



NEWS RELEASE

For Immediate Release
March 18, 2020

For more information, contact:
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Director of Social Services
(540) 672-1155

ORANGE COUNTY DEPARTMENT OF SOCIAL SERVICES EFFORTS

Orange County, VA - As of now, Orange County Department of Social Services (DSS) is operating under normal business hours. Staff are encouraged to stay home when not feeling well and the department is taking additional precautionary measures as directed by the Centers for Disease Control (CDC). DSS will continue to serve the citizens of Orange County in an effort to ensure all mandated benefits and services are received. All reports of suspected abuse and/or neglect of children and adults will be accepted and appropriately acted upon.

The office will be open to the public and citizens can still apply for benefits in person, but are strongly encouraged to utilize one of these options if possible:

- To apply for benefits:
 - Apply for Medicaid via phone by calling CoverVA at (855) 242-8282
 - Apply for all benefits online at: www.commonhelp.virginia.gov
 - Call the DSS office at (540) 672-1155 to ask questions by phone
 - If paper application drop off is preferred, they may be left in the drop box located outside the building's main entrance and is checked throughout the day
- Please do not come into the office if you are not feeling well
- Please do not bring any other children or adults to the office if they are not feeling well
- Please call the office at (540) 672-1155 and speak with a receptionist if you are not sure whether or not to come to the office
- **ALWAYS report any suspected abuse and/or neglect of children and adults**
 - Anonymous Child Protective Services (CPS) reports can be filed by calling the CPS Hotline at (800) 552-7096; the hotline is available 24/7
 - Anonymous Adult Protective Services (APS) reports can be filed by calling the APS Hotline at (888) 832-3858; the hotline is available 24/7
 - Call the DSS office at (540) 672-1155 during business hours and ask to speak with someone to file an anonymous CPS or APS report

Although the Orange Senior Center has been temporarily closed in response to COVID-19 concerns, Rappahannock-Rapidan Community Services (RRCS) wants to ensure that all seniors in the community continue to receive meals on a weekly basis. **Current Home Delivered Meal recipients will not have any changes to their deliveries.** Changes will only apply to individuals who were previously receiving meals at the Senior Center. RRCS will deliver weekly meals to Senior Center participants on Wednesdays beginning today, Wednesday, March 18, 2020. **If additional seniors in the community would like to request meals, or if you need additional information, you may reach the RRCS by calling they may do so by calling (540) 825-5778 or (540) 825-3100, ext. 3358 or email lwalker@rrcsb.org.**

As of today, most of the food pantries indicate that they are still in operation. Please call DSS at (540) 672-1155 for additional details on a local food pantry. Donations are always welcomed

Orange County Department of Social Services, 146 N. Madison Road, Suite 201, Orange, Virginia 22960



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by the food pantry as well. If you have a little extra on your shelves, please consider donating. DSS can help coordinate food donation efforts for you and/or your organization.

For additional concerns or questions related to social services or someone in need, please do not hesitate to call. The Orange County Department of Social Services is eager to continue to serve our community throughout this crisis.

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