
2. Team members will serve as a liaison to facilitate the exchange of information between the FAPT and his/her agency. This includes providing agency information to the FAPT and providing pertinent information from the FAPT to pertinent staff in his/her agency.
3. To facilitate this information exchange, team members will research agency records to determine whether their agency has any pertinent information about the case to be staffed. If pertinent information is discovered, the team member will bring the information to the meeting and share it with the team or, if unable to attend the meeting, will provide the information to their replacement or to another team member.
4. If his/her agency is responsible for following-up with any of the FAPT recommendations, the team member will be responsible for making sure someone from his/her agency is assigned to do the follow-up and is responsible for reporting back to the Case Manager and/or FAPT about the status of the recommendation.
5. All team members are responsible for keeping any information exchanged at a FAPT meeting confidential and all team members will sign a Confidentiality Agreement annually.
6. Team members will participate as representatives of their agency and will act according to, and within, the guidelines of their agency.
7. All new members will participate in an orientation which will include a review of policies, procedures and guidelines.

B. FAPT Duties

Pursuant to § 2.2-5208 VA Code Ann., the FAPT shall assess the strengths and needs of troubled children, youths and families who are screened and determined by the lead agency as appropriate for referral primarily using the eligibility criteria set forth in § 2.2-5212 VA Code Ann and FAPT Policy F7. The agency making the referral will be considered the lead agency. The team will identify and determine the compliment of services required to meet the unique needs of each referral.

1. Review referrals of children, youths and families referred to the team.

2. Encourage family participation in all aspects of assessment, planning and implementation of services.
3. Review the IFSP which has been submitted by the Case Manager prior to staffing and develop outcomes for the child, or youth, and family.
4. Refer the child, or youth, and family to community agencies and resources in accordance with the IFSP.
5. Recommend to the CPMT expenditures from the State pool of funds.
6. Designate the Case Manager as being responsible for monitoring and reporting on the progress being made in fulfilling the IFSP and for ensuring that reviews by the team are scheduled.
7. Designate Team member and alternate to take notes of all FAPT meetings.

C. Extent of FAPT Authority

The FAPT will have the authority to review the service needs of children, youths and families who are referred. When integrating the development of an IFSP with the service plan of a child or youth who is receiving services, the following considerations must be applied:

1. The IFSP and the IEP

The Individualized Education Plan (IEP) is developed in accordance with the right of the child or youth to receive a Free and Appropriate Public Education, as defined by federal statute and regulation. The services identified by the IEP team must be provided to the child or youth. Local policies governing access to the CSA pool funds by the eligible populations will ensure access to funds for students whose IEP's call for services that must be funded through the CSA pool funds. While the FAPT recommendations may be incorporated in the IFSP, State and federal requirements for IEPs must still be met.

2. The IFSP and the Court

In any matter appropriately before a Court wherein the FAPT has recommended a level of treatment and services needed by the child, or youth, and family, the court may make such other disposition as is authorized or required by law, and services ordered pursuant to such disposition may qualify for funding from the pool under § 2.2-5211 VA Code Ann.

3. The IFSP and the Foster Care Plan

The Foster Care Service plan is developed in accordance with § 16.1-281 VA Code Ann. The Foster Care Service Plan provides safeguards to ensure that a permanent plan is developed for every child or youth in foster care. Local policies governing access to CSA pool funds by the eligible populations will ensure access to funds for children or youths in foster care whose Foster Care Service Plan calls for services that must be funded through the CSA pool fund. While the FAPT recommendations may be incorporated in the IFSP, State and federal requirements for service plans must still be met.

The FAPT brings to all its deliberations the philosophy of the CSA. Accordingly, the recommendations of the FAPT should be implemented. FAPT recommendations for services by specific agencies must be consistent with those agencies' mandates. FAPT procedures and recommendations cannot supersede State or federal statutes. The IFSP is legally binding to the extent the FAPT has offered specific services to the child or youth in connection with the IFSP.

The FAPT is obligated to authorize such services, to the extent feasible. If the child, youth, or parents fails to cooperate in obtaining such services, the FAPT cannot compel such cooperation.

Family Assessment and Planning Team Policy and Procedures

Duties and Responsibilities of the Case Manager

Policy No.: F5

Effective: 08/28/2012

Reviewed: ~~01/22/2019~~02/25/2020

The Case Manager will be responsible for:

- A. Monitoring the progress being made on the IFSP. This includes checking with other service providers to determine:
 1. Whether services recommended in the plan are being provided; if not, why;
 2. What measurable progress is the child, or youth, and family making toward achieving the objectives in the IFSP; if not, why;
 3. What new strengths or needs have been uncovered; and
 4. What, if any, additional services are needed.
- B. Attending all FAPT meetings at which their case is scheduled for review and providing a progress report at the meeting.
- C. Reviewing the service plan with the parents/guardians of the child or youth and reporting to the FAPT any concerns the parents/guardians may have with the plan.
- D. Contacting the ~~CSA-FAPT~~ Coordinator to schedule a review of the case if one is not scheduled or if a change in circumstances requires an earlier review date.
- E. Assessing the family's financial situation and its ability to make co-payments in accordance with CPMT Policy C8 and the Orange County CSA Parental Co-Pay Policy (Form C8).
- F. The Case Manager with the help of the CSA Coordinator will ensure that services are secured, and that those services are consistent with the recommendation of the FAPT. This responsibility includes identifying appropriate providers, sending applications to providers, arranging interviews and, once accepted, determining the appropriate services to be delivered by the provider. The provider should be listed in the CSA Service Fee Directory located at <http://www.csa.state.va.us/sfd/provnamesearch.cfm> if appropriate.
- G. The completion of the Child and Adolescent Needs and Strengths (CANS) uniform assessment tool is required prior to an initial FAPT review with reassessments determined based on the needs of the child, or youth, and family and the intensity of services as described in the Frequency of Administration of the CANS document. Appendix F5
- H. Utilization Review (UR) procedures for children or youths must be completed in compliance with the UM/UR plan.
- I. Virginia Enhanced Maintenance Assessment Tool (VEMAT) – Ensuring completion of a timely VEMAT assessment when appropriate and immediate delivery to the CSA Coordinator

upon completion.

~~J. The Case Manager and/or the CSA Coordinator shall authorize invoices for payment. The Case Manager will review the monthly invoice for services to ensure that the services received match those for which the provider is requesting payment. These invoices will be sent to the CSA Coordinator. To ensure prompt payment to the providers, the Case Manager should review the invoices and return them to the CSA Coordinator as soon as possible.~~

~~K.J.~~ Case Managers must notify the FAPT and CSA Coordinator when services end prior to the original ending date so that billing can be adjusted.

~~L.K.~~ When a child or youth has been served through CSA pool funds and the lead agency Case Manager receives notice that the family has changed their legal residence to another locality, the lead agency Case Manager will inform the FAPT and CSA Coordinator within two (2) working days via email. The CSA Coordinator will work with the lead agency Case Manager to complete the case transfer process. When possible the Case Manager will attempt to provide notification and coordination of case services prior to the relocation to ensure a smooth transition of services.

~~M.L.~~ Before a child or youth is placed out-of-state, the Case Manager shall seek and gain approval of such placement from the Interstate Compact Office in the Virginia Department of Social Services.

~~N.M.~~ Following the FAPT meeting, the Case Manager will continue to have periodic meetings and/or consultations with the parent(s) and vendors to review progress on the IFSP.

**Family Assessment and Planning Team
Policy and Procedures**

Lead Agency

Policy No.: F6

Effective: 08/28/2012

Reviewed: ~~01/22/2019~~02/25/2020

The Lead Agency is defined, for our purposes, as the organization that is bringing the case before FAPT and CPMT.

Duties of Lead Agency include, but are not limited to:

- A. Designates the Case Manager who is responsible for: coordinating, monitoring and reporting the progress being made in fulfilling the IFSP and following UR procedures when required.
- B. Provides families with appropriate notice of meetings and actions related to them; every effort should be made by the Case Manager to include parent(s)/guardian in the FAPT meetings. When the business of the FAPT is conducted without parental participation, a Letter of Participation form must be signed by the parent/guardian and should be included in the case file. Case Manager is responsible for insuring that parent(s)/guardian receive a copy of the FAPT report and the IFSP.
- C. Have parents sign release of information form.

Family Assessment and Planning Team

Policy and Procedures

Eligible Populations

Policy No.: F7

Effective: 08/28/2012

Reviewed: ~~01/22/2019~~02/25/2020

A. Eligible Population

Pursuant to § 2.2-5212(A) VA Code Ann., in order to be eligible for funding for services through the State pool of funds, a youth, or family with a child, shall meet one or more of the criteria specified in subdivisions 1 through 4 of this subsection, and shall be determined through the use of a uniform assessment instrument and process and by policies of the CPMT to have access to these funds.

1. The child or youth has emotional or behavior problems that:
 - a. Have persisted over a significant period of time or, though only in evidence for a short period of time, are of such a critical nature that intervention is warranted;
 - b. Are significantly disabling and are present in several community settings such as at home, in school or with peers; and
 - c. Require services or resources that are unavailable or inaccessible or that are beyond normal agency services or routine collaborative processes across agencies or require coordinated interventions by at least two agencies.
2. The child or youth has emotional or behavior problems, or both, and currently is in, or is at imminent risk of entering, purchased residential care. In addition, the child or youth requires services or resources that are beyond normal agency services or routine collaborative processes across agencies, and requires coordinated services by at least two agencies.
3. The child or youth requires placement for purposes of special education in approved private school educational programs.
4. The child or youth has been placed in foster care through a parental agreement between a local social services agency or public agency designated by the CPMT team and his parents or guardians, entrusted to a local social services agency by his parents or guardian or has been committed to the agency by a court of competent jurisdiction for the purposes of placement as authorized by § 63.2-900 VA Code Ann.

Pursuant to § 2.2-5212(B) VA Code Ann., for purposes of determining eligibility for the State pool of funds, “child” or “youth” means (i) a person less than 18 years of age and (ii) any individual through 21 years of age who is otherwise eligible for mandated services of the participating State agencies including special education and foster care services.

B. Mandatory Population

Pursuant to § 2.2-5211(B), the State pool shall consist of funds that serve the target populations identified in subdivisions 1 through 5 of this subsection in the purchase of residential and nonresidential services for children. References to funding sources and current placement authority for the targeted populations of children are for the purpose of accounting for the funds in the pool. It is not intended that children be categorized by individual funding streams in order to access services. The target population shall be the following:

1. Children placed for purposes of special education in approved private school education programs, previously funded by the Department of Education through private tuition assistance;
2. Children with disabilities placed by local social services agencies or the Department of Juvenile Justice in private residential facilities or across jurisdictional lines in private, special education day schools, if the individualized education program indicates such school is the appropriate placement while living in foster homes or child-caring facilities, previously funded by the Department of Education through the Interagency Assistance Fund for Non-educational Placements of Handicapped Children;
3. Children for whom foster care services, as defined by § 63.2-905 VA Code Ann., are being provided to prevent foster care placements, and children placed through parental agreements, entrusted to local social service agencies by their parents or guardians or committed to the agencies by any court of competent jurisdiction for purposes of placement in suitable family homes, child-caring institutions, residential facilities or independent living arrangements, as authorized by § 63.2-900 VA Code Ann.; *(Please also see Appendix C4 - Final Interagency Guidelines on Foster Care Services for Specific "Children in Need of Services" Funded through the Comprehensive Services Act (CSA))*
4. Children placed by a juvenile and domestic relations district court, in accordance with the provisions of § 16.1-286 VA Code Ann., in a private or locally operated public facility or nonresidential program; or in a community or facility-based treatment program in accordance with the provisions of subsections B or C of § 16.1-284.1 VA Code Ann.;
5. Children committed to the Department of Juvenile Justice and placed by it in a private home or in a public or private facility in accordance § 66-14 VA Code Ann.

C. Non-Mandatory Population

In addition to the mandated target population described in Section B, the non-mandated target population includes, but may not be limited to, children meeting both the criteria set out in Section A and any of the following:

1. School Truancy;
2. Mental health services transition plans for incarcerated juvenile; and
3. Child in need of Supervision.

**Family Assessment and Planning Team
Policy and Procedures**

Access to CSA Pool Funds

Policy No.: F8

Effective: 08/28/2012

Reviewed: ~~01/22/2019~~02/25/2020

A child or youth in need of services or anticipated in need of services requiring pool funds must be assessed by the FAPT in order to be considered eligible.

Foster Care – Maintenance Only

Notwithstanding the above provision, youth in the custody of the Department of Social Services and placed in family foster care who require payments only for maintenance services including childcare shall not be referred to the FAPT but are required to complete a CANS assessment annually. These children and youths will access pool funds directly. (Form F8)

Family Assessment and Planning Team

Policy and Procedures

Accessibility to FAPT

Policy No.: F9

Effective: 08/28/2012

Reviewed: ~~01/22/2019~~02/25/2020

Ease in accessing a FAPT is essential in providing effective and timely service delivery to youth and families.

The CSA-FAPT Coordinator serves as the designated point of contact for all referrals to the FAPT. Copies of approved forms, policies, procedures, and guidelines can be obtained from the CSA Coordinator.

FAPT meeting times and locations may be staggered to facilitate a family's access to the meetings.

In accordance with the Americans with Disabilities Act, reasonable accommodations will be provided to individuals to assure access to the FAPT. Reasonable accommodations will include, but are not limited to, facility accessibility, communication media, and adaptive or assistive devices.

A. Lead Agency Referral

1. The FAPT shall accept referrals for children and youths, defined by CSA as the "eligible population", and made by any lead agency representative.
2. Judges may request a FAPT assessment on a court case by requesting an agency involved in the case to refer the child or youth/family to the FAPT for service needs assessment and recommendations.
3. Case Managers shall contact CSA-FAPT Coordinator with the case to be reviewed and they will work together to schedule a review date and time that are conducive to the family and the Case Manager's schedule.

B. Parent Referral

1. Parents interested in obtaining CSA funding for their child or youth/family should contact their lead agency Case Manager to discuss their needs.
2. Parents that do not have a lead agency Case Manager can contact the CSA Coordinator to discuss their situation. The CSA Coordinator will attempt to determine what lead agency is most appropriate to case manage the case. If one cannot be determined, the case will be brought before CPMT to appoint a Case Manager.

Family Assessment and Planning Team Policy and Procedures

Operational Procedures

Policy No.: F10

Effective: 08/28/2012

Reviewed: ~~01/22/2019~~02/25/2020

Operational procedures will facilitate timely review of a case, decision making, scheduling, response to family needs, recording information, reporting on the progress being made in fulfilling the IFSP and communicating with the CPMT. In accordance with the philosophy of the CSA, operational procedures shall make provisions for participation of the child, or youth, and family.

A. Scheduling

The CSA-FAPT Coordinator serves as the designated point for all referrals to the FAPT. The Coordinator will:

1. Receive all referrals for case reviews. A case will not be scheduled until the FAPT Coordinator has received the Consent to Exchange Information form, Initial or Review FAPT report, parental co-payment form (where appropriate), and a copy of the CANS assessment;
2. Review all referrals to ensure that release forms and referral material is in order;
3. Make every effort to schedule a case to be reviewed within two weeks of referral with priority being given to the following:
 - a. Emergencies; and
 - b. Time frames related to court dates.
4. Ensure that the FAPT is aware of any special circumstances regarding each staffing;
5. Maintain a Case File.

B. Meeting Procedures

1. Meetings will be held on a day and at a time to be determined by the FAPT and CSA-FAPT Coordinator. Pressing situations requiring a response prior to the next regularly scheduled meetings will be handled by contacting the CSA Coordinator.
2. The Chairperson or designee will be responsible for facilitating the meetings, and at the request of the CPMT or CSA Coordinator, they may be asked to attend CPMT meetings.
3. The Chairperson and Vice-Chairperson will serve a one year term beginning July 1 of each year. Members will rotate in turn as Chairperson.
4. The CSA-FAPT Coordinator will be responsible for ensuring that all appropriate forms are completed.
5. Case Managers will be responsible for obtaining necessary release of information forms from the family, and for inviting all appropriate collateral individuals and agencies. All required paperwork shall be submitted to the CSA-FAPT Coordinator the Monday prior to

the meeting. All information concerning agenda items will be provided to FAPT members at the meeting.

6. Cases will be presented before the FAPT by the Case Manager. Information presented to the FAPT will include: presenting problem and current circumstances, family situation and relevant history, prior services delivered and documentation that services are not available through other resources or that services received have had no positive results.

C. Inclement Weather Policy

In the event of inclement weather, scheduled FAPT meetings are automatically canceled and rescheduled under the following circumstances:

1. In the event Orange County School are on a delay (one or two hour), the FAPT meeting will be delayed by the same amount of time.
 - a. Ex: Orange County schools are on a one-hour delay – FAPT will begin at 10:00 AM instead of 9:00 AM.
2. In the event that Orange County Schools are closed due to weather or unforeseen circumstances, FAPT will be postponed to the next day that school is in session.
 - a. Ex: FAPT is scheduled for Wednesday and school is out due to snow – the children miss school on Thursday and return on Friday, FAPT will be held that Friday.

****It is the responsibility of the Case Manager to inform families of this weather policy.**

Family Assessment and Planning Team Policy and Procedures

Parent Participation

Policy No.: F11

Effective: 08/28/2012

Reviewed: ~~01/22/2019~~02/25/2020

Families are to be fully involved in planning for their children whenever possible. Except where there are extenuating circumstances, meetings should not be conducted unless at least one parent is present. When the business of FAPT is conducted without a parent present, a Parental Letter of Participation (Form F11-A) shall be noted in the FAPT Case Notes and will be included in the child's case file. The child's parent should be notified early enough to ensure that they will have an opportunity to attend the meeting. If the parent indicates a desire to attend the meeting, efforts should be made to schedule the meeting at a time and place the parent can attend.

▪ **Parent Rights**

The parent of a child staffed by the FAPT, upon request, shall be afforded an opportunity to inspect and review FAPT records addressing the assessment, planning and implementation of services (unless otherwise prohibited by law). If the parent believes that information in a record is incomplete, inaccurate or not pertinent, not timely nor necessary to be retained, the parent may request the FAPT to amend the record pursuant to § 2.2-3806(5) VA Code Ann. If the request is not granted, the parent may file a statement, which shall be made part of the record. (Form F11-B)

▪ **Parent Procedures**

1. Families are to be encouraged to participate fully in FAPT meetings. Persons with parental rights and persons with legal custody must be notified and invited to attend meetings. Others may be invited at the discretion of the parent(s) and other FAPT members. The parent(s) and/or Case Manager may invite other family members, support persons, or other persons who have information to contribute to the FAPT review. Although a child or youth may ask for services through people other than their parents (e.g., Case Manager, therapist, Guardian ad Litem), a parent with legal custody may decide whether their minor child will attend the meeting. *A child or youth who has reached the age of majority (18 years of age) may choose whether his parents attend the meetings, provided that the IFSP does not contemplate participation by the parents.
2. Case Managers are responsible for notifying families of FAPT meetings. Documentation of the efforts made to involve family members must be included as a record of the case file.
3. In order to participate meaningfully in a team review, the family members must have adequate information about resources and services. Family members will have the opportunity to ask questions and request information from other team members about all services discussed. (Form F11-C)

4. Reasonable accommodation shall be provided pursuant to the Americans with Disabilities Act of 1990, 42 U.S.C. §12101, *et seq.* For example, reasonable accommodation will be provided for family members who are not proficient in English or who are deaf or hard of hearing. Any individual requesting reasonable accommodation must provide sufficient advance notice of the reasonable accommodation required. The lead agency that has been identified as providing case management services to the family will be responsible for arranging and paying for reasonable accommodation while following local agency policies and procedures. The FAPT meeting may be postponed if reasonable accommodation cannot be obtained.
5. A parent or legal guardian will sign the IFSP. When present, the child or youth involved will also sign. The IFSP cannot be implemented without the consenting signature of a custodial parent and/or agency or individual legally serving in the place of the parent, unless otherwise ordered by the court, upheld by the appropriate appeals process, or authorized by law, or where a child or youth over the age of 14 exercises his or her right to treatment without parental consent. The lack of a consenting signature of a parent on an IFSP will not interfere with procedures to provide immediate access to funds for emergency services.
6. The family has the right to record the FAPT meeting in which relates to their child/family by electronic recording or by transcript at their own expense. The family must give the Case Manager sufficient notice of their intent to record the meeting so that the Case Manager may determine if there is a need for the FAPT to make a recording of the proceedings and to arrange for appropriate equipment.
7. FAPT meetings are anticipated to be conducted in a spirit of partnership and collaboration. There may, however, be situations where, because of significant disagreement, a parent/family member wishes to bring an attorney to the FAPT meeting. In such a case, the following procedures will apply: The County Attorney or other attorney representing DSS must also be present at the meeting. The CSA-FAPT Coordinator will postpone the meeting until the County Attorney or other attorney representing DSS can be present. The attorney for the parent shall have no greater right to participate in the FAPT meeting than the parent would otherwise have. There shall be no deviation from the normal process of the FAPT meeting due to the presence of an attorney or any other invited participant. The FAPT meeting is not investigative for adversarial purposes. An attorney may not use the meeting as a contested hearing or as a forum for cross-examination.
8. Any parent or guardian dissatisfied with the action of the FAPT may, within 30 days of the FAPT decision, file a written request for review of the FAPT action by the CPMT pursuant to the procedures set forth in CPMT Policy C10. The CPMT will hold a review within 45 calendar days of the day the CPMT received the written request. The CPMT may uphold or alter the FAPT decision and the CPMT decision is final and binding. The CSA Coordinator will send a written notice to the parent/guardian advising them of the CPMT decision.
9. This review process shall not take the place of any other review process pursuant to existing State or federal law.

**Family Assessment and Planning Team
Policy and Procedures**

Standards for Case Assessments and Service Plans

Policy No.: F12

Effective: 08/28/2012

Reviewed: ~~01/22/2019~~02/25/2020

The FAPT will employ a strength-based, child centered, family focused approach to review and assess all approved referrals of children, youths and families. The review will include an assessment of:

- A. Strengths of the child, or youth, and family;
- B. Presenting problems;
- C. History of services and interventions provided to the child, or youth, and family;
- D. The child, or youth, and family's social history;
- E. The educational history of the child or youth;
- F. The child, or youth, and family's health history;
- G. The child, or youth, and family's mental health history; and
- H. Delinquency/court involvement history.

Based on the assessment, the FAPT will identify a complement of services needed to meet the unique needs of the child, or youth, and family and will develop an IFSP that provides appropriate services in the least restrictive and most cost effective setting possible, using Medicaid or any other community or local agency resources before requesting access to CSA Pool funds.

▪ **The IFSP will include the following:**

1. Short-term and long-term goals or objectives for the child, or youth, and family and time lines for accomplishing the goals or objectives.
2. A listing of specific strategies for reaching the specified goals or objectives which will include:
 - a. The type of services to be provided;
 - b. The projected duration of services;
 - c. A designation of individuals responsible for implementing the services or strategies; and
 - d. A time frame for review of the plan.
3. Designation of a Case Manager.
4. Referrals to community agencies and services, when appropriate.

▪ **Completed IFSP's**

1. IFSP's should be integrated with any other existing services plans for the child, or youth, and family whenever feasible.
2. A copy of the IFSP will be provided to the parent, Case Manager, and to all agencies and vendors indicated to provide services under the plan.
3. The CSA Coordinator will submit the IFSP with written recommendations to the CPMT regarding expenditures from the budget.
4. All IFSP's developed by the FAPT shall be reviewed per guidelines set forth in the Utilization Management and the CSA guidelines.

**The IFSP for any child or youth in a Residential or Treatment out-of-home placement shall be reviewed at least every three months.

Family Assessment and Planning Team

Policy and Procedures

Emergency Services

Policy No.: F13

Effective: 08/28/2012

Reviewed: ~~01/22/2019~~02/25/2020

“Emergencies” are defined as those crisis situations in which the Case Manager and his/her supervisor, in consultation with the family when possible, are in agreement that the child or youth is in need of immediate placement or the family is in need of immediate services in order to prevent an out-of-home placement of the child, or youth, or in the event of a Family Partnership Meeting. Emergencies shall be addressed in accordance with the following procedures:

1. When an emergency occurs, the Case Manager must contact the FAPT and CSA Coordinator, or their designee, who will initiate the emergency funding request process.
 - a. The Case Manager is responsible for providing the FAPT and CSA Coordinator, via e-mail, all of the necessary information to make an informed decision.
 - b. The CSA Coordinator will contact a member of the Executive Committee, ~~starting with the Chairman, and in the absence of the Chairman, the Vice Chairman and then the County-appointed official to discuss the emergency circumstances.~~
 - c. The approval of emergency services requires at least two (2) members of the Executive Committee agreeing to requested services.
 - d. The CSA Coordinator will notify the Case Manager immediately of the Executive Committee decision.
 - e. All emergency approved cases will be placed on the next available FAPT and CPMT meeting schedule for a complete review, except that if no FAPT meeting is scheduled within 14 days of the onset of emergency services, a special meeting shall be called within 14 days to ensure that a timely FAPT review may be completed..
2. The CSA Coordinator shall have the authority to approve some services up to \$1,000 per week. The Case Manager shall send an e-mail explaining the situation to the FAPT and CSA Coordinator for informational purposes and documentation in the case file. The types of emergency placements that can be approved by the CSA Coordinator for up to 14 days (until the next scheduled FAPT meeting) include, but are not limited to:
 - a. Community-based services when the service is therapeutic in nature and specifically required to prevent the immediate possibility of an out of home placement.
 - b. Residential Treatment Facility placements that are Medicaid funded that require an immediate removal from their current placement and their behaviors warrant that level of restrictive care.

- c. New cases requiring a placement in a shelter until an appropriate placement can be determined.
- 3. A FAPT review must occur within 14 days following the onset of services in an emergency.
- 4. If the child/family does not have a Case Manager, the agency taking the emergency action assumes the role of lead agency and assigns a Case Manager until there is a FAPT review.

If the child/family has a Case Manager within another agency/department, the agency taking the emergency action shall notify that Case Manager of the emergency authorization as soon as possible.

**Family Assessment and Planning Team
Policy and Procedures**

Outcome and Evaluation of Services

Policy No.: F14

Effective: 08/28/2012

Reviewed: ~~01/22/2019~~02/25/2020

The CPMT and/or FAPT will meet annually to review:

- A. Key performance data to include group data by step-down process regarding whether children or youths are moved to a less restrictive setting when treatment goals are met;
- B. Incorporating data from the Office of ~~Comprehensive-Children's~~ Services Community Services Gaps Survey; and
- C. Examining group data (by provider) to monitor quality and cost of service.

The CSA Coordinator will assist the CPMT and FAPT to accomplish this process by providing all data and reports necessary and in all requirements of the State for reporting purposes.

**Family Assessment and Planning Team
Policy and Procedures**

Non-Discrimination

Policy No.: F15

Effective: 08/28/2012

Revised: 01/22/2019

The CPMT and the FAPT shall not discriminate on the basis of race, ethnicity, sex, age, and religion, socioeconomic status, handicapping conditions or national origin.

**Family Assessment and Planning Team
Policy and Procedures**

Confidentiality

Policy No.: F16

Effective: 08/28/2012

Reviewed: 01/22/2019

A. All federal, State and local laws relating to confidentiality shall be observed, including, but not limited to, § 2.2-5210 VA Code Ann.

B. The CPMT, FAPT and other staff from agencies involved in team deliberations shall strictly abide by all applicable confidentiality requirements and shall be required to sign a confidentiality form annually. All information about specific children, youths and families obtained by CPMT and FAPT members in the discharge of their responsibilities shall be confidential under all applicable laws, mandates, and licensing requirements.

C. Appropriate releases of information shall be completed and shall be the responsibility of the Case Manager.

D. Pursuant to § 2.2-5210 VA Code Ann., proceedings held to consider the appropriate provision of services and funding for a particular child, youth or family or both who have been referred to the FAPT and whose case is being assessed by this team or reviewed by the CPMT shall be confidential and not open to the public, unless the child, or youth, and family who are the subjects of the proceeding request, in writing, that it be open. All information about specific children, youths and families obtained by the team members in the discharge of their responsibilities to the team shall be confidential.

**Family Assessment and Planning Team
Policy and Procedures**

Freedom of Information Act (FOIA)

Policy No.: F17

Effective: 08/28/2012
Reviewed: 01/22/2019

A. Freedom of Information Act (FOIA)

Records generated by local FAPT's are not subject to FOIA due to exemption pursuant to § 2.2-3073(3) VA Code Ann. FAPT meetings are conducted in accordance with the confidentiality provisions of § 2.2-5210 VA Code Ann.

**Family Assessment and Planning Team
Policy and Procedures**

Amendments

Policy No.: F18

Effective: 08/28/2012
Reviewed: 01/22/2019

The terms and provisions of these policies and procedures of the FAPT may be amended at any regular meeting of the FAPT by approval of 2/3 of those present and voting; provided that notice of the proposed amendment is given at a regularly scheduled meeting of the held at least 25 days prior to the regular meeting at which the vote on the proposed amendment will take place. Once approved by FAPT and prior to taking effect, all amendments must be approved by the CPMT.

Orange County Comprehensive Services Act Strategic Plan



Introduction

This document sets forth the goals and principles that guide each participant involved in the Orange County Comprehensive Services Act (CSA) program. It outlines a strategic approach to provide the necessary services to our youth and families.

Our Strategic Plan for 2015-2016 was developed using the direct contributions from the Orange Family Assessment and Planning Team (FAPT), Community Policy and Management Team (CPMT), and related stakeholders.

Guided by this document, we will continue strive to meet the individual needs of each child and family participating in the Orange County CSA Program. While we know this document is not a solution to each and every issue that may arise, it will guide the teams to make the best possible decisions for our youth and families.

About the Comprehensive Services Act (CSA)**

The Comprehensive Services Act for At-Risk Youth and Families (CSA) is a law enacted in 1993 that establishes a single state pool of funds to purchase services for at-risk youth and their families. The state funds, combined with local community funds, are managed by local interagency teams who plan and oversee services to youth.

CSA Mission Statement

The mission of the CSA is to create a collaborative system of services and funding that is child-centered, family-focused and community-based when addressing the strengths and needs of troubled and at-risk youth and their families in the Commonwealth.

Administration of the CSA

The State Executive Council (SEC) is the supervisory body responsible for the establishment of programmatic and fiscal policies that support the purposes of the CSA. The Office of Comprehensive Services (OCS) is the administrative entity responsible for implementation of the decisions of the SEC.

CSA Vision Statement

OCS envisions CSA as a national model in providing effective and innovative systems of care statewide for at-risk youth and families. We strive for CSA to be highly regarded as a leader in: improving outcomes for children and their families; facilitating the highest quality technical assistance and training to strengthen the capacity of communities to implement CSA; maintaining high standards for sound fiscal accountability and responsible use of taxpayer

funds; and partnering with families and all CSA stakeholders to implement best practices and technology to continually improve the performance of CSA. OCS strives to maintain an enthusiastic, creative and knowledgeable staff empowered to work with CSA stakeholders to sustain the highest quality system of care for Virginia's youth and their families.

**Information for this section was taken from the Virginia CSA Homepage at <http://www.csa.virginia.gov/>.

Orange County CSA Mission and Vision

Vision

To assist in providing the best services possible for our youth and families.

Mission

To remain vigilant in providing up-to-date treatment opportunities for the youth and families referred to the Orange County CSA Program. In addition, we will continue to encourage parents and/or guardians to have active participation in the planning and execution process of the treatment options related to their child and/or family.

Orange County CSA Goals

The Orange County CPMT, FAPT, and all related stakeholders shall:

- Goal #1: Maximize the involvement of all stakeholders, especially the family and other significant people in the child's life.
- Goal #2: Remain fiscally responsible by securing the most cost-effective, treatment for each stakeholder involved including but not limited to parents, families, Orange County, and the Office of Comprehensive Services.
- Goal #3: To continue to stay abreast of new treatment options and techniques on order to ensure our children and families receive the best treatment possible.
- Goal #4: Continue to identify local needs and gaps in services in order to develop and enhance local resources.

Orange County CSA Program Initiative

Goal #1: Maximize the involvement of all stakeholders, especially the family and other significant people in the child's life.

The Orange County FAPT and CPMT recognize that it is easy to become so involved with our families that we sometimes fail to ask their opinions and ensure their involvement. Research has shown that when parents are involved their children tend to have better attendance in school, increased motivation, and better self-esteem to name a few positive results.

The Orange CSA Program Participants will:

- Encourage family engagement
- Encourage full participation in FAPT and the treatment process
- Provide support for families including, but not limited to wrap-around services

Goal #2: Remain fiscally responsible by securing the most cost-effective, treatment for each stakeholder involved including but not limited to parents, families, Orange County, and the Office of Comprehensive Services.

The Orange County FAPT and CPMT recognize the importance of being fiscally responsible in regards to the CSA program for the families, locality, and the state. This requires diligence in monitoring services and prices to ensure the families are receiving the best quality treatment at an affordable price for everyone.

The Orange County CPMT will:

- Continue to monitor the charges of services to be sure prices remain reasonable
- Continue to monitor the child and family outcomes to ensure the treatment provided was effective and reflective of the related fees
- Continue to ensure families are vested in their treatment options by including them not only in the decision making but also with the financial responsibility. This allows them to feel as if they are fully participating and be proud of their contributions.

Goal #3: To continue to stay abreast of new treatment options and techniques on order to ensure our children and families receive the best treatment possible.

The Orange County FAPT and CPMT recognize that treatment options are always evolving and changing with society needs. It is important to ensure each member of both teams share important information and also learn of new treatment options as they become available in order to provide the care our children and families need.

The Orange County CSA Stakeholders will:

- Keep abreast of new research and technology in regards to treatment options and remain open-minded as a treatment may work for one family and not the next.

- Continue to monitor the outcomes of treatment of the children and families to ensure that our current practices are the best practices.
- Continue to expand their knowledge of different aspects of the CSA Program by attending various trainings throughout the year.

Goal #4: Continue to identify local needs and gaps in services in order to develop and enhance local resources.

The Orange County FAPT and CPMT recognize that our community is continuously changing in regards to the needs of the current population. It is important to recognize these needs and ensure that there are services available locally to assist in treatment for those specific needs. It is important that all stakeholders collaborate on a regular basis so gaps and needs can be identified.

The Orange County CSA Stakeholders will:

- Participate annually in the “Critical Service Gaps” survey that is required by the Virginia General Assembly.
- Members of FAPT and CPMT will participate in the in-service days that are provided by the Office on Youth and CSA Coordinator to ensure that training is completed and it gives the teams the opportunity to stay apprised of each agencies services and practices.
- CPMT will seek out and utilize information that is gathered in other local agency needs assessments (Ex: Skyline CAP)

Adopted: January 29, 2015

Reviewed: February 25, 2020

**CSA Program Audit
Quality Improvement Plan**

Audit Client Name:	Orange County CSA Program
Audit/File Number	05-2014
Audit Report Date:	May 19, 2014
Quality Improvement Plan Date:	12/31/2014

Instructions: A separate form must be completed for each audit observation included in the final report.

QUALITY IMPROVEMENT PLAN DETAILS

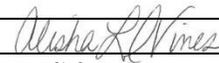
Observation No.	Task Description	Responsible Party	Target Date	Self Reporting Status	
				Click here to enter a date.	
				In Progress	Completed
CPMT Governance (1)	The Draft Strategic Plan for Orange CSA has been completed. It was placed on the table at our last CPMT meeting for consideration. It has also been forwarded to other stakeholders, including the FAPT team for review. Awaiting suggestions for additions, completions, and/or corrections in order to vote on adopting the document at the 01/29/14 CPMT meeting.	Orange County CPMT and CSA stakeholders	1/29/2015 *Reviewed 02/25/2020	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Please check if attachments are included. **Orange CSA Strategic Plan**

If tasked described is not complete, please explain:

The strategic plan is due to be voted on at the January 29th, 2015 CPMT meeting

PLAN APPROVAL

SIGNATURE: 	Title: CPMT Chair Office on Youth Director	Date: 03/10/2020
PRINTED NAME: Alisha Vines		



For OCS Program Auditor Use Only

<input type="checkbox"/> Check if action plan is acceptable	Date received: Click here to enter a date.	Reviewed by: _____ Date: Click here to enter a date.
Action implemented: <input type="checkbox"/> Satisfactory <input type="checkbox"/> Not Satisfactory	Date verified: Click here to enter a date.	Verified by: Click here to enter text.

Orange County Comprehensive Services Act Strategic Plan



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Our Strategic Plan for 2015-2016 was developed using the direct contributions from the Orange Family Assessment and Planning Team (FAPT), Community Policy and Management Team (CPMT), and related stakeholders.

Guided by this document, we will continue strive to meet the individual needs of each child and family participating in the Orange County CSA Program. While we know this document is not a solution to each and every issue that may arise, it will guide the teams to make the best possible decisions for our youth and families.

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The Comprehensive Services Act for At-Risk Youth and Families (CSA) is a law enacted in 1993 that establishes a single state pool of funds to purchase services for at-risk youth and their families. The state funds, combined with local community funds, are managed by local interagency teams who plan and oversee services to youth.

CSA Mission Statement

The mission of the CSA is to create a collaborative system of services and funding that is child-centered, family-focused and community-based when addressing the strengths and needs of troubled and at-risk youth and their families in the Commonwealth.

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Mission

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Orange County CSA Goals

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- Goal #1: Maximize the involvement of all stakeholders, especially the family and other significant people in the child's life.
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- Goal #3: To continue to stay abreast of new treatment options and techniques on order to ensure our children and families receive the best treatment possible.
- Goal #4: Continue to identify local needs and gaps in services in order to develop and enhance local resources.

Orange County CSA Program Initiative

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The Orange County FAPT and CPMT recognize that it is easy to become so involved with our families that we sometimes fail to ask their opinions and ensure their involvement. Research has shown that when parents are involved their children tend to have better attendance in school, increased motivation, and better self-esteem to name a few positive results.

The Orange CSA Program Participants will:

- Encourage family engagement
- Encourage full participation in FAPT and the treatment process
- Provide support for families including, but not limited to wrap-around services

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- Continue to monitor the child and family outcomes to ensure the treatment provided was effective and reflective of the related fees
- Continue to ensure families are vested in their treatment options by including them not only in the decision making but also with the financial responsibility. This allows them to feel as if they are fully participating and be proud of their contributions.

Goal #3: To continue to stay abreast of new treatment options and techniques on order to ensure our children and families receive the best treatment possible.

The Orange County FAPT and CPMT recognize that treatment options are always evolving and changing with society needs. It is important to ensure each member of both teams share important information and also learn of new treatment options as they become available in order to provide the care our children and families need.

The Orange County CSA Stakeholders will:

- Keep abreast of new research and technology in regards to treatment options and remain open-minded as a treatment may work for one family and not the next.

- Continue to monitor the outcomes of treatment of the children and families to ensure that our current practices are the best practices.
- Continue to expand their knowledge of different aspects of the CSA Program by attending various trainings throughout the year.

Goal #4: Continue to identify local needs and gaps in services in order to develop and enhance local resources.

The Orange County FAPT and CPMT recognize that our community is continuously changing in regards to the needs of the current population. It is important to recognize these needs and ensure that there are services available locally to assist in treatment for those specific needs. It is important that all stakeholders collaborate on a regular basis so gaps and needs can be identified.

The Orange County CSA Stakeholders will:

- Participate annually in the “Critical Service Gaps” survey that is required by the Virginia General Assembly.
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Adopted: January 29, 2015

Reviewed: February 25, 2020

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Instructions: A separate form must be completed for each audit observation included in the final report.

QUALITY IMPROVEMENT PLAN DETAILS

Observation No.	Task Description	Responsible Party	Target Date	Self Reporting Status	
				Click here to enter a date.	
				In Progress	Completed
CPMT Governance (2)	The Orange County CPMT has begun developing a formal orientation process for new members to FAPT and CPMT. We are currently waiting on feedback from members of FAPT and CPMT to see what they believe should be covered based on their experiences joining the team.	Orange County CPMT and Ooy staff.	1/29/2014 After several meetings & drafts - completed Feb. 2020	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Documentation of the monthly CPMT minutes has been redesigned and includes the suggested information from the audit report. The Office on Youth is also in the process of overhauling our CSA related website page to include more information for the public. This will include a separate page for FAPT and CPMT to provide information about each team, policies and procedures, CPMT minutes, and CSA related links.	Ooy Director/CPMT Chair		<input type="checkbox"/>	<input checked="" type="checkbox"/>

Please check if attachments are included.: Orange CSA New Member Orientation

If tasked described is not complete, please explain:

We are currently waiting on feedback from members of FAPT and CPMT on their experiences when they joined either team. We asked if they could share some of the key points they feel should be addressed for future embers.

PLAN APPROVAL

SIGNATURE: 	Title: CPMT Chair Office on Youth Director	Date: 03/10/2020
PRINTED NAME: Alisha Vines		



For OCS Program Auditor Use Only

<input type="checkbox"/> Check if action plan is acceptable	Date received: Click here to enter a date.	Reviewed by: _____ Date: Click here to enter a date.
Action implemented: <input type="checkbox"/> Satisfactory <input type="checkbox"/> Not Satisfactory	Date verified: Click here to enter a date.	Verified by: Click here to enter text.

Children's Services Act



New Member Orientation Orange County, Virginia

February 2020

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Section I: What is the Children’s Services Act (CSA)?

The Children’s Services Act for At-Risk Youth and Families (CSA) is a law enacted in 1993 that establishes a single state pool of funds to purchase services for at- risk youth and their families. The state funds, combined with local community funds, are managed by local interagency teams who plan and oversee services to youth.

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***Information for this page taken from the Virginia CSA webpage at <http://www.csa.virginia.gov/>.*

CSA Eligible Population

In general, in order to be eligible for the funding of services through the State Pool of Funds, a youth or family with a child shall meet the following criteria:

- ❖ The child or youth has emotional or behavior problems that:
 - ✓ Have persisted over a significant period of time or, though only in evidence for a short period of time, are of such a critical nature that intervention is warranted;
 - ✓ Are significantly disabling and are present in several community settings such as at home, in school or with peers; and
 - ✓ Require services or resources that are unavailable or inaccessible or that are beyond normal agency services or routine collaborative processes across agencies or require coordinated interventions by at least two agencies.
- ❖ The child or youth has emotional or behavior problems, or both, and currently is in, or is at imminent risk of entering, purchased residential care. In addition, the child or youth requires services or resources that are beyond normal agency services or routine collaborative processes across agencies and requires coordinated services by at least two agencies.
- ❖ The child or youth requires placement for purposes of special education in approved private school educational programs.
- ❖ The child or youth has been placed in foster care through a parental agreement between a local social services agency or public agency designated by the CPMT team and his parents or guardians, entrusted to a local social services agency by his parents or guardian or has been committed to the agency by a court of competent jurisdiction for the purposes of placement as authorized by § 63.2-900 VA Code Ann

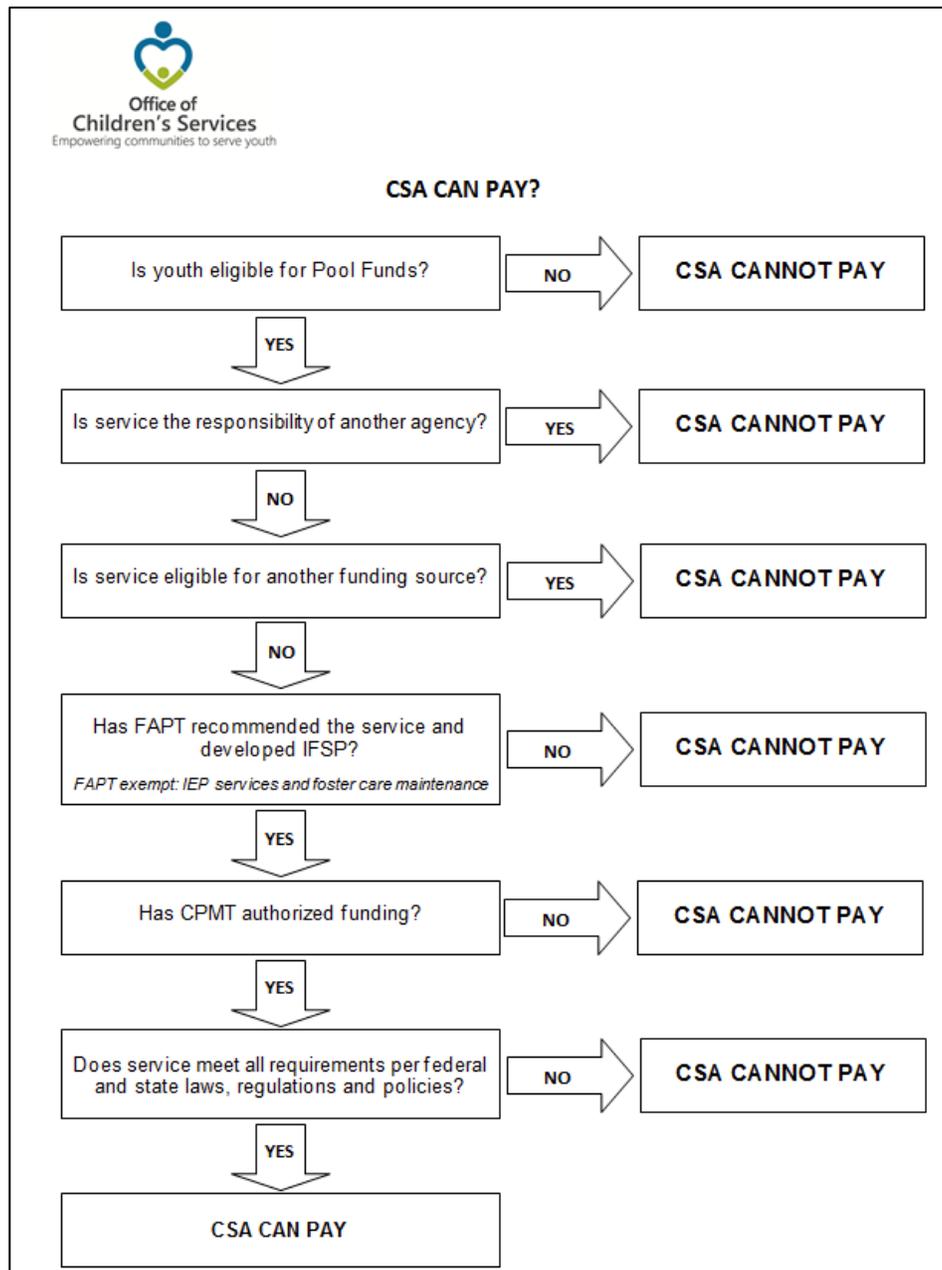
***For a more detailed description, please read the Orange County Community Policy and Management Team Policy and Procedure Manual, Policy C4 or Family Assessment and Planning Team Policy and Procedure Manual, Policy F7.*

Access to CSA Pool Funds

A child or youth in need of services or anticipated in need of services requiring pool funds must be assessed by the FAPT in order to be considered eligible.

Foster Care – Maintenance Only

Notwithstanding the above provision, youth in the custody of the Department of Social Services and placed in family foster care who require payments only for maintenance services including childcare shall not be referred to the FAPT but are required to complete a CANS assessment annually. These children and youths will access pool funds directly.



Section II: Community Policy and Management Team (CPMT)

Who is the Community Policy and Management Team?

The eight (8) person team shall create, maintain and manage a collaborative system of services and funding that is youth centered, family focused and community based when addressing the strengths and needs of troubled and at-risk youth and their families, pursuant to the Virginia Children’s Services Act for At-Risk Youth and Families (“CSA”) (§ 2.2-5200 *et seq.* VA Code Ann.).

This team is appointed yearly by the Orange County Board of Supervisors and meets the requirements of § 2.2-5205 VA Code Ann. This state law requires a minimum of one elected official or appointed official from the governing body of the locality that is a member of the team and the local agency heads, or their designees, who have authority to approve funds from the following community agencies:

- ❖ Community Services Board established pursuant to § 37.2-5205 VA Code Ann; and
- ❖ 16th District Court Service Unit; and
- ❖ Orange County Health Department; and
- ❖ Orange County Department of Social Services; and
- ❖ Orange County Public School System.

In addition to the above, the team shall also include a representative of a private organization or association of providers for youth and family services. This person shall be authorized to make policy and funding decisions for their agencies.

The CPMT shall also include one parent representative as defined in § 2.2-5205 VA Code Ann.

CPMT Duties and Responsibilities:

The duties of the Orange County CPMT include, but are not limited to:

- ❖ Develop interagency policies and procedures to govern the provision of services to children and families in its community;
- ❖ Develop interagency fiscal policies governing access to the State pool of funds by the eligible populations including immediate access to funds for emergency services and shelter care;
- ❖ Establish policies to assess the ability of parents or legal guardians to contribute financially to the cost of services to be provided where allowed
- ❖ Coordinate long-range, community-wide planning that ensures the development of resources and services needed by children and families in its community

- ❖ Establish policies governing referrals and reviews of children and families to the family assessment and planning teams
- ❖ Establish quality assurance and accountability procedures for program utilization and funds management;
- ❖ Establish procedures for obtaining bids on the development of new services;
- ❖ Manage funds in the interagency budget allocated to the community from the state pool of funds
- ❖ Authorize and monitor the expenditure of funds by each family assessment and planning team
- ❖ Serve as its community's liaison to the Office of Children's Services for At-Risk Youth and Families
- ❖ Personally attend each monthly meeting but no less than 75% of scheduled meetings

***For a more detailed description, please read the Orange County Community Policy and Management Team Policy and Procedure Manual, Policy C1.*

Orange County CPMT Code of Ethics:

Ethic - rules of behavior based on ideas about what is morally good and bad

(Merriam-Webster online dictionary, retrieved January 9, 2014)

- | | |
|--------------------------------------|---|
| <u>Excellence:</u> | Orange County CPMT is committed to the highest standard of services and makes every effort to ensure the most effective use of our resources on behalf of the children and families we serve. |
| <u>Integrity:</u> | Orange County CPMT brings honesty, professionalism and ethics to our work environment. |
| <u>Accountability:</u> | Orange County CPMT is committed to shared responsibility for our actions and for achieving community outcomes. |
| <u>Collaboration:</u> | Orange County CPMT values teamwork and strive to reach our goals by building partnerships with core agencies, families, and private vendors. |
| <u>Fiscal Responsibility:</u> | Orange County CPMT is committed to the efficient use of our fiscal and community resources to achieve better outcomes for the children and families of Orange County. |
| <u>Transparency:</u> | Orange County CPMT promotes open access to information, participation and decision making amongst CPMT members. |
| <u>Diversity:</u> | Orange County CPMT embraces diversity and treats all people with fairness and compassion. |

Section III: Family Assessment and Planning Team (FAPT)

Who is the Family Assessment and Planning Team?

The Orange County FAPT assesses the strengths and needs of troubled children, youths, and families who are approved for referral to the team and identify and determine the compliment of services required to meet these unique needs.

The Orange County FAPT membership shall be reviewed in January of each year by the Orange County CPMT and appointments for vacancies shall be filled as needed.

The membership of the Orange County FAPT shall include a representative from the following organizations:

- ❖ Rappahannock-Rapidan Community Services Board; and
- ❖ 16th District Court Service Unit; and
- ❖ Orange County Department of Social Services; and
- ❖ Orange County Public School System; and
- ❖ Parent Representative; and
- ❖ The FAPT may include a representative of the Department of Health at the request of the chair of the local CPMT; and
- ❖ The FAPT shall include a representative of a private organization or association of providers for children's or family services and of other public agencies; and
- ❖ The FAPT Coordinator shall serve as a non-voting, ex-officio member of the FAPT.

***The terms for FAPT members, other than those listed as lead agencies above; extend for a period of one (1) year. Terms may be held consecutively with no limit on terms served.*

FAPT Duties and Responsibilities:

The responsibilities of the Orange County FAPT include, but are not limited to:

- ❖ Team members will attend and participate in the FAPT meetings
- ❖ Team members will serve as a liaison to facilitate the exchange of information between the FAPT and his/her agency
- ❖ All team members are responsible for keeping any information exchanged at a FAPT meeting confidential

The responsibilities of the Orange County FAPT include, but are not limited to:

- ❖ Review referrals of children, youths and families referred to the team
- ❖ Encourage family participation in all aspects of assessment, planning and implementation of services
- ❖ Review the IFSP which has been submitted by the Case Manager prior to staffing and develop outcomes for the child, or youth, and family
- ❖ Recommend to the CPMT expenditures from the State pool of funds
- ❖ Designate Team member and alternate to take notes of all FAPT meetings

*** For a more detailed description, please read the Orange County Family Assessment and Planning Team Policy and Procedure Manual, Policy F4.*

Orange County FAPT Code of Ethics and Team Characteristics:

The Orange County FAPT will abide by the same Code of Ethics listed under the CPMT section; however, they shall demonstrate the following characteristics:

- ❖ Commitment to the philosophy of the CSA;
- ❖ Respect for the beliefs and traditions of individuals coming from a wide variety of cultural, religious and ethnic heritages;
- ❖ Experience in coordination and provision of services across agencies;
- ❖ Knowledge about services offered within their agencies and authority from their agencies to access those services;
- ❖ Willingness to participate in training and skill development programs as required;
- ❖ Flexibility in their work schedule in order to accommodate needs of families; and
- ❖ Willingness to maintain the ethics of confidentiality.

Section IV: Team Roles

Department of Social Services (DSS):

Represents the Department of Social Services and provides an overview of DSS services in both FAPT and CPMT. Knowledge base must include court orders, best interest of the child, child safety, protective orders, foster care system & issues, CPS, treatment plan development, and community resources. Knowledge also includes awareness of funds available within DSS for families receiving services within their department to include eligibility funding for Medicaid, IVE, housing, TANF, daycare, employment, etc. Representatives also have working knowledge of DSS technology (Oasis and Harmony) with expertise to input information in both systems. *DSS representative appointed to CPMT has authority to approve funding on behalf of their agency.

Court Services Unit (CSU):

Represents the Court Services Unit in both FAPT and CPMT which includes providing information about court related issues and programs and knowledge of the legal system. Representatives must be knowledgeable about the CSU, the court system, parole, probation, and issues related to juvenile justice. Knowledge must include expertise in resources and services available through the court system and have experience working with youth and families in Orange County. Make recommendations of least restrictive consequences to ensure community safety and rehabilitation of youth. This includes reviewing complaints received by police, DSS, schools, and individual agencies in the community, while making decisions as to how and if those matters will proceed in the court system. *CSU representative appointed to CPMT has authority to approve funding on behalf of their agency.

Community Services Board (CSB):

Represents the Community Services Board in both FAPT and CPMT. This includes having knowledge about CSB mental health intakes, home-based services, medications, prevention, substance abuse services, all mental health services, and all services offered through the CSB. The CSB representative is to discuss/educate client and team on mental health/substance abuse issues as well as treatment/therapy & its effectiveness. Knowledgeable about emotional and behavioral concerns and options for treatment, knowledgeable of services that the CSB offers that include the referral process and has the ability to assist parents /guardians with linking services for youth. *CSB representative appointed to CPMT has authority to approve funding on behalf of their agency.

Orange County Public Schools (OCPS):

Represents the Public School system in both FAPT and CPMT and have knowledge of the general and specialized resources available through the public schools. This includes knowledge about federal and state special education regulations and how to access support services through OCPS including child study's, eligibility for special education, SOL's, the IEP process, etc. Expertise is provided relative to the limits and resources that the school can provide during meetings, future education goals/options for youth, school related prevention (bullying, drop out, etc.), school attendance and tardy issues, and behaviors issues in school. Representatives also assist the team in ensuring all educational needs are met when services are put in place. *OCPS representative appointed to CPMT has authority to approve funding on behalf of their agency.

Private Provider:

Represents the Private Provider sector of the community in both FAPT and CPMT and have knowledge of a wide range of diagnosis and the treatment needed to provide support to the youth with said diagnosis. Provides the teams with information on new treatment options and techniques as they are developed. Works with team to ensure each child's plan is meeting their needs in the least restrictive environment. *Private Provider representative appointed to CPMT has the authority to vote on funding approval for any case that is not a conflict of interest for them or their agency.

Health Department (VDH):

Represents the Health Department in CPMT. Provides knowledge of programs and initiatives offered to local citizens by the local health departments, including immunizations, family planning, sexually transmitted illness diagnosis and treatment, environmental health services, WIC, and health education. Also has knowledge of current trends/needs regarding communicable diseases and possible outbreaks, population trends, etc. *VDH representative appointed to CPMT has authority to approve funding on behalf of their agency.

Government Representative:

Represents the local governing body and their interests. Provides knowledge of current issues related to local government administration. Responsible for ensuring timelines for CSA related activities are followed (e.g., team appointments, policy & procedure updates, etc.). Responsible for reporting CPMT related items to the Board of Supervisors at least quarterly. Is also responsible for requesting funds during the County budget process each year after an agreement is made in CPMT on funds needed based on the current cases, expenditures, and projections. *Government representative appointed to CPMT has authority to approve funding on behalf of their agency.

Parent Representative:

Provides a parent perspective when addressing and assessing the strengths and needs of troubled and at-risk youth and families who are approved for referral to that team. Provides support to the families before, during, and after the FAPT meetings in order to ensure the compliment of services required to meet their specific needs. Knowledgeable of the CSA process (e.g., received services previously from a public child serving agency, etc.) and what services are available within the community. Acts as an advocate for the child and family when they are possibly not able to advocate for themselves. *Parent Representative appointed to CPMT has authority to approve funding on behalf of their agency.

Section V: CSA Coordinator

The Orange County CSA Coordinator works under the supervision, and reports to, of the Orange County Office on Youth Director and has many duties and responsibilities.

Duties and Responsibilities of the CSA Coordinator:

The duties include, but are not limited, to:

- ❖ Maintain pertinent records for each case
- ❖ Attend all CPMT meetings and FAPT meetings in the absence of the FAPT Coordinator
- ❖ Coordinate an orientation for all new FAPT and CPMT members
- ❖ Maintain such records as are necessary to document that all expenditures from CSA funds have been made on behalf of a specific child or youth
- ❖ Identify and coordinate ongoing training as necessary
- ❖ Provide at least a quarterly update to the Orange County Board of Supervisors

***For a more detailed description, please read the Family Assessment and Planning Team Policy and Procedure Manual, Policy F3 and/or the position job description.*

Section VI: FAPT Coordinator

The Orange County FAPT Coordinator works under the supervision of the CSA Coordinator and reports to the Orange County Office on Youth Director and has many duties and responsibilities.

Duties and Responsibilities of the FAPT Coordinator:

The duties include, but are not limited, to:

- ❖ Schedule referrals for review by the FAPT
- ❖ Provide FAPT members, in a timely manner, a schedule of cases to be reviewed
- ❖ Verify that all person's present have signed a current Confidentiality Agreement
- ❖ Record all FAPT recommendations on the IFSP and will confirm that all participants have signed the IFSP
- ❖ Maintain pertinent records for each case
- ❖ Attend all FAPT meetings and CPMT meetings in the absence of the CSA Coordinator
- ❖ Identify and coordinate ongoing training as necessary

***For a more detailed description, please read the Family Assessment and Planning Team Policy and Procedure Manual, Policy F3 and/or the position job description.*

Section VII: Case Managers

The Case Managers are a vital function to our CSA Program. They are the advocates assisting the families in navigating the CSA process successfully.

Duties and Responsibilities of the Case Managers:

The duties and responsibilities for Case Managers include, but are not limited to:

- ❖ Monitoring the progress being made on the IFSP
- ❖ Attend all FAPT meetings at which their case is scheduled for review and providing a progress report at the meeting
- ❖ Reviewing the service plan with the parents/guardians of the child or youth
- ❖ Reporting to the FAPT any concerns the parents/guardians may have with the plan
- ❖ Contacting the CSA Coordinator to schedule a review of the case if one is not scheduled or if a change in circumstances requires an earlier review date
- ❖ Notify CSA Coordinator when services end prior to the original ending date so that billing can be adjusted
- ❖ Following the FAPT meeting, the Case Manager will continue to have periodic meetings and/or consultations with the parent(s) and vendors to review progress on the IFSP

***For a more detailed description, please read the Family Assessment and Planning Team Policy and Procedure Manual, Policy F5.*

Section VIII: General Information

Meetings:

- ❖ The FAPT Team generally meets three times per month
 - ✓ The 1st, 2nd, and 3rd Wednesday of each month and last 3-4 hours
 - ✓ Meetings may be moved due to holidays or unforeseen circumstances such as inclement weather
- ❖ The CPMT generally meets once per month to review cases and approve funding
 - ✓ The 4th Tuesday of each month
 - ✓ Meetings may be moved due to holidays or unforeseen circumstances such as inclement weather
- ❖ Meeting Procedures:
 - ✓ Meetings will be held on a day and at a time to be determined by the team and CSA Coordinator
 - ✓ The Chairperson, or designee, will be responsible for facilitating the meetings
 - ✓ The Chairperson and Vice-Chairperson will serve a one-year term beginning July 1 of each year
 - ✓ 50% of the CPMT members shall constitute a quorum for all CPMT meetings
 - ✓ 50% of the FAPT members shall constitute a quorum for all FAPT meetings
 - ✓ The CPMT, FAPT and other staff from agencies involved in team deliberations shall strictly abide by all applicable confidentiality requirements and shall be required to sign a confidentiality form at least annually. All information about specific youth and families obtained by CPMT and FAPT members in the discharge of their responsibilities shall be confidential under all applicable laws, mandates, and licensing requirements

FAPT Inclement Weather:

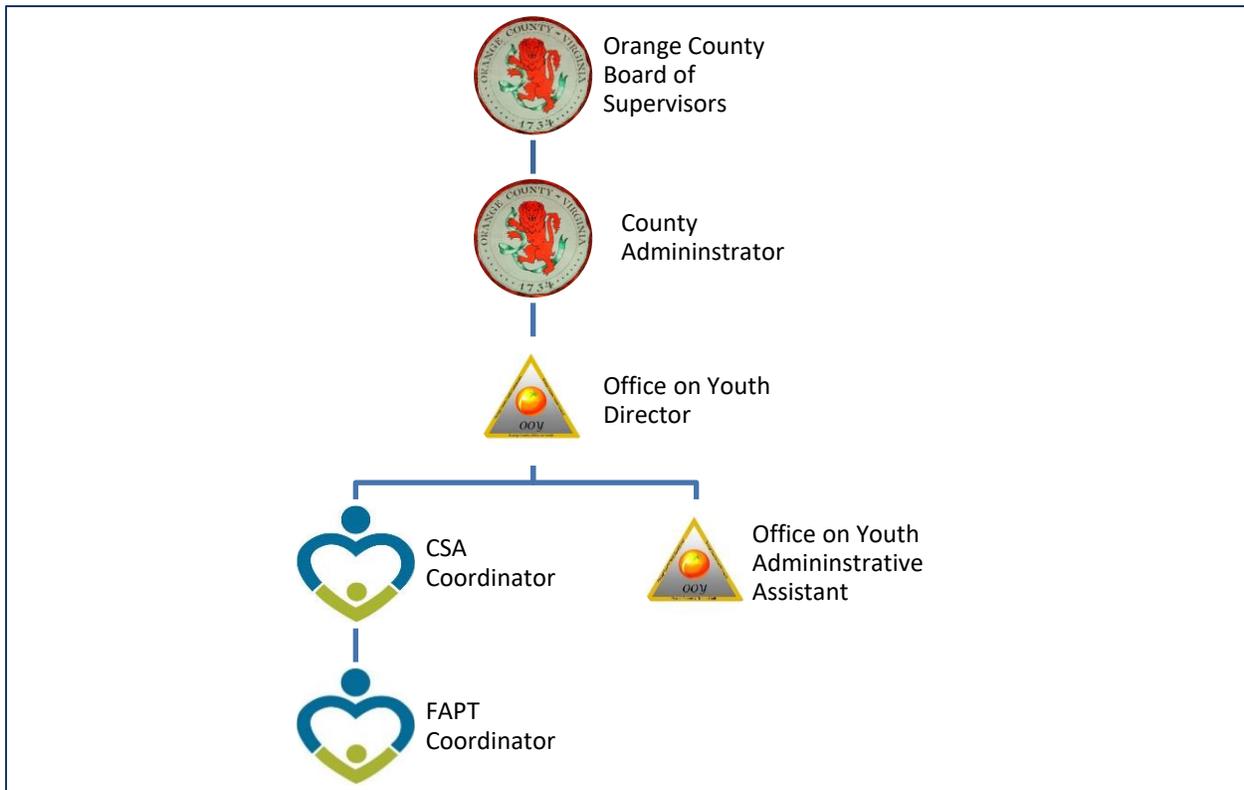
In the event of inclement weather, scheduled FAPT meetings are automatically canceled and rescheduled under the following circumstances:

- ❖ In the event Orange County School are on a delay (one or two hour), the FAPT meeting will be delayed by the same amount of time.
 - ✓ Ex: Orange County schools are on a one-hour delay – FAPT will begin an hour later than originally scheduled.
- ❖ In the event that Orange County Schools are closed due to weather or unforeseen circumstances, FAPT will be postponed to the next day that school is in session.
 - ✓ Ex: FAPT is scheduled for Wednesday and school is out due to snow – the children miss school on Thursday and return on Friday, FAPT will be held that Friday.

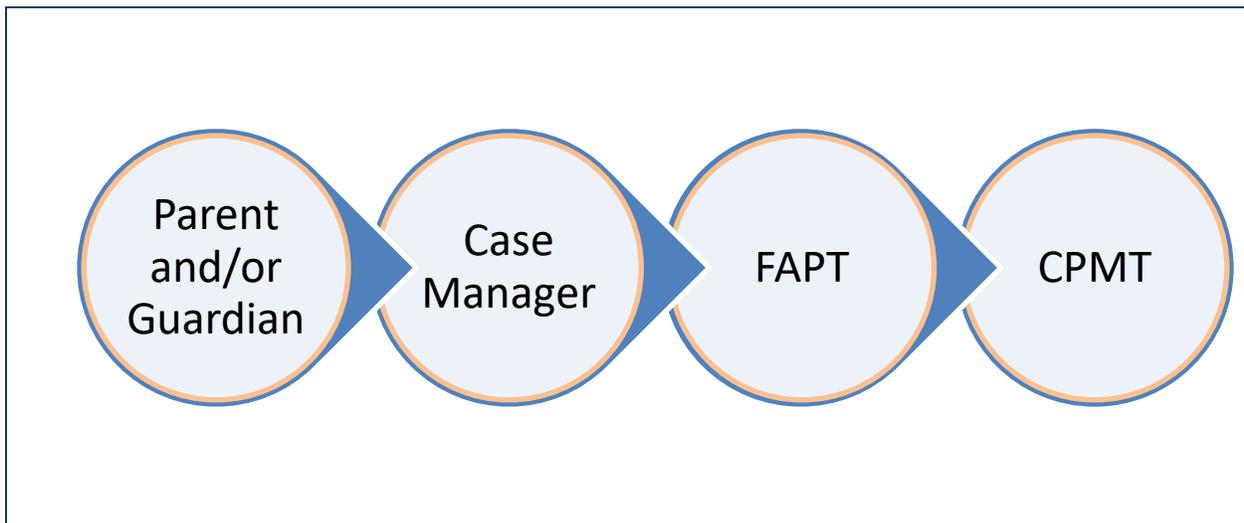
****It is the responsibility of the Case Manager to inform families of this weather policy.**

Section IX: Organizational Charts

Orange County CSA Administration:



CSA Flow Chart:



Case Managers will work with the CSA Coordinator and Vendors/Providers to ensure services are being provided. Final approval for payment and arrangements for families will be provided to the Vendors/Providers from the CSA Coordinator.

Section X: Commonly Used Acronyms

ABA	Applied Behavior Analysis	GH	Group Home
ADA	Americans with Disabilities Act	HIPAA	Health Insurance Portability and Accountability Act
ADD	Attention Deficit Disorder	HUD	Department of Housing and Urban Development
ADHD	Attention Deficit Hyperactivity Disorder	ICM	Intensive Case Manager
APA	American Psychiatric Association	ID	Intellectual Disability
APA	American Psychological Association	IDEA	Individuals with Disabilities Education Act
APS	Adult Protective Services	IEP	Individualized Education Plan
ASD	Autism Spectrum Disorder	IFSP	individualized Family Service Plan
ASL	American Sign Language	IQ	Intelligence Quotient
BCABA	Board Certified Assistant Behavior Analyst	ISP	Individualized Service Plan
BCBA	Board Certified Behavior Analyst	JCC	Juvenile Correctional Center
BMI	Body Mass Index	LCSW	Licensed Clinical Social Worker
BPD	Bipolar Disorder	LPC	Licensed Professional Counselor
BPD	Borderline Personality Disorder	LSAP	Licensed Substance Abuse Provider
BT	Behavioral Therapy	MH	Mental Health
CASA	Court Appointed Special Advocate	MSW	Master of Social Work
CBT	Cognitive Behavioral Therapy	OCD	Obsessive Compulsive Disorder
CCS	Certified Clinical Supervisor	ODD	Oppositional Defiant Disorder
CDC	Centers for Disease Control and Prevention	OT	Occupational Therapy
CHINS	Child in Need of Services	PBD	Pediatric Bipolar Disorder
CHINSup	Child in Need of Supervision	PCP	Primary Care Provider
CI	Crisis Intervention	PDD	Pervasive Development Disorder
CM	Case Management	POS	Point of Service
CM	Case Manager	PT	Physical Therapy
CMHC	Clinical Mental Health Counselor	PTSD	Post-Traumatic Stress Disorder
CON	Certificate of Need	RAD	Reactive Attachment Disorder of Infancy or Early Childhood
CPMT	Community Policy and Management Team	RCF	Residential Care Center
CPS	Child Protective Services	RTC	Residential Treatment Center
CRS	Congregate Residential Services	SA	Substance Abuse
CSA	Children's Services Act for At-Risk Youth and Families	SAD	Separation Anxiety Disorder
CSAC	Certified Substance Abuse Counselor	SI	Self-Injury
CSB	Community Services Board	SI	Sensory Integration
CSU	Court Services Unit	SLP	Speech Language Pathologist

Section X: Commonly Used Acronyms (Continued)

DBHDS	Virginia Dept. of Behavioral Health and Development Services	SNAP	Supplemental Nutrition Assistance Program
DCJS	Virginia Dept. of Criminal Justice Services	SOC	Systems of Care
DCSE	Virginia Dept. Of Child Support Enforcement	SOLs	Standard of Learning
DJJ	Virginia Dept. of Juvenile Justice	SPED	Special Education
DMAS	Virginia Dept. of Medical Assistance Services	SSDI	Social Security Disability Insurance
DOB	Date of Birth	SSI	Supplemental Security Income
DOC	Virginia Dept. of Corrections	ST	Speech Therapy
DOE	Virginia Dept. of Education	STD	Sexually Transmitted Disease
DSS	Virginia Dept. of Social Services	SW	Social Worker
DUI	Driving Under the Influence	TANF	Temporary Assistance for Needy Families
EAP	Employee Assistance Plan	TBI	Traumatic Brain Injury
ED	Emotional Disturbance	TD	Tic Disorder
ESL	English as a Second Language	TDO	Temporary Detention Disorder
FAMIS	Family Access and Medical Insurance Security Plan	TS	Tourette Syndrome
FAPE	Free Appropriate Public Education	UM	Utilization Management
FAPT	Family Assessment and Planning Team	UR	Utilization Review
FAS	Fetal Alcohol Syndrome	VDH	Virginia Dept. of Health
FBA	Functional Behavior Assessment	VICAP	Virginia Insurance Counseling and Assistance Program
FC	Foster Care	VIEW	Virginia Initiative for Work not Welfare
FDA	Food and Drug Administration	VJCCA	Virginia Juvenile Community Crime Control Act
FFT	Functional Family Therapy	WIA	Workforce Investment Act
FOIA	Freedom of Information Act	WIC	Supplemental Nutrition Program for Women, Infants, & Children
GAD	Generalized Anxiety Disorder		

**CSA Program Audit
Quality Improvement Plan**

Audit Client Name:	Orange County CSA Program
Audit/File Number	05-2014
Audit Report Date:	May 19, 2014
Quality Improvement Plan Date:	12/31/2014

Instructions: A separate form must be completed for each audit observation included in the final report.

QUALITY IMPROVEMENT PLAN DETAILS					
Observation No.	Task Description	Responsible Party	Target Date	Self Reporting Status	
				Click here to enter a date.	
				In Progress	Completed
CPMT Governance (2) Cont'd.	<p>The CSA Coordinator and the OOO Director have begun working on addressing the training needs of both teams and have established a regular training schedule. Currently we plan to have CPMT/FAPT joint trainings on the 5th Wednesday in the months in which they fall. In addition, the CSA Coordinator will begin documenting when she reviews or provides new information to FAPT during their meetings.</p> <p>The CSA Coordinator and OOO Director will work to develop surveys that can be used to assess the effectiveness of our CSA Program to be used by clients, vendors, team members, and stakeholders</p>	<p>Orange County CPMT and CSA stakeholders</p> <p>CSA Coordinator, OOO Director, and CPMT</p>	9/15/2014	<input checked="" type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input checked="" type="checkbox"/>

Please check if attachments are included. **Training** Notes

If tasked described is not complete, please explain:
Click here to enter text.

PLAN APPROVAL

SIGNATURE: <i>Alisha Vines</i>	Title: CPMT Chair Office on Youth Director	Date: 03/10/2020
PRINTED NAME: Alisha Vines		



For OCS Program Auditor Use Only		
<input type="checkbox"/> Check if action plan is acceptable	Date received: Click here to enter a date.	Reviewed by: _____ Date: Click here to enter a date.
Action implemented: <input type="checkbox"/> Satisfactory <input type="checkbox"/> Not Satisfactory	Date verified: Click here to enter a date.	Verified by: Click here to enter text.

Training Needs:

We have provided various trainings in FAPT, however, a larger scale training schedule has not been put into effect at this time. We hired a FAPT Coordinator, who started in September, to help distribute duties in our CSA office. We have been working on getting her trained and up to speed on the process. She has recently started facilitating FAPT meetings on her own. This distribution of duties will allow our CSA Coordinator to focus on developing a stronger training program for all of our members. We will update OCS as this is developed.

**CSA Program Audit
Quality Improvement Plan**

Audit Client Name:	Orange County CSA Program
Audit/File Number	05-2014
Audit Report Date:	May 19, 2014
Quality Improvement Plan Date:	12/31/2014

Instructions: A separate form must be completed for each audit observation included in the final report.

QUALITY IMPROVEMENT PLAN DETAILS

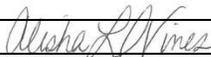
Observation No.	Task Description	Responsible Party	Target Date	Self Reporting Status	
				In Progress	Completed
CPMT Governance (3)	The CSA Coordinator and the CPMT Community Services Board representative will accurately document our ICC policy and procedure.	CSA Coordinator and CPMT Community Services Board representative	1/31/2015	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	The CSA Coordinator has documented the procedure for collecting the required STI numbers. It is included in our CPMT Policy and Procedure Manual and will be voted upon at the January 29 th , 2015 meeting.	CSA Coordinator and CPMT Public School representative		<input type="checkbox"/>	<input checked="" type="checkbox"/>

Please check if attachments are included. **ICC Policy**

If tasked described is not complete, please explain:

Due to changes in staffing and policies, the CSA Coordinator and CSB CPMT member have not had a chance to complete the ICC Policy; however, they will finish by the end of January 2015.

PLAN APPROVAL

SIGNATURE: 	Title: CPMT Chair Office on Youth Director	Date: 03/10/2020
PRINTED NAME: Alisha Vines		



For OCS Program Auditor Use Only

<input type="checkbox"/> Check if action plan is acceptable	Date received: Click here to enter a date.	Reviewed by: _____ Date: Click here to enter a date.
Action implemented: <input type="checkbox"/> Satisfactory <input type="checkbox"/> Not Satisfactory	Date verified: Click here to enter a date.	Verified by: Click here to enter text.

**Community Policy and Management Team
Policy and Procedures**

Intensive Care Coordination

Policy No.: C18

Effective: 04/25/2017

Reviewed:

It is the policy of the Orange County CSA that the need for ICC services will be identified by the Family Assessment and Planning Team.

Eligible youth include:

1. Youth placed in out-of-home care as defined in the CSA Policy Manual 6.1(b);
2. Youth at risk of placement in out-of-home care as defined in the CSA Policy Manual 6.1(b)

ICC services will be purchased from the appropriate Providers as required in the CSA Policy Manual 6.1 (c) & (d).

**CSA Program Audit
Quality Improvement Plan**

Audit Client Name:	Orange County CSA Program
Audit/File Number	05-2014
Audit Report Date:	May 19, 2014
Quality Improvement Plan Date:	12/31/2014

Instructions: A separate form must be completed for each audit observation included in the final report.

QUALITY IMPROVEMENT PLAN DETAILS

Observation No.	Task Description	Responsible Party	Target Date	Self Reporting Status	
				Click here to enter a date.	
				In Progress	Completed
Program Activities (4)	The Orange County CPMT will develop a formal utilization management program for the CSA Program in order to meet the needs of our particular locality.	Orange County CPMT	2/27/2015	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Please check if attachments are included.: UM/UR Notes

If tasked described is not complete, please explain:

The CPMT membership is awaiting the approval of our Strategic Plan as well as reviewing information provided during our 2014 Audit in order to address the Utilization Management Procedure.

PLAN APPROVAL

SIGNATURE: <i>Alisha Vines</i>	Title: CPMT Chair Office on Youth Director	Date: 03/10/2020
PRINTED NAME: Alisha Vines		

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For OCS Program Auditor Use Only

<input type="checkbox"/> Check if action plan is acceptable	Date received: <small>Click here to enter a date.</small>	Reviewed by: _____ Date: <small>Click here to enter a date.</small>
Action implemented: <input type="checkbox"/> Satisfactory <input type="checkbox"/> Not Satisfactory	Date verified: <small>Click here to enter a date.</small>	Verified by: <small>Click here to enter text.</small>

Utilization Management & Review:

Orange CSA has a Utilization Management and Review Process Policy (Policy C16) which are currently being updated to reflect the addition of our FAPT Coordinator. They should be approved in March 2020. If a further program is needed, we will seek assistance in developing a program.

We have also sought the assistance of OCS to start using their services for residential placements. We will continue to work on this, if still available, to use as a tool for our placements. Our goal is to have the updated contract and program in place as soon as possible. As we are unaware of the timeline this requires, we cannot give a definite date for completion, but will update as we need to on the progress.

**CSA Program Audit
Quality Improvement Plan**

Audit Client Name:	Orange County CSA Program
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Instructions: A separate form must be completed for each audit observation included in the final report.

QUALITY IMPROVEMENT PLAN DETAILS

Observation No.	Task Description	Responsible Party	Target Date	Self Reporting Status	
				In Progress	Completed
Program Activities (7)	The Office on Youth director and Accounting Clerk have had an initial meeting with the Orange County Finance Director regarding developing a reconciliation process that is CSA specific. The initial meeting raised questions about what information needed to be included. We decided to ask for guidance from our county auditing company as well as review information provided by our CSA auditor and other localities. It was decided that the OOO Accounting clerk would complete this process monthly in order to maintain accurate records.	OOY Director, CSA Coordinator, Orange County Finance Director and/or staff, Treasurer's Office staff	3/2/2015**Will provide and update on the progress at the end of January. Update: New plan to start as of 03/10/2020	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Please check if attachments are included.: Financial Reconciliation Notes

If tasked described is not complete, please explain:

Information for this process is still being explored and documents are being reviewed that were provided in the 2014 Audit. We are currently starting our budgeting process for FY16 and will continue to work to ensure we go back to July 1, 2014 to reconcile FY15. Per the request of the CSA Coordinator, she will work with the Finance Dept. staff and Treasurer's Office staff to develop a reconciliation process.

PLAN APPROVAL

SIGNATURE: <i>Alisha Vines</i>	Title: CPMT Chair Office on Youth Director	Date: 03/10/2020
PRINTED NAME: Alisha Vines		

////////////////////////////////////

For OCS Program Auditor Use Only

<input type="checkbox"/> Check if action plan is acceptable	Date received: <small>Click here to enter a date.</small>	Reviewed by: _____ Date: <small>Click here to enter a date.</small>
Action implemented: <input type="checkbox"/> Satisfactory <input type="checkbox"/> Not Satisfactory	Date verified: <small>Click here to enter a date.</small>	Verified by: <small>Click here to enter text.</small>

Reconciliation Process:

The Orange CSA team (OOY Director, Administrative Assistant, CSA Coordinator, FAPT Coordinator) meet monthly to discuss issues and current projects for the program. Two processes we discussed at our 03/10/2020 meeting were parental co-pays and a new way we could manage reconciliation for the CSA program. Moving forward, the CSA Coordinator will provide print-outs when payments are processed through the County to the OOY Administrative Assistant as she handles all Requests for Payments for Office on Youth bills with the exception of CSA payments. The Administrative Assistant will then pull reports from our county financial software, Munis, to reconcile payments. This will allow us to ensure the upload from Thomas Brothers matches the payments made by the County. This will happen on a monthly basis and the Administrative Assistant will keep files of all reconciled records.

SECTION VI: QUALITY IMPROVEMENT PLAN
QUALITY IMPROVEMENT PLAN WORKSHEET SUPPLEMENT

Instructions: A separate worksheet should be completed for each deficiency identified in the assessment process.

QUALITY IMPROVEMENT PLAN DETAILS						
Condition No.	Quality Improvement Task	Responsible Party	Target Date	Self-Reporting Status		
				In Progress	Completed	Date
Governance: Management Philosophy	Collect the Conflict of Interest Statements in a timely manner. This will be discussed with our main administration office to see how they collect them for other Boards and Commissions and implement the same procedure.	Office on Youth Director	Spring 2019	<input type="checkbox"/>	<input checked="" type="checkbox"/>	We have now started including COI statements in the Private Provider and Parent Representative Applications.
	Currently minutes are taken at CPMT but not at FAPT. A conversation will be held with FAPT to discuss the importance of keeping minutes of the open session as well as when closed session is entered and exited.	Office on Youth Director, CSA Coordinator	03/15/15 *Update: March 2020	<input type="checkbox"/>	<input checked="" type="checkbox"/>	*Updated 02/18/2020 - Minutes were taken and discontinued. The new FAPT Coordinator plans to reinstitute them beginning in March 2020 along with a new agenda for the meetings.
<input type="checkbox"/> Please check if attachments are included.						
If quality improvement task is not complete, please explain:						

QUALITY IMPROVEMENT PLAN APPROVAL		
Signature: 	Title: Office on Youth Director	Date: 03/10/2020
Print Name: Alisha Vines		

SECTION VI: QUALITY IMPROVEMENT PLAN

QUALITY IMPROVEMENT PLAN WORKSHEET SUPPLEMENT

Instructions: A separate worksheet should be completed for each deficiency identified in the assessment process.

QUALITY IMPROVEMENT PLAN DETAILS						
Condition No.	Quality Improvement Task	Responsible Party	Target Date	Self-Reporting Status		
				In Progress	Completed	Date Completed
Governance: Monitoring	Work with our IT Department to develop a repository for all information that needs to be collected and accessible by CPMT members.	Office on Youth Director Orange County IT Dept.	06/30/17 Updated to 08/31/17	<input type="checkbox"/>	<input checked="" type="checkbox"/>	08/31/2017 All CPMT members and one BOS member have access to files on Drop Box
<input type="checkbox"/> Please check if attachments are included.						
If quality improvement task is not complete, please explain: At this time, all pertinent information can be placed in the Drop-Box files that any CPMT member can access. *We will be sending links to FAPT members as well so that they can access blank forms needed.						

QUALITY IMPROVEMENT PLAN APPROVAL		
Signature: 	Title: Office on Youth Director	Date: 03/10/2020
Print Name: Alisha Vines		

SECTION VI: QUALITY IMPROVEMENT PLAN
QUALITY IMPROVEMENT PLAN WORKSHEET SUPPLEMENT

Instructions: A separate worksheet should be completed for each deficiency identified in the assessment process.

QUALITY IMPROVEMENT PLAN DETAILS						
Condition No.	Quality Improvement Task	Responsible Party	Target Date	Self-Reporting Status		
				In Progress	Completed	Date Completed
Governance: Professional & Technical Competence	To address the quantity of work to staff ratio, we have requested a part-time staff member to assist in the administration of the Orange CSA Program.	Office on Youth Director, Orange County Administrator, Orange County Board of Supervisors	Approval 04/2017; Employee Anticipated Start Date 07/01/17	<input type="checkbox"/>	<input checked="" type="checkbox"/>	07/01/17 **Update: The position was changed to FAPT Coordinator and the position was filled in Sept. 2019.
	Work with Human Resources to reinstitute staff evaluations to identify staff yearly goals for improvement.	Office on Youth Director, Orange Human Resources Manager	Vary based on the hire date of staff	<input checked="" type="checkbox"/>	<input type="checkbox"/>	This is still a work in progress as the County does not require yearly evaluations at this time. With new staff on board, we will work to have evals done regularly.
<input type="checkbox"/> Please check if attachments are included.						
If quality improvement task is not complete, please explain: Will provide an update on the progress of the job evaluations. Process to start immediately as two of the staff related to CSA are new and their 6 month probation evaluations are due within the month.						

QUALITY IMPROVEMENT PLAN APPROVAL		
Signature: 	Title: Office on Youth Director	Date: 03/10/2020
Print Name: Alisha Vines		

SECTION VI: QUALITY IMPROVEMENT PLAN
QUALITY IMPROVEMENT PLAN WORKSHEET SUPPLEMENT

Instructions: A separate worksheet should be completed for each deficiency identified in the assessment process.

QUALITY IMPROVEMENT PLAN DETAILS						
Condition No.	Quality Improvement Task	Responsible Party	Target Date	Self-Reporting Status		
				In Progress	Completed	Date
Governance: Organizational Structure	Updating the structure of our current CSA Program by adding a new staff person to assist with program flow and operations.	Office on Youth Director, Orange County Administrator, Orange County Board of Supervisors	Approval 04/2017; Employee Anticipated Start Date 07/01/17	<input type="checkbox"/>	<input checked="" type="checkbox"/>	07/01/17 **Update: The position was changed to FAPT Coordinator and the position was filled in Sept. 2019. Training is in progress for this staff person.
<input checked="" type="checkbox"/> Please check if attachments are included.						
If quality improvement task is not complete, please explain: This position was requested during the annual budget cycle and will tentatively be approved in April to fill the position to start July 1, 2017. *Position changed to FAPT Coordinator and position filled Sept. 2019.						

QUALITY IMPROVEMENT PLAN APPROVAL		
Signature: 	Title: Office on Youth Director	Date: 03/10/2020
Print Name: Alisha Vines		

Children's Services Act (CSA) Coordinator

FLSA Status: *Exempt*

General Definition of Work

Performs intermediate- to advanced-level human support work managing the County's implementation and administration of the various Children's Services Act (CSA) programs and activities; serves as support staff to various teams, as assigned; maintains confidential records and files; and related work, as required. Serves in an advisory role to the Family Assessment and Planning Team (FAPT) and the Community Policy and Management Team (CPMT). Work is performed under the general direction of the Office on Youth Director, in accordance with established team policies, to accomplish the recommendations of the FAPT and the directions of the CPMT.

Essential Functions

The following functions are intended only as illustrations of the various types of work performed. The omission of specific duties does not exclude them from the position if the work is similar, related, or a logical assignment to the position.

Coordinates and reviews utilization management efforts for the Family Assessment and Planning Team's and Community Policy and Management Team's Children's Services Act administration, ensuring consistency, appropriateness, and cost-effectiveness in planning and funding services for at-risk youth and their families.

Ensures compliance with all applicable guidelines, regulations, standards, policies, and procedures; researches program guidelines and policies for clarification and initiates necessary changes.

Serves as advisor to FAPT (as needed) and CPMT, parents, and providers regarding CSA and utilization management procedures and requirements; informs teams of changes implemented at the State level.

Reviews cases and determines whether said cases meet criteria for referral to FAPT and/or CPMT; schedules appropriate cases for FAPT and CPMT review.

Attends FAPT (as needed) and CPMT meetings; notifies FAPT (as needed) and CPMT members of meetings; prepares agendas and notifies teams of cases; takes meeting notes and completes meeting follow-up; ensures maintenance of appropriate procedures and documentation to meet utilization management requirements.

Prepares contracts and purchase orders for services with private providers; receives and reviews invoices from private providers; verifies provision of services and processes invoices for payment; reviews and approves emergency case expenditures.

Maintains confidential, up-to-date files, ensuring compliance with utilization management policies and procedures.

Maintains accurate, up-to-date financial records of transactions; monitors expenditures to ensure adherence with established budget; balances financial records with County ledger.

Prepares monthly, quarterly, and State-required financial reports and utilization reports; submits reports to State and/or regional agencies, and the Board of Supervisors, as required.

Maintains department records, ensuring compliance for on-site and random financial review and/or audit.

Verifies accuracy of data entered and amends errors; utilizes various software and accounting programs.

Communicates with supervisor, employees, departments, team members, State and regional agencies, private providers, parents, community organizations, and the public to coordinate work activities; reviews and presents status of work; exchanges information and resolves problems.

Maintains comprehensive, up-to-date knowledge of applicable laws, regulations, policies, and guidelines; reads professional literature; maintains professional affiliations; attends workshops and training sessions, as appropriate.

Attends meetings and serves on various committees, as assigned and needed.

Receives various forms, reports, correspondence, payments, invoices, purchase orders, contracts, CSA updates, program announcements, utilization plans, program guidelines, bylaws, policies, procedures, manuals, reference materials, and other documentations; reviews, completes, processes, forwards, or retains, as appropriate.

Solicits answers and reports responses from the State on team-related requests for information in a timely manner, in accordance with established policies and guidelines.

Helps identify service gaps for clients in the community; identifies expansions and/or improvements to existing programs and activities; recommends new programs and activities; identifies and seeks grant funding.

Coordinates and leads orientation for new FAPT and CPMT members; identifies and coordinates ongoing training, as necessary.

Supervises, manages, and coordinates the work of the FAPT Coordinator; dispenses, directs, trains, inspects work, coaches, and counsels assigned staff; maintains work records and evaluates performance of assigned staff.

Performs related tasks, as required.

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Knowledge, Skills, and Abilities

Thorough knowledge of the various services and programs available for at-risk youth and their families in the community; thorough knowledge of the services offered by providers; general knowledge of the demographics of the community; knowledge of standard office practices, procedures, and equipment; ability to operate a variety of office equipment and software; ability to plan and supervise the work of subordinates; ability to negotiate and administer service contracts; ability to interpret and apply bylaws, policies, guidelines, and regulations; ability to advocate with other human service professionals; ability to maintain detailed files and records; ability to maintain confidentiality; ability to solve problems within scope of responsibility; ability to establish and maintain effective working relationships with colleagues, clients, parents, and appointed officials.

Education and Experience

Associate Degree from an accredited college or university in Human Services, Finance, Business Administration, Public Administration, or related field. Bachelor's Degree in a similar area or related field is desirable. Education must be supplemented by moderate experience in comprehensive or human services programs or at-risk youth programs. Other equivalent education and work experience may be considered in meeting the minimum education and experience requirements.

Physical Requirements

This work requires the occasional exertion of up to 10 pounds of force; work regularly requires sitting, speaking, and hearing, frequently standing, and occasionally requires walking and using hands to finger, handle, or feel; work has no special vision requirements; vocal communication is required for expressing or exchanging ideas by means of the spoken word and conveying detailed information to others; hearing is required to perceive information at normal spoken word levels; work requires preparing and analyzing written or computer data, operating standard office equipment and software, and observing general surroundings and activities; work has no exposure to environmental conditions; work is generally performed in a moderately noisy location (e.g. business office, computers, printers, person-to-person communication, light traffic, etc.).

Special Requirements

Possession of appropriate driver's license valid in the Commonwealth of Virginia.
Subject to pre-employment criminal background check.

Family Assessment and Planning Team (FAPT) Coordinator

FLSA Status: *Non-Exempt*

General Definition of Work

Performs intermediate-level human support work managing the County's implementation and administration of the various Children's Services Act (CSA) programs and activities; serves as advisor and support staff to the Family Assessment and Planning Team (FAPT) and the Community Policy and Management Team (CPMT), as needed, by organizing, coordinating, and facilitating meetings; maintains confidential records and files; and related work, as required. Work is performed under the general supervision of the CSA Coordinator, in accordance with established team policies, to accomplish the recommendations of the FAPT and the directions of the CPMT.

Essential Functions

The following functions are intended only as illustrations of the various types of work performed. The omission of specific duties does not exclude them from the position if the work is similar, related, or a logical assignment to the position.

Ensures compliance with all applicable guidelines, regulations, standards, policies, and procedures; researches program guidelines and policies for clarification and initiates necessary changes.

Serves as advisor to FAPT and CPMT (as needed), parents, and providers regarding CSA and utilization management procedures and requirements; informs teams of changes implemented at the State level.

Reviews cases and determines whether said cases meet criteria for referral to FAPT and/or CPMT; schedules appropriate cases for FAPT and CPMT review.

Attends FAPT and CPMT (as needed) meetings; notifies FAPT and CPMT (as needed) members of meetings; prepares agendas and notifies teams of cases; takes meeting notes and completes meeting follow-up; ensures maintenance of appropriate procedures and documentation to meet utilization management requirements.

Reviews case forms for completeness; maintains accurate Individual Family Service Plans (IFSP).

Receives and reviews invoices from private providers; verifies provision of services and processes invoices for payment.

Maintains confidential, up-to-date files, ensuring compliance with utilization management policies and procedures.

Reviews financial information received from parents; determines and reports level of parental co-pay for services; assists in the collection of parental co-pays; records parental co-pays received through the Office on Youth.

Maintains department records, ensuring compliance for on-site and random financial review and/or audit.

Verifies accuracy of data entered and amends errors; utilizes various software and accounting programs.

Communicates with supervisor, departments, team members, State and regional agencies, private providers, parents, community organizations, and the public to coordinate work activities; reviews and presents status of work; exchanges information and resolves problems.

Maintains comprehensive, up-to-date knowledge of applicable laws, regulations, policies, and guidelines; reads professional literature; maintains professional affiliations; attends workshops and training sessions, as appropriate.

Attends meetings and serves on various committees, as assigned and needed.

Receives various forms, reports, correspondence, payments, invoices, purchase orders, contracts, CSA updates, program announcements, utilization plans, program guidelines, bylaws, policies, procedures, manuals, reference materials, and other documentations; reviews, completes, processes, forwards, or retains, as appropriate.

Performs related tasks, as required.

Knowledge, Skills, and Abilities

General knowledge of the various services and programs available for at-risk youth and their families in the community; knowledge of the services offered by providers; knowledge of the demographics of the community; knowledge of standard office practices, procedures, and equipment; ability to operate a variety of office equipment and software; ability to organize and plan work and meet deadlines; ability to interpret and apply bylaws, policies, guidelines, and regulations; ability to advocate with other human service professionals; ability to maintain detailed files and records; ability to maintain confidentiality; ability to solve problems within scope of responsibility; ability to establish and maintain effective working relationships with colleagues, clients, parents, and appointed officials.

Education and Experience

Associate Degree from an accredited college or university in Human Services, Finance, Business Administration, Public Administration, or related field. Education must be supplemented by experience in comprehensive or human

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

services programs or at-risk youth programs. Other equivalent education and work experience may be considered in meeting the minimum education and experience requirements.

Physical Requirements

This work requires the occasional exertion of up to 10 pounds of force; work regularly requires sitting, speaking, and hearing, frequently standing, and occasionally requires walking and using hands to finger, handle, or feel; work has no special vision requirements; vocal communication is required for expressing or exchanging ideas by means of the spoken word and conveying detailed information to others; hearing is required to perceive information at normal spoken word levels; work requires preparing and analyzing written or computer data, operating standard office equipment and software, and observing general surroundings and activities; work has no exposure to environmental conditions; work is generally performed in a moderately noisy location (e.g. business office, computers, printers, person-to-person communication, light traffic, etc.).

Special Requirements

Possession of appropriate driver's license valid in the Commonwealth of Virginia.

Subject to pre-employment criminal background check.

SECTION VI: QUALITY IMPROVEMENT PLAN
QUALITY IMPROVEMENT PLAN WORKSHEET SUPPLEMENT

Instructions: A separate worksheet should be completed for each deficiency identified in the assessment process.

QUALITY IMPROVEMENT PLAN DETAILS						
Condition No.	Quality Improvement Task	Responsible Party	Target Date	Self-Reporting Status		
				In Progress	Completed	Date Completed
Governance: Control Activities for Fiscal Processes	Basic contingency plans are in place; however, the County has been developing a Continuity of Operations Plan (COOP) to better prepare us for a situation of system interruption.	Office on Youth Director, CSA Coordinator, IT Dept., EMS Dept.	N/A - ongoing	☒	☐	June 2020
<input type="checkbox"/> Please check if attachments are included.						
If quality improvement task is not complete, please explain: The CSA Coordinator has basic contingency plans in place for herself and the FAPT Coordinator in the event of an emergency. The COOP was never completed for our office and so we will be seeking input from other CSA offices who do not have electronic files on their plans. We will also have staff move all files to the OneDrive on our Office 365 so they are in the cloud and accessible from any computer.						

QUALITY IMPROVEMENT PLAN APPROVAL		
Signature: <i>Alisha Vines</i>	Title: Office on Youth Director	Date: 03/10/2020
Print Name: Alisha Vines		

SECTION VI: QUALITY IMPROVEMENT PLAN
QUALITY IMPROVEMENT PLAN WORKSHEET SUPPLEMENT

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QUALITY IMPROVEMENT PLAN DETAILS						
Condition No.	Quality Improvement Task	Responsible Party	Target Date	Self-Reporting Status		
				In Progress	Completed	Date Completed
Governance: Monitoring	While basic performance measures are discussed in meetings, CPMT has begun discussing new performance measures we wish to review. These will be documented. It is anticipated that an intern will be placed with our program during the summer of 2017 to help reach the goals established. These reviews will continue to be discussed and reviewed more frequently once the new position is in place and duties are redistributed.	CPMT	08/31/17; updated to on-going as we did not receive the intern as originally anticipated	<input checked="" type="checkbox"/>	<input type="checkbox"/>	On-going
	A more formal process will be discussed regarding future QIP's along with a written procedure for notifying stakeholders regarding any noted deficiencies.	CPMT Office on Youth Director	06/30/17; Updated to 09/30/17	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Fall/Spring 2020
<input type="checkbox"/> Please check if attachments are included.						
<p>If quality improvement task is not complete, please explain:</p> <p>Performance measures – This remains an ongoing discussion for our membership. One way we will look at performance measures will be from our new program, Link. This program will provide feedback when clients are discharged. We also discuss success stories at each CPMT meeting and have added it to the FAPT meeting agenda if anyone wishes to share information on clients (no names involved).</p> <p>QIP procedures - After discussion at CPMT, Orange will place all audit information on their website where it can be viewed by anyone who wishes. Presentations will be given to the BOS once audits are completed.</p>						

QUALITY IMPROVEMENT PLAN APPROVAL		
Signature: 	Title:	
Print Name: Alisha Vines	Office on Youth Director	Date: 03/10/2020

SECTION VI: QUALITY IMPROVEMENT PLAN
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QUALITY IMPROVEMENT PLAN DETAILS						
Condition No.	Quality Improvement Task	Responsible Party	Target Date	Self-Reporting Status		
				In Progress	Completed	Date
Risk Management And Internal Controls	Develop a written policy to address timing of regular risk assessments by both teams. In addition, the policy will address reporting of said results as well as regularly addressing our team Code of Ethics.	CPMT	04/30/17	<input type="checkbox"/>	<input checked="" type="checkbox"/>	04/25/2017
<input type="checkbox"/> Please check if attachments are included.						
If quality improvement task is not complete, please explain: We have a Code of Ethics policy (Policy C2) that is reviewed annually by both FAPT and CPMT members so that all are reviewed for updates. We will discuss a way to address more often, including adding it to our training program to be developed by June 30, 2020.						

QUALITY IMPROVEMENT PLAN APPROVAL		
Signature: 	Title: Office on Youth Director	Date: 03/10/2020
Print Name: Alisha Vines		

SECTION VI: QUALITY IMPROVEMENT PLAN
QUALITY IMPROVEMENT PLAN WORKSHEET SUPPLEMENT

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QUALITY IMPROVEMENT PLAN DETAILS						
Condition No.	Quality Improvement Task	Responsible Party	Target Date	Self-Reporting Status		
				In Progress	Completed	Date Completed
Training	Training plan established but not followed through with due to inadequate staffing and increasing caseload. Will address this with the new position being added to the program.	Office on Youth Director, CSA Coordinator	08/31/17 *Updated: 06/30/2020	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Plan was to have trainings on the 5 th Wednesday of each month. This was not always doable for FAPT members. Will continue to work on this with the new staff coming on board. *Updated 02/18/2020 – Now have FAPT Coordinator so CSA Coordinator can focus on this in the coming year!
	Ensure proper documentation of training and seminar attendance for CSA staff as well as stakeholder education.	Office on Youth Director, CSA Coordinator	On-going	<input type="checkbox"/>	<input checked="" type="checkbox"/>	07/01/17
<input type="checkbox"/> Please check if attachments are included.						
If quality improvement task is not complete, please explain: We will be sure to keep a folder or notebook of meetings, trainings, seminars, etc. to document attendance. We will work with other entities to ensure this is possible such as the Courts Best Practices Meetings, etc.						

QUALITY IMPROVEMENT PLAN APPROVAL		
Signature: 	Title: Office on Youth Director	Date: 03/10/2020
Print Name: Alisha Vines		

SECTION VI: QUALITY IMPROVEMENT PLAN
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QUALITY IMPROVEMENT PLAN DETAILS						
Condition No.	Quality Improvement Task	Responsible Party	Target Date	Self-Reporting Status		
				In Progress	Completed	Date Completed
UM/UR	Due to minimum staffing and to ultimately enhance our review process and establish a better process, we will turn over our residential placements to OCS for UM/UR. This will allow us to work with OCS to develop a better process.	CSA Coordinator, CPMT	On-going – will provide an update no later than June 30, 2020	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Please check if attachments are included.						
<p>If quality improvement task is not complete, please explain:</p> <p>Orange CSA has a Utilization Management and Review Process Policy (Policy C16) which are currently being updated to reflect the addition of our FAPT Coordinator. They should be approved in March 2020. If a further program is needed, we will seek assistance in developing a program.</p> <p>We have also sought the assistance of OCS to start using their services for residential placements. We will continue to work on this, if still available, to use as a tool for our placements. Our goal is to have the updated contract and program in place as soon as possible. As we are unaware of the timeline this requires, we cannot give a definite date for completion, but will update as we need to on the progress.</p>						

QUALITY IMPROVEMENT PLAN APPROVAL		
Signature: 	Title:	
Print Name: Alisha Vines	Office on Youth Director	Date: 03/10/2020

SECTION VI: QUALITY IMPROVEMENT PLAN
QUALITY IMPROVEMENT PLAN WORKSHEET SUPPLEMENT

Instructions: A separate worksheet should be completed for each deficiency identified in the assessment process.

QUALITY IMPROVEMENT PLAN DETAILS						
Condition No.	Quality Improvement Task	Responsible Party	Target Date	Self-Reporting Status		
				In Progress	Completed	Date Completed
Compliance: Family Engagement Planning	Ensuring family's needs are met based on their cultural needs. In the process of having key forms translated to Spanish due to the increase of this population in our locality.	Office on Youth Director, Vendor	On-going	☒	☐	Co-pay form developed on 04/28/2017 *Other forms need to be translated
<input type="checkbox"/> Please check if attachments are included.						
If quality improvement task is not complete, please explain: This process will continue to be on-going as the teams decide which documents are most vital to have translated and which forms can wait a little longer. *Updated 03/10/2020 – forms will be done as funds allow						

QUALITY IMPROVEMENT PLAN APPROVAL		
Signature: 	Title: Office on Youth Director	Date: 03/10/2020
Print Name: Alisha Vines		

SECTION VI: QUALITY IMPROVEMENT PLAN
QUALITY IMPROVEMENT PLAN WORKSHEET SUPPLEMENT

Instructions: A separate worksheet should be completed for each deficiency identified in the assessment process.

QUALITY IMPROVEMENT PLAN DETAILS						
Condition No.	Quality Improvement Task	Responsible Party	Target Date	Self-Reporting Status		
				In Progress	Completed	Date
Compliance: Records Management	Ensuring necessary items are included in each youths file. Items noted as missing at the time of review included: - Parent consent to release information - CANS assessment - Parent co-pay assessment - Vendor progress report (no payment had been made) - Internal UR sheets for related CPMT meeting - time frames for when treatment goals should be achieved. **Some of these items were fixed upon request of information from Case Managers.	CSA Coordinator, Case Managers,	On-going training and reminders to be given regarding required elements of the files.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	06/01/17
<input checked="" type="checkbox"/> Please check if attachments are included.						
If quality improvement task is not complete, please explain: This will always be an on-going process to remind members of the need for completed paperwork. *A letter was also sent to FAPT members/case managers recently by the CPMT Chair to remind them of the need and cited specific things CPMT had cited as an issue. See attached						

QUALITY IMPROVEMENT PLAN APPROVAL		
Signature: 	Title: Office on Youth Director	Date: 03/10/2020
Print Name: Alisha Vines		

ORANGE COUNTY, VIRGINIA

CHILDREN'S SERVICES ACT

CHILDRENS SERVICES ACT
COMMUNITY POLICY & MANAGEMENT TEAM
FAMILY ASSESSMENT AND PLANNING TEAM

LETITIA DOUTHIT
CSA COORDINATOR
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SUITE 205
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PHONE: (540) 672-5459
FAX: (540) 672-2311

December 17, 2019

To the Membership of Orange County FAPT, CPMT, and Case Managers,

I hope this letter finds you well. Over the last couple of months, the CPMT team has found issues with IFSP's and CANs and would like to take the opportunity to address these issues. This letter is to inform all case managers, supervisors and directors about the lack of detail and incorrect information within IFSP's submitted for review.

Below are areas of concern that need immediate attention:

- **Reason for Referral:** This section in the ISFP is vital in the decision making of both FAPT and CPMT. This section provides insight and guidance to making informed decisions for the success of the youth and their family. This section is the who, what, when where and why for the referral. If there is court involvement that pertains to the reason of the referral, please document that within this section.
- **Evaluations/Diagnosis/Medication:** This section in the ISFP assists the teams to provide specific treatment decisions for the youth and family. There have been cases where in one section there was a discussion of an evaluation, but the evaluation section was blank. We need the information from each evaluation and the most recent diagnosis and medication each time. If the youth does not have any, please note "none" in each section. If you have requested the evaluation but did not receive the evaluation prior to submitting the ISFP, please notate this on the ISFP so the team is aware. Please refer to the attached ISFP directions for further guidance.
- **Strengths:** This section comes directly from CANs. This section should never be left blank or "n/a." Please refer to the attached ISFP directions for further guidance.
- **Discharge Plan/Progress toward Discharge:** Recently there have been cases where no discharge plans have been documented in the ISFP. Remember discharges start the first day of any case. Please refer to the attached ISFP directions for further guidance.
- **Attention to detail:** Be careful when you copy and/or paste or use old ISFP's from past clients to create a new client's ISFP. We have seen incorrect youth's names in reports, misspelled names and incorrect demographic information for the youth and family. Please pay attention to details and double-check your work to ensure we have the

correct information. This includes updating the child's age every time you submit a report.

Every case manager within Orange has the capability to produce great work as evidenced by your work within your agency; therefore, we expect this level of professionalism shown on all ISFPs and CANs. If you have any questions or need further guidance please feel free to reach out to Lindsey Lohman, FAPT Coordinator, or Marc Moore, CPMT Chair.

Sincerely,

Marc Moore
Orange County CPMT Chair

SECTION VI: QUALITY IMPROVEMENT PLAN
QUALITY IMPROVEMENT PLAN WORKSHEET SUPPLEMENT

Instructions: A separate worksheet should be completed for each deficiency identified in the assessment process.

QUALITY IMPROVEMENT PLAN DETAILS – Self-Assessment Findings						
Condition No.	Quality Improvement Task	Responsible Party	Target Date	Self-Reporting Status		
				In Progress	Completed	Date Completed
CPMT Attendance	Discuss the control weaknesses found in this self-assessment in regard to membership absences. Develop a reporting procedure for the Board of Supervisors and County Administrator to keep them apprised of membership attendance.	CPMT Membership	Procedure to be determined by 09/30/17; attendance reporting will be on-going	<input type="checkbox"/>	<input checked="" type="checkbox"/>	09/2017
<input type="checkbox"/> Please check if attachments are included.						
<p>If quality improvement task is not complete, please explain: During 2019, the CSB representative for CPMT did not meet the requirements due to the changeover of one representative retiring and the second coming on board. This was not reported due to this changeover. The constant parent representative vacancy remains on the Board of Supervisors Committee Vacancy post on the County website. Each BOS member is aware of the vacancy currently and CPMT/FAPT membership are actively seeking to fill this vacancy. The internal CSA policy for the reporting of lack of attendance will be provided by the OOH Director in wither their first OOH quarterly report for the year (February) or the January CSA report to the Board, whichever comes first.</p>						

QUALITY IMPROVEMENT PLAN APPROVAL		
Signature: 	Title: Office on Youth Director	Date: 03/10/2020
Print Name: Alisha Vines		