



NEWS RELEASE

For Immediate Release
March 20, 2020

For more information, contact:
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ORANGE COUNTY DEPARTMENT OF SOCIAL SERVICES CLOSED TO PUBLIC EFFECTIVE MARCH 23, 2020

Orange County, VA – As of Monday, March 23, Orange County Department of Social Services (DSS) will be closed to the public until further notice. **The department will remain operational.** Staff will continue to serve the citizens of Orange County in an effort to ensure all mandated benefits and services are received. All reports of suspected abuse and/or neglect of children and adults will be accepted and acted upon appropriately.

Although the office will be closed to the public, citizens can still apply for benefits by utilizing the following options:

- To apply for benefits:
 - Apply for Medicaid via phone by calling CoverVA at (855) 242-8282
 - Apply for Medicaid online by visiting CoverVA online at www.coverva.org
 - Apply for all benefits such as SNAP, Medicaid, TANF, and Child Care Assistance online at www.commonhelp.virginia.gov
 - Call the DSS office at (540) 672-1155 to ask questions by phone
 - If paper application drop off is preferred, they may be left in the drop box located outside the building's main entrance and is checked throughout the day.
- Please call the office at (540) 672-1155 and speak with a receptionist if you have any questions.
- **ALWAYS report any suspected abuse and/or neglect of children and adults**
 - Anonymous Child Protective Services (CPS) reports can be filed by calling the CPS Hotline at (800) 552-7096; the hotline is available 24/7.
 - Anonymous Adult Protective Services (APS) reports can be filed by calling the APS Hotline at (888) 832-3858; the hotline is available 24/7
 - Call the DSS office at (540) 672-1155 during business hours and ask to speak with someone to file an anonymous CPS or APS report

Rappahannock-Rapidan Community Services (RRCS) wants to ensure that all seniors in our community continue to receive meals on a weekly basis. **Current Home Delivered Meal recipients will not have any changes to their deliveries.** RRCS will deliver weekly meals to Senior Center participants on Wednesdays. If additional seniors in the community would like to request meals, or if you need additional information, you may reach the RRCS by calling (540) 825-5778 or (540) 825-3100, ext. 3358 or email walker@rrcsb.org.

As of today, most of the food pantries indicate that they are still in operation. Please call DSS at (540) 672-1155 for additional details on a local food pantry. Donations are always welcomed by the food pantry as well. If you have a little extra on your shelves, please consider donating. DSS can help coordinate food donation efforts for you and/or your organization.



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If you have any additional concerns or questions related to social services or someone in need, please do not hesitate to call. We are eager to continue to serve Orange County throughout this crisis.

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